

START Board Regular Meeting

June 22, 2023

3:30pm-5:30pm

County Commission Chambers

I. ZOOM INFORMATION

- A. To join, click the link or copy to your browser:

<https://us02web.zoom.us/j/89555516152?pwd=UUtZc3RDN0p1Zkx3RUJCbDgwSnhEdz09>

If the link does not work, join at zoom.com with Webinar ID **895 5551 6152** Password: **83001**
or join by phone +1 with Webinar ID **895 5551 6152** and Password: **83001**

II. OPENING (3:30-3:35)

- A. Call to Order
- B. Roll Call
- C. Approval of Minutes
 - 1. May 23, 2023 Regular Meeting Minutes

III. PUBLIC COMMENT - any items not on today's agenda (3:35-3:40)

- A. This section is reserved for comments on items that are not otherwise included in this agenda. Public comment is limited to 3 minutes. As a general practice, the Board will not hold discussion or debate these items. Nor will they make decisions on items presented during this time, but rather refer to staff for follow-up. If you would like to speak to the Board during the meeting, please address them during this open public comment, when public comment is called on a specific agenda item, or send an email to info@startbus.com
- B. Email from Abigail K RE: South Park On-Demand
- C. Email from Aylin M RE: South Park On-Demand
- D. Email from Jean O RE: South Park On-Demand
- E. Email from Roxana G RE: South Park On-Demand
- F. Email from Madison P RE: South Park On-Demand

IV. CONSENT AGENDA (3:40-3:45)

- A. Downtowner Contract Amendment

V. DISCUSSION ITEMS AND/OR ACTION ITEMS

- A. DISCUSSION:
 - 1. Election of Officers
 - 2. START Bus May 2023 Financial Report – Bruce Abel
 - a. FY24 Budget Update – Town approved June 5. BCC to review June 26; approve June 27.
 - 3. START Bus May 2023 Ridership Report – Bruce Abel
 - 4. START On-Demand
 - a. East Jackson Ridership

Mission: We transport people.

START safely provides the greater Jackson Hole community with convenient transportation that is affordable, service oriented and environmentally friendly, improving the quality of life in the region.

- b. South Park Ridership
- 5. Regional Transportation Taskforce Update—Charlotte Frei
- 6. Summer Service Levels Update (May 27 – September 23, 2023) – Bruce Abel / Jason Pitts
 - a. South Park START On-Demand
- 7. Marketing and Outreach Update – Bruce Abel/ Hanna Sjoberg Bonar
 - a. Chamber of Commerce
 - b. Touch a Truck (Bus)
- 8. House in Order Update (WYDOT)
- 9. Technology Update
- 10. Bus Buy Update
 - a. MCI (December Delivery)

VI. MATTERS FROM THE BOARD (4:45)

- A. County Liaison Report – Wes Gardner
- B. Town Liaison Report – Arne Jorgensen
- C. Teton Valley Liaison Report – Doug Self
- D. Star Valley Liaison Report - Vacant
- E. Committee Reports
- F. Matters from Board Members

VII. EXECUTIVE SESSION

VIII. ADJOURN

- A. Time and Place for Next Meeting: Thursday, July 27, 2023, 3:30-5:30PM, Hybrid - County Chambers/Zoom

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START Board Regular Monthly Meeting Minutes

May 23, 2023

3:30 PM – 5:30 PM

Hybrid – Teton County Commissioners Chambers & Zoom

I. OPENING.

- A. Call to Order: Chair, Jared Smith, called the Board Meeting to order at 3:32 PM on Tuesday, May 23, 2023.
- B. Roll Call:
START Board: Jared Smith – Virtual (Chair), Ty Hoath – In-person (Vice-Chair), LizAnn Eisen – Virtual (Treasurer), Anna Kerr – In-person, Benjamin Goldberg – Absent, Cate Watsabaugh – In-person, Meghan Quinn – Joined virtually at 4:35 pm.
Liaisons: Arne Jorgensen – Absent (Town of Jackson Liaison), Wes Gardner – Absent (Teton County Liaison), Doug Self – Virtual (Teton Valley, ID Liaison)
Staff: Lea Colasuonno – Absent (START Attorney), Bruce Abel – In-person (START Interim Director), Jason Pitts – In-person (START Ops Manager), Lynsey Lenamond – In-person (Sr. Deputy Town Clerk), Gail Luna – In-person (START Training and Safety Supervisor), Charlotte Frei – In-person (Regional Planning Transportation Administrator)
- C. Approval of Minutes:
 - Motion made by Ty Hoath, seconded by Anna Kerr to approve the April 20, 2023 meeting minutes. Meeting Minutes are adopted as written. START Board agrees unanimously. Motion carries.

II. PUBLIC COMMENT – any items **not** on today's agenda.

Bryce Derrick and Diana Waycott, both with The Lexington Hotel, spoke regarding their request for a bus stop to be reopened near their property, specifically for Jackson Hole Express Service to JHMR during the winter season.

III. CONSENT AGENDA.

No Items.

IV. DISCUSSION ITEMS AND/OR ACTION ITEMS.

- A. DISCUSSION:
 1. START Bus [April 2023 Financial Report](#) – Bruce Abel
 - a. contracted services will be offset by wage line items. 10 months in, we are in good financial shape.
 2. START Bus [April 2023 Ridership Report](#) – Bruce Abel
 - a. Through first 4 months of 2023, ridership is up 9.7%
 - b. Board asked about a Cache Street stop. Staff said it would involve restructuring either the Express or Local route. Board asked how we know what we're doing in regards to the Route Plan is what we should be doing. Staff said we could look at revisiting the Route Plan in an upcoming year's Work Plan.
 3. START On-Demand
 - a. [East Jackson Ridership](#) – Performing very, very well.

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- b. [South Town Ridership](#) – it is the BCC’s intention to formally say that this service will be ending at the June 5th Joint Information Meeting. The service would probably end July 1st. Staff will notify the public with communications methods such as through HOA newsletters, po boxes, and the START app.
- 4. Summer Service Levels Update (May 27 – September 23, 2023) – Bruce Abel /Charlotte Frei
 - Summer service schedules will be implemented this coming Saturday, May 27th
 - We have the minimum amount of employees needed to implement summer service schedules.
 - Airport – We have the staffing to implement airport service. Mead & Hunt survey showed that there isn’t enough time to promote and market the pilot plan for summer. A winter pilot program makes more sense for marketing.
- 5. Safety Update - Quarterly
- 6. Technology Update
 - a. [On Time Performance](#) – internal training is ongoing. Masabi will be here in June to implement the fare payment system.
- 7. Bus Buy Update
 - a. Gillig (In-Service Timeline) – they will be in service on Friday; one is going to Star Valley today.
 - b. MCI (Late September Delivery) – MCI has proposed a significant delay (early 2024) which START feels is unreasonable. That is in work through official channels.

V. MATTERS FROM THE BOARD.

- A. County Liaison Report – Wes Gardner
- B. Town Liaison Report – Arne Jorgensen
- C. Teton Valley Liaison Report – Doug Self – BUILD Grant Park n’ Ride is scheduled for 2025 construction (design in 2024); 2024 construction for new downtown hub with new bathroom facility.
- D. Star Valley Liaison Report - Vacant
- E. Committee Reports –
 - a. Outreach - top priority is marketing new buses; Hanna could take lead and looking into pricing on movie theater ads. Another top priority is to educate public with the START app. Southtown and Airport pilot have been on the radar. TTB could be a funding source for some marketing. Staff would like to have an event to celebrate BUILD Grant. Other priorities are new buses and service schedules. The Board added that a booth at public events could be an idea for marketing.
 - b. Executive – JPA will come back on the July Joint Information Meeting agenda.
- F. Matters from Board Members
 - a. Succession Conversation – in June elections of officers will take place, Jared will step down as Chair and Ty Hoath will run for that office. LizAnn Eisen will run for Vice-Chair and proposes for that office to be combined with Treasurer. Meghan Quinn will run for the office of Secretary.

VI. EXECUTIVE SESSION. – None.

VII. ADJOURNMENT. Motion to adjourn made by Cate Watsabaugh, seconded by Ty Hoath to adjourn Board Regular Meeting. START Board agrees unanimously. Motion carries. Meeting adjourned at 4:47 pm.

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Lynsey Lenamond
Sr. Deputy Town Clerk (Minutes Editor)

Date

The undersigned duly qualified and acting chairman of the Southern Teton Area Rapid Transit Board certifies that the foregoing is a true and correct copy of the minutes approved at a legally convened meeting of the Southern Teton Area Rapid Transit Board.

LizAnn Eisen, Secretary

Date

DRAFT

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B.

Email from Abigail K RE: South Park On-Demand

Email Content:

I live at [REDACTED] just behind the start bus. Now I hear an automated announcement from the bus regarding the bus stop. This is extraordinarily annoying, it's noise pollution, and makes me feel as if we are in an anonymous city ... not my home town Jackson please stop.

How can I change this awful noise

Your Name:

Abigail Karin

Your Company Name:

Field not completed.

Your Phone Number:

Your Email Address:

Your City:

Jackson

Your State:

Wyoming

Your Zip Code:

83001

Bruce Abel

Sent:

To: Aylin M

Subject: RE: Start on demand- South Park

Dear Aylin M,

Thank you for your email to the Teton County Commissioners, Alyssa Watkins, Charlotte Frei and me. We appreciate hearing from you and advising us of the challenges that you will face with the recommended elimination of the South Park START-on-Demand service. It is not a decision that any of us take lightly.

When the South Park START-on-Demand service was implemented as a pilot service in December of 2022, it was anticipated that the pilot service would be evaluated at the end of one year. The objective was to attain three (3) riders per hour of service provided. This was the minimum level of ridership that would be defined as "successful" and can be compared to the current level of ridership for the East Jackson START-on-Demand service that has averaged nearly 10 riders per hour since program inception in December of 2021. East Jackson ridership has actually reached levels of average monthly ridership in excess of 13 passengers per hour in the heavily travelled winter months. As of the end of May 2022, ridership on the South Park START-on-Demand service was averaging only 1.6 passengers per hour versus the targeted minimum of 3.0 passengers per hour. While individual daily ridership did reach the reach the targeted minimum on random sporadic days, the monthly average and year-to-date performance did not exceed a monthly average of 1.9 passengers per hour at any time since the implementation of the pilot program.

The current budget process for the Fiscal Year 2024 budget for the Town of Jackson and for Teton County began this past March and is nearing its conclusion. The Town of Jackson approved the Town budget last week. The Teton County Commissioners are meeting on June 26 and June 27 to have final discussions regarding the County's Fiscal Year 24 budget (June 26) and to adopt the FY 24 budget (June 27). The conversations surrounding the budget processes for both the Town and the County, who are the major funding partners that support START services, have highlighted how challenging the financial circumstances are for both organizations. As we worked through the budget process, START was asked to reduce our budget request on several occasions. We complied as requested and were near the final adoption of the Town budget when we were advised that additional reductions were needed from all joint Town/County departments. It was suggested to us to suspend operations of the South Park START-on-Demand pilot project due to the low ridership and high cost. Through the first 6 months of the South Park pilot project, the per rider cost of the service was approximately \$33.00. This cost can be compared to a cost of approximately \$6.50 per rider on the East Jackson on-Demand service.

While it was our initial intent and desire to continue to operate the South Park START-on-Demand pilot project through the summer and fall and evaluate it after one full year of operation, the budgetary realities facing our funders resulted in the current recommendation to eliminate the service effective July 1, with the beginning of the new fiscal year. It is our hope that we will be able to revisit this service during the next budget cycle. In the meantime, I will provide copies of this correspondence (your email and my response) to the START Board of Directors, the Town Council and the Teton County Commissioners so that they are aware of your concerns. In addition, the START Board of Directors will entertain comments at the upcoming START Board of Directors meeting to be held at 4:30 on Thursday, June 22, 2023. This correspondence will be included in the record. As mentioned earlier, the County Commissioners will entertain comments regarding the FY 24 budget at their June 26 meeting and I would anticipate that this correspondence will be part of their record as well.

Thank you again for sharing your concerns. We appreciate your ridership and will reach out to you individually to see how we might be able to address your individual travel needs.

Best Regards,

Bruce

Bruce Abel, Transit Director

From: Aylin M
Sent: Tuesday, June 6, 2023 1:25 PM
Subject: Start on demand

Dear Teton County commissioners, this is Aylin Marsteller.

I am writing this email because I heard that Start On Demand is possibly being discontinued. I am one of the residents that lives in Melody Ranch. I have been using the service since the first day it was available.

This has given me a lot of freedom, because I am blind. Going places has been very difficult for me. Especially because I am just outside of the town limits and barely beyond the range of the town's current ADA services.

This form of travel has given me a lot of independence because now I don't need to depend on friends and family to be available to take me somewhere – or pick me up. I can get to Smiths and then utilize the regular Start bus or ADA van from there to do whatever I need.

Also this service has lowered my Uber expenses because, before start on demand was an option, I was having to pay for an Uber to take me home after work every day. I have to take a taxi to work in the morning because of the early hour. I

spend approximately \$500/mo on the early morning taxi and without Start On Demand I have another approximately \$400-450 in Uber expenses just getting from Smiths to home after work each day.

I believe new things like this take time. It takes people a while to find out about this new way of transportation. And it will take some time for them to figure out how it works. I've had some people ask me questions about Start on demand, because they have seen the Start On-demand vehicles around town. And they have seen me use it. They have asked what kind of transportation is that? Can I use it? How does it work? I think with better advertising people would use it more often.

So, in conclusion, now that you have all of this information, I hope you will reconsider the idea of whether you should keep Start on-demand or not.

Also, I want to thank you in advance for taking the time to read this.

Sincerely,

Aylin

D.

Email from Jean O RE: South Park On-Demand

Email START Bus

Email Content: I used the Start on Demand from Melody Ranch for the first time. I was sorry to hear the service ends today! It would be great to continue it as I think it takes time for people to change transportation habits. I would use it 5 days a week. Even limited hours would be great for workers, students and commuters . Perhaps available from 7:00am-10:00am and then again 4:00pm to 7:00pm to reduce costs.

Your Name: Jean O

Your Company Name: *Field not completed.*

Your Phone Number: *Field not completed.*

Your Email Address:

Your City: *Field not completed.*

Your State: *Field not completed.*

Your Zip Code: *Field not completed.*

Email not displaying correctly? [View it in your browser.](#)

E.

Email from Roxana G RE: South Park On-Demand

Brief Description of Problem or Concern

Good afternoon

I'm writing this email because I heard some rumors about you guys are going to stop bringing service in the Southpark area.

I'm really concerned about that because .

We are taking rides everyday, I'm working in Jackson at Café Genevieve and Jackson Drug ,as well as my boyfriend and my cousin and this is our only way to get in Jackson.

And also I'm always seeing kids using the service to go school and going back home after school.

I wish you guys still doing the service for the summer!

Thank you!

Have a good week!

Bus Line Where Problem Occurred

Approximate Date & Time of Incident

Bus Driver Name (if known)

Your Information

Name

Roxana G

Address

Email Address

Preferred Contact Method

email

F.

Email from Madison P RE: South Park On-Demand

I was told that the Start Bus On Demand Service that goes south of town was going to be discontinued next week. I am a Preschool Teacher that lives in Melody Ranch and I rely HEAVILY on this route for work. The majority of Jackson's working class also lives south of town and rely on this service for their jobs as well, due to no public transportation being available in our populated area. This is also taking jobs away from drivers that rely on this for income.

Not only is this service pivotal to Jackson residents, it is also not marketed at all. The low ridership is certainly due to no one knowing about it and relying on word of mouth seems to only set this up to fail.

I will leave my information below, but please direct me to someone that can hear me out. This doesn't seem to fall in line with Jackson's community that can only succeed with its working class.

Madison P



STAFF Report

Meeting Date:	June 22, 2023	Meeting Title:	Regular meeting
Submitting Department:	START	Presenter:	Bruce Abel, Transit Director
Agenda Item:	Downtowner Amendment	Public Comment:	Yes

Purpose & Policy Considerations.

The purpose of this item is to request START Board approval to execute the First Amendment to the Amended and Restated Microtransit Program Services Agreement Between Southern Teton Area Rapid Transit and Jackson Downtowner LLC (First Amendment). The purpose of this First Amendment is to:

1. Incorporate language related to required Federal Transit Administration (FTA) Drug and Alcohol testing into the agreement,
2. Include language regarding required employee background checks into the agreement,
3. Address cost issues associated with the termination of the START-on-Demand pilot program for South Park, Rafter J, and Melody Ranch neighborhoods south of Jackson.

Requested Action:

Authorize the START Board Chair to execute the First Amendment.

Recommendation.

START staff recommends that the Board authorize the Board Chair to execute the First Amendment.

Background:

On October 27, 2022, the START Board authorized the START Board Chair to execute the Amended and Restated Microtransit Program Services Agreement Between Southern Teton Area Rapid Transit and Jackson Downtowner LLC. The purpose of the Amended and Restated Agreement was to consolidate prior amendments to the original agreement into a new document and further to authorize the implementation of a START-on-Demand pilot program to expand the availability of microtransit on-demand transit service to the South Park, Rafter J, and Melody Ranch neighborhoods south of Jackson.

Since the execution of the Amended and Restated Agreement, staff has identified the need to include FTA Drug and Alcohol language into the agreement, modify existing background check language in the agreement, and the START-on-Demand pilot project has been terminated.

Financial Impact

The not-to exceed cost of this agreement will be reduced from \$1,418,380 to \$1,313,831 as a result of the elimination of South Town START-on- Demand service effective June 30, 2023.

Suggested Motion:

I move to approve the First Amendment to the Amended and Restated Microtransit Program Services Agreement

Between Southern Teton Area Rapid Transit and Jackson Downtowner LLC and authorize the START Board Chair to execute it subject to minor changes by staff.

Prepared by

Bruce Abel, Transit Director

**FIRST AMENDMENT TO THE AMENDED AND RESTATED MICROTRANSIT PROGRAM SERVICES AGREEMENT
BETWEEN SOUTHERN TETON AREA RAPID TRANSIT
AND JACKSON DOWNTOWNER, LLC**

This First Amendment to The Amended and Restated Microtransit Program Services Agreement Between Southern Teton Area Rapid Transit and Jackson Downtowner, LLC ("**Agreement**") is made and entered into by and between Southern Teton Area Rapid Transit ("**START**"), of P.O. Box 1687 Jackson, Wyoming 83001, and Jackson Downtowner, LLC ("**Contractor**" or "**Downtowner**"), of 515 N Flagler Dr, Suite P-300, West Palm Beach, FL 33401. START and Contractor are each a "**Party**" to the Agreement and are collectively the "**Parties**."

WHEREAS, the Parties entered into a Microtransit Program Services Agreement Between Southern Teton Regional Transit Agency and Jackson Downtowner, LLC ("**Original Agreement**"), effective October 21, 2021, wherein Contractor agreed to implement and operate an on-demand microtransit service for START for the Town of Jackson;

WHEREAS, the Original Agreement provided the Parties could amend their agreement through an appropriate written instrument fully executed by the Parties; and

WHEREAS, on November 23, 2022 the Parties entered into an Amended and Restated Agreement Microtransit Program Services Agreement Between Southern Teton Area Rapid Transit and Jackson Downtowner, LLC ("**Amended and Restated Agreement**"); and

WHEREAS, the Parties enter into this Agreement to amend their Amended and Restated Agreement to ensure Contractor compliance with appropriate drug and alcohol testing and update service and vehicles levels in accordance with budget adjustments.

NOW THEREFORE, in consideration of the foregoing recitals, incorporated herein by reference, the mutual covenants and understandings contained herein, and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Parties agree as follows:

1. **Amend the fifth Recital of the Amended and Restated Agreement.** The fifth Recital of the Amended and Restated Agreement is hereby replaced in its entirety with the following:

WHEREAS, the Parties desire to amend and restate the Original Agreement, together with all amendments in their entirety, and change the fleet vehicle make up.

2. **Amend Subsections a. and b. of Section 4 of the Amended and Restated Agreement.** Subsections a. and b. of Section 4 of the Amended and Restated Agreement are hereby replaced in their entirety with the following:

4. Payment

- a. In consideration of work performed, START shall pay Contractor on a time and expense basis for all work performed. Contractor shall invoice START monthly. Contractor shall invoice START for monthly Fixed Costs at a rate of \$41,079.00 per month during year two (2) of service. In addition, Contractor shall invoice START for Variable Costs at a rate of \$31.06 per hour for each

hour of microtransit on-demand service provided during year two (2) of service. Contractor shall also invoice START for the actual cost of fuel utilized by Contractor's vehicles in the provision of START microtransit on-demand service. Fuel costs shall be documented by Contractor's inclusion of fuel invoices or reports produced by Contractor's fueling system. The hourly rates for work performed by Contractor shall not exceed those rates set forth in Attachment B appended hereto.

- b. Should the actual number of hours of START microtransit on-demand service in any contract year exceed the projected hours of service (21,464.00 annually in year two (2)) by 11% or more, Contractor shall have the right to request renegotiation of the monthly Fixed Cost rate as reflected in Appendix 2 of this Contract. Fixed and Variable cost Rates for future years START microtransit services shall be established no later than September 30, 2023.

- 4. **Delete Subsection b.ii to Section 1 of Exhibit A to the Amended and Restated Agreement.** Subsection b.ii to Section 1 of Exhibit A to the Amended and Restated Agreement is hereby deleted in its entirety.
- 5. **Amend Subsection a. to Section 2 of Exhibit A to the Amended and Restated Agreement.** Subsection a. to Section 2 of Exhibit A to the Amended and Restated Agreement is hereby replaced in its entirety with the following:

Item	Description	LOS	Reported
Average Wait Time	Amount of time between request and pickup	East Jackson zone = 15 min	Monthly
Average Trip Time	Amount of time between pickup and drop-off	East Jackson zone = 10 min	Monthly
System Uptime	Uptime of website / app	All zones = 98%	Monthly
Customer service	Question / complaint response	All zones = 24 hrs	Monthly
Safety	Accident / incident reports	In the event of injury or police involvement, report within 24 hrs	Daily
Missed trips	Percent of trips missed	<.5% missed trips	Monthly

- 6. **Add Subsection g. to Section 3 of Exhibit A to the Amended and Restated Agreement.** Subsection g. to Section 2 of Exhibit A to the Amended and Restated Agreement is hereby added as follows:

- f. The vehicle fleet will be five (5) vehicles.

- 7. **Add Subsection f. to Section 4 of Exhibit A to the Amended and Restated Agreement.** Subsection f. of Section 8 of Exhibit A to the Amended and Restated Agreement is hereby added as follows:

- 4. Drivers.

...

- f. Contractor shall complete an industry standard criminal background check on all driver applicants. The criminal background check shall be performed by a service provider that follows best practices of the transportation industry. Contractor is solely responsible for the costs of the criminal background check and for obtaining any waivers, permissions, or documentation needed from the applicant to facilitate the criminal background check. In addition to a criminal background check performed by a service provider, Contractor shall

obtain a local law enforcement record check on all driver applicants performed by the Town of Jackson Police Department at no cost to Contractor. Contractor shall not employ any person (a) refusing to undergo such background check and local record check and/or (b) whose background check or local record check results are unacceptable to Contractor or, after disclosure, to START. Contractor shall comply with START's reasonable requests to audit background check records.

3. **Add Subsection f. to Section 8 of Exhibit A to the Amended and Restated Agreement.** Subsection f. of Section 8 of Exhibit A to the Amended and Restated Agreement is hereby added as follows:

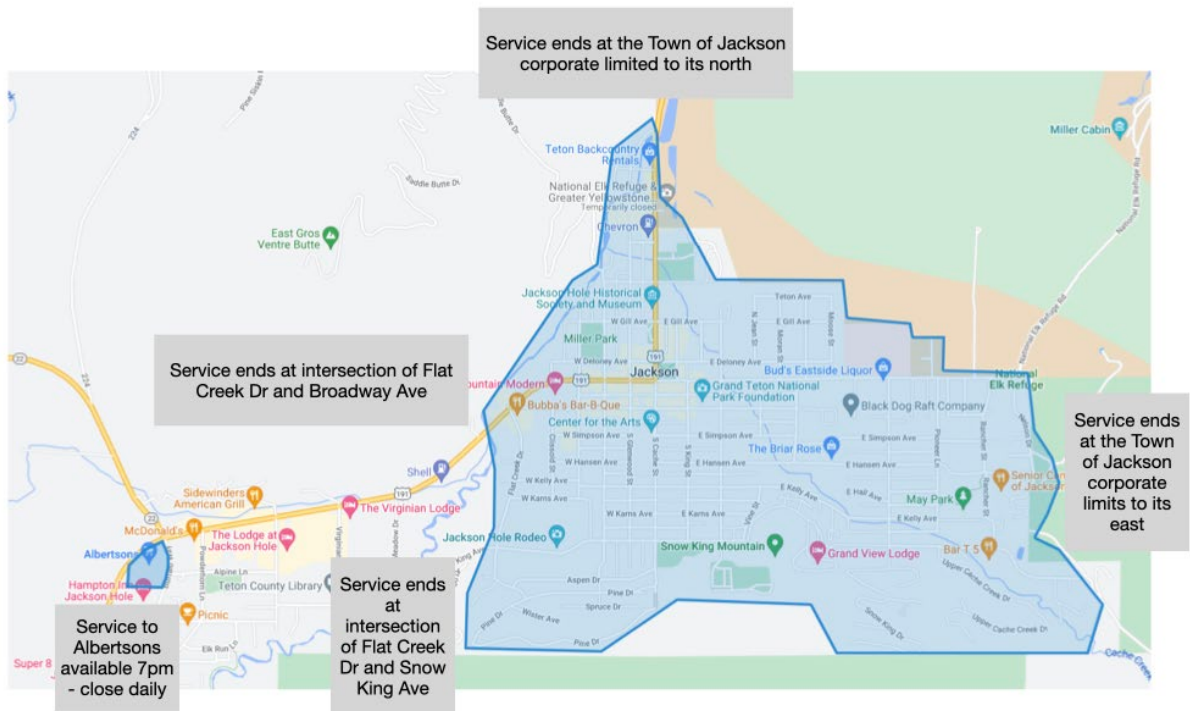
9. Program Management.

...

f. The Contractor shall establish and implement a drug and alcohol testing program that complies with 49 CFR Part 655, produce any documentation necessary to establish its compliance with Part 655, and permit any authorized representative of the United States Department of Transportation or its operating administrations to inspect the facilities and records associated with the implementation of the drug and alcohol testing program as required under 49 CFR Part 655 and review the testing process.

8. **Amend Appendix 1 of the Amended and Restated Agreement.** Appendix 1 of the Amended and Restated Agreement is hereby replaced in its entirety with the following:

APPENDIX 1
East Jackson Zone



9. **Amend Appendix 2 of the Amended and Restated Agreement.** Appendix 2 of the Amended and Restated Agreement is hereby replaced in its entirety with the following:

			Appendix 2						
			Year 2		Budgeting and Invoicing				
			Service Term		December 1, 2022- November 30, 2023				
			variable cost per hour		\$ 31.06				
Invoice Date	Invoice Includes	Set Up Cost	Fixed Cost	Est. Fuel Cost	Estimated Hours	Estimated Variable Cost	Est. Total Cost		
11/15/2022	set-up + Dec. Fixed	\$ 33,880	\$ 47,112	\$ -			\$ 80,992		
12/15/2022	Jan Fixed		\$ 47,112	\$ -			\$ 47,112		
1/15/2023	Feb Fixed+Dec Fuel & Variable		\$ 47,112	\$ 8,893	2,361	\$ 73,333	\$ 129,338		
2/15/2023	March Fixed + Jan Fuel & Variable		\$ 47,112	\$ 8,893	2,361	\$ 73,333	\$ 129,338		
3/15/2023	April Fixed + Feb Fuel & Variable		\$ 47,112	\$ 8,032	2,133	\$ 66,251	\$ 121,395		
4/15/2023	May Fixed + Mar Fuel & Variable		\$ 47,112	\$ 8,893	2,361	\$ 73,333	\$ 129,338		
5/15/2023	June Fixed + April Fuel & Variable		\$ 47,112	\$ 5,802	1,608	\$ 49,944	\$ 102,858		
6/15/2023	July Fixed + May Fuel & Variable		\$ 41,079	\$ 5,644	1,551	\$ 48,174	\$ 94,897		
7/15/2023	Aug Fixed + June Fuel and Variable		\$ 41,079	\$ 8,284	1,962	\$ 60,940	\$ 110,303		
8/15/2023	Sept Fixed + July Fuel & Variable		\$ 41,079	\$ 6,560	1,829	\$ 56,809	\$ 104,448		
9/15/2023	Oct Fixed + Aug Fuel and Variable		\$ 41,079	\$ 6,560	1,829	\$ 56,809	\$ 104,448		
10/15/2023	Nov Fixed + Sep Fuel & Variable		\$ 41,079	\$ 3,921	1,395	\$ 43,329	\$ 88,329		
11/15/2023	Oct Fuel & Variable		\$ -	\$ 3,418	1,054	\$ 32,737	\$ 36,155		
12/15/2023	Nov Fuel & Variable		\$ -	\$ 3,200	1,020	\$ 31,681	\$ 34,881		
Total			\$ 535,179	\$ 78,100	21,464	\$ 666,672	\$ 1,313,831		

10. **Terms of the Agreement.** Any terms of the Amended and Restated Agreement not otherwise modified herein shall remain as is and unaffected by this First Amendment.

IN WITNESS WHEREOF, the Parties have executed and entered into this Agreement as of the last date signed below.

Contractor
Jackson Downtowner, LLC

START
Southern Teton Area Rapid Transit

By: Travis Gleason
Title: President

By: Jared Smith
Title: START Board Chair

Date: _____

Date: _____

ATTEST:

By: LizAnn Eisen
Title: START Board Secretary
Date: _____

Town of Jackson, Wyoming
START Bus System

Monthly Financial Report

for the month of

5/31/2023

month

11

91.667%

	Period Actual	Period Budget (div by 12)	Period Variance	YTD Actual	YTD Budget	YTD Variance	%	Total Budget	Budget remaining	%
Revenues:										
Intergovernmental	\$ 356,567.47	\$ 1,397,645.92	\$ (1,041,078.45)	\$ 2,321,041.48	\$ 15,374,105.08	\$ (13,053,063.60)	15.097%	\$ 16,771,751.00	\$ 14,450,709.52	13.839%
Charges for Service	17,641.75	\$ 190,948.58	\$ (173,306.83)	1,342,290.16	\$ 2,100,434.42	\$ (758,144.26)	63.905%	\$ 2,291,383.00	\$ 949,092.84	58.580%
Miscellaneous	1493	\$ 4,163.67	\$ (2,670.67)	37,877.71	\$ 45,800.33	\$ (7,922.62)	82.702%	\$ 49,964.00	\$ 12,086.29	75.810%
subtotal	\$ 375,702.22	\$ 1,592,758.17	\$ (1,217,055.95)	\$ 3,701,209.35	\$ 17,520,339.83	\$ (13,819,130.48)	21.125%	\$ 19,113,098.00	\$ 15,411,888.65	19.365%
transfers in	252048.3	\$ 269,643.08	\$ (17,594.78)	1,086,457.97	\$ 2,966,073.92	\$ (1,879,615.95)	36.629%	\$ 3,235,717.00	\$ 2,149,259.03	33.577%
Total	\$ 627,750.52	\$ 1,862,401.25	\$ (1,234,650.73)	\$ 4,787,667.32	\$ 20,486,413.75	\$ (15,698,746.43)	23.370%	\$ 22,348,815.00	\$ 17,561,147.68	21.422%
									-	
									-	
Expenditures										
Administration	\$ 201,716.57	\$ 181,471.92	\$ 20,244.65	\$ 1,404,467.43	\$ 1,996,191.08	\$ (591,723.65)	70.357%	\$ 2,177,663.00	\$ 773,195.57	64.494%
Operations	431,052.34	\$ 616,875.42	\$ (185,823.08)	5,719,775.26	\$ 6,785,629.58	\$ (1,065,854.32)	84.292%	7,402,505.00	1,682,729.74	77.268%
subtotal	\$ 632,768.91	\$ 798,347.33	\$ (165,578.42)	\$ 7,124,242.69	\$ 8,781,820.67	\$ (1,657,577.98)	81.125%	\$ 9,580,168.00	\$ 2,455,925.31	74.364%
Capital outlay	\$ 4,732,061.00	\$ 1,067,147.08	\$ 3,664,913.92	\$ 5,241,839.65	\$ 11,738,617.92	\$ (6,496,778.27)	44.655%	\$ 12,805,765.00	\$ 7,563,925.35	40.933%
Subtotal (cume)	\$ 5,364,829.91	\$ 1,865,494.42	\$ 3,499,335.49	\$ 12,366,082.34	\$ 20,520,438.58	\$ (8,154,356.24)	60.262%	\$ 22,385,933.00	\$ 17,021,103.09	55.240%
Transfers out	\$ 9,208.00	\$ 10,716.75	\$ (1,508.75)	\$ 105,489.00	\$ 117,884.25	\$ (12,395.25)	89.485%	\$ 128,601.00	\$ 23,112.00	82.028%
Total (cume)	\$ 5,374,037.91	\$ 1,876,211.17	\$ 3,497,826.74	\$ 12,471,571.34	\$ 20,638,322.83	\$ 8,166,751.49	60.429%	\$ 22,514,534.00	\$ 10,042,962.66	55.393%
Net Revenue over Expenditures	\$ (4,746,287.39)	\$ (13,809.92)	\$ (4,732,477.47)	\$ (7,683,904.02)	\$ (151,909.08)	\$ (23,865,497.92)	5058.226%	\$ (165,719.00)	\$ 7,518,185.02	4636.707%

START Ridership

START Board Meeting: June 22, 2023

2018	Town Shuttle	Teton Village	Star Valley	Teton Valley		ADA	Monthly Total
Jan	44,040	105,454	3,331	3,535	-	481	156,841
Feb	38,376	96,617	2,865	3,052	-	498	141,408
March	38,047	95,498	2,804	3,058	-	554	139,961
April	27,458	17,489	2,275	2,412	-	446	50,080
May	34,639	5,769	2,671	2,962	-	422	46,463
June	48,549	17,599	2,815	2,547	-	436	71,946
July	57,755	23,520	2,766	2,364	-	438	86,843
August	54,731	22,074	2,715	2,497	-	386	82,403
September	45,062	16,760	2,286	2,445	-	392	66,945
October	34,965	5,246	2,828	2,859	-	358	46,256
November	28,285	13,054	2,710	2,568		389	47,006
December	37,453	92,007	2,608	3,082		434	135,584
Totals 2018	489,360	511,087	32,674	33,381	-	5,234	1,071,736

2019	Town Shuttle	Teton Village	Star Valley	Teton Valley		ADA	Monthly Total	'19 vs. '18	
Jan	41,778	111,186	3,283	3,646	-	464	160,357	3,516	2%
Feb	36,655	106,701	2,827	2,240	-	415	148,838	7,430	5%
March	38,437	100,310	2,780	2,739	-	485	144,751	4,790	3%
April	27,974	19,896	2,623	2,921	-	542	53,956	3,876	8%
May	34,349	6,478	2,343	3,340	-	437	46,947	484	1%
June	45,211	16,765	2,285	2,682	-	518	67,461	(4,485)	-6%
July	49,498	23,259	3,597	3,225	-	407	79,986	(6,857)	-8%
August	45,687	28,611	2,679	2,837	-	389	80,203	(2,200)	-3%
September	50,287	25,540	2,559	3,623	-	406	82,415	15,470	23%
October	47,307	8,445	2,455	3,312	-	368	61,887	15,631	34%
November	35,185	7,392	3,523	3,449		430	49,979	2,973	6%
December	36,299	79,128	2,731	3,243		525	121,926	(13,658)	-10%
Totals 2019	488,667	533,711	33,685	37,257	-	5,386	1,098,706	26,970	3%

2020	Town Shuttle	Teton Village	Star Valley	Teton Valley	Circulator	ADA	Monthly Total	'20 vs. '19	
Jan	41,063	102,344	3,442	3,827	-	567	151,243	(9,114)	-6%
Feb	38,950	107,867	2,874	3,290	-	558	153,539	4,701	3%
March	27,258	52,602	2,269	2,162	-	350	84,641	(60,110)	-42%
April	7,457	289	991	653	-	205	9,595	(44,361)	-82%
May	9,411	510	932	813	-	253	11,919	(35,028)	-75%
June	12,345	2,276	1,426	1,250	-	301	17,598	(49,863)	-74%
July	13,710	4,973	1,580	1,466	-	340	22,069	(57,917)	-72%
August	13,533	5,830	1,592	1,578	-	303	22,836	(57,367)	-72%
September	13,597	4,788	1,675	1,648	-	253	21,961	(60,454)	-73%
October	12,913	2,901	1,642	1,632	-	299	19,387	(42,500)	-69%
November	9,688	4,308	1,642	1,407	132	328	17,505	(32,474)	-65%
December	12,131	37,900	1,930	1,476	3,522	316	57,275	(64,651)	-53%
Totals 2020	212,056	326,588	21,995	21,202	3,654	4,073	589,568	(509,138)	-46%

2021	Town Shuttle	Teton Village	Star Valley	Teton Valley	Circulator	ADA	START On-Demand	Monthly Total	'21 vs. '20	
Jan	12,762	45,208	2,024	1,800	4,809	331	-	66,934	(84,309)	-56%
Feb	12,433	39,954	1,930	1,754	4,218	357	-	60,646	(92,893)	-61%
March	14,873	38,736	2,242	2,087	4,012	428	-	62,378	(22,263)	-26%
April	12,151	10,124	1,990	1,628	2,292	438	-	28,623	19,028	198%
May	14,762	3,800	1,699	1,745	2,880	482	-	25,368	13,449	113%
June	17,143	9,446	2,100	1,827	3,734	550	-	34,800	17,202	98%
July	18,696	9,868	1,995	1,541	3,940	536	-	36,576	14,507	66%
August	21,372	6,753	2,109	1,633	3,495	528	-	35,890	13,054	57%
September	17,661	7,969	1,773	1,893	3,266	481	-	33,043	11,082	50%
October	15,599	4,733	1,926	1,866	2,853	470	-	27,447	8,060	42%
November	12,866	6,437	1,685	1,343	1,717	448	197	24,693	7,188	41%
December	18,836	49,156	2,508	1,989	-	519	7,025	80,033	22,758	40%
Totals 2021	189,154	232,184	23,981	21,106	37,216	5,568	7,222	516,431	(73,137)	-12%

START Ridership

START Board Meeting: June 22, 2023

2022	Town Shuttle	Teton Village	Star Valley	Teton Valley	Circulator	ADA	START On-Demand	Monthly Total	'22 vs. '21	
Jan	19,554	62,593	2,370	2,104	-	458	9,983	97,062	30,128	45%
Feb	19,479	59,372	2,048	2,011	-	490	10,204	93,604	32,958	54%
March	21,887	58,905	2,360	1,983	-	566	9,800	95,501	33,123	53%
April	18,327	13,026	2,262	1,781	-	461	5,064	40,921	12,298	43%
May	22,372	4,748	1,995	1,871	-	539	5,094	36,619	11,251	44%
June	27,176	14,083	2,308	2,097	-	493	5,353	51,510	16,710	48%
July	29,195	18,147	2,150	2,116	-	534	7,193	59,335	22,759	62%
August	27,634	17,827	2,377	2,434	-	515	7,604	58,391	22,501	63%
September	25,600	13,410	2,038	2,418	-	422	7,184	51,072	18,029	55%
October	21,545	7,168	1,677	1,890	-	507	5,799	38,586	11,139	41%
November	18,712	9,972	2,181	2,194	-	501	5,513	39,073	14,380	58%
December	27,581	49,580	2,580	2,353	-	563	13,769	96,426	16,393	20%
Totals 2022	279,062	328,831	26,346	25,252	-	6,049	92,560	758,100	241,669	47%

2023	Town Shuttle	Teton Village	Star Valley	Teton Valley	Circulator	ADA	START On-Demand	Monthly Total	'23 vs. '22	
Jan	32,229	57,980	2,295	2,446	-	550	16,670	112,170	15,108	16%
Feb	27,699	52,442	2,206	2,203	-	461	15,463	100,474	6,870	7%
March	29,905	49,763	2,710	2,524	-	489	15,183	100,574	5,073	5%
April	20,609	13,018	1,963	2,035	-	474	7,338	45,437	4,516	11%
May	24,642	8,844	2,203	2,409	-	470	7,135	45,703	9,084	25%
June								-	(51,510)	-100%
July								-	(59,335)	-100%
August								-	(58,391)	-100%
September								-	(51,072)	-100%
October								-	(38,586)	-100%
November								-	(39,073)	-100%
December								-	(96,426)	-100%
Totals 2023	135,084	182,047	11,377	11,617	-	2,444	61,789	404,358	307,932	319%

Summary Tables:

Grand Totals for May Data ONLY:

	Town Shuttle	Teton Village	Star Valley	Teton Valley	Circulator	ADA	START On-Demand	Annual Total:
2018	34,639	5,769	2,671	2,962	-	422	-	46,463
2019	34,349	6,478	2,343	3,340	-	437	-	46,947
2020	9,411	510	932	813	-	253	-	11,919
2021	14,762	3,800	1,699	1,745	2,880	482	-	25,368
2022	22,372	4,748	1,995	1,871	-	539	5,094	36,619
2023	24,642	8,844	2,203	2,409	-	470	7,135	45,703

YTD Comparisons for Each Service Type - May Data ONLY:

	Town Shuttle	Teton Village	Star Valley	Teton Valley	Circulator	ADA	START On-Demand	Annual Comparison Differences:
2018 - 2019	(290)	709	(328)	378	-	15	-	484
	-0.84% ▼	12.29% ▲	-12.28% ▼	12.76% ▲	0.00% ▲	3.55% ▲	0.00% ▲	1.04% ▲
2019 - 2020	(24,938)	(5,968)	(1,411)	(2,527)	-	(184)	-	(35,028)
	-72.60% ▼	-92.13% ▼	-60.22% ▼	-75.66% ▼	0.00% ▲	-42.11% ▼	0.00% ▲	-74.61% ▼
2020 - 2021	5,351	3,290	767	932	2,880	229	-	13,449
	56.86% ▲	645.10% ▲	82.30% ▲	114.64% ▲	0.00% ▲	90.51% ▲	0.00% ▲	112.84% ▲
2021 - 2022	7,610	948	296	126	(2,880)	57	5,094	11,251
	51.55% ▲	24.95% ▲	17.42% ▲	7.22% ▲	0.00% ▲	11.83% ▲	0.00% ▲	44.35% ▲
2022 - 2023	2,270	4,096	208	538	-	(69)	2,041	9,084
	9.21% ▲	46.31% ▲	9.44% ▲	22.33% ▲	0.00% ▲	-14.68% ▼	28.61% ▲	19.88% ▲

START On-Demand Ridership by Zone Area:

		East Jackson	South Town	SOD Total by Month
2022	December	13,499	270	13,769
	% of SOD total	98.04%	1.96%	
2023	January	16,108	562	16,670
	% of SOD total	96.63%	3.37%	
2023	February	14,996	467	15,463
	% of SOD total	96.98%	3.02%	
2023	March	14,640	543	15,183
	% of SOD total	96.42%	3.58%	
2023	April	6,838	500	7,338
	% of SOD total	93.19%	6.81%	
2023	May	6,595	540	7,135
	% of SOD total	92.43%	7.57%	

Commuter Services - Average Boardings:

May-21				
Teton Valley		AM		PM
May	TV1	9		14
	TV2	13		18
	TV3	19		7
Star Valley		AM		PM
May	SV1	8		16
	SV2	18		19
	SV3	15		5
Jun-21				
Teton Valley		AM		PM
June	TV1	10		14
	TV2	15		20
	TV3	17		8
Star Valley		AM		PM
June	SV1	7		22
	SV2	23		22
	SV3	18		4
Jul-21				
Teton Valley		AM		PM
July	TV1	9		11
	TV2	13		17
	TV3	14		7
Star Valley		AM		PM
July	SV1	7		22
	SV2	22		18
	SV3	17		4
Aug-21				
Teton Valley		AM		PM
August	TV1	8		13
	TV2	14		20
	TV3	14		6
Star Valley		AM		PM
August	SV1	8		22
	SV2	23		19
	SV3	17		6
Sep-21				
Teton Valley		AM		PM
September	TV1	9		15
	TV2	16		20
	TV3	19		8
Star Valley		AM		PM
September	SV1	8		20
	SV2	20		16
	SV3	13		3
Oct-21				
Teton Valley		AM		PM
October	TV1	9		18
	TV2	11		19
	TV3	24		8
Star Valley		AM		PM
October	SV1	11		21
	SV2	24		18
	SV3	13		5

Date:	Teton Valley Commuter Monthly Avg.		
2018	2,781.75	12 Months	
2019	3,104.75	12 Months	
2020	1,766.83	12 months	
2021	1,758.83	12 months	
2022	2,104.33	12 month	
2023	2,323.40	5 month	
Date:	Star Valley Commuter Monthly Avg.		
2018	2,722.83	12 Months	
2019	2,807.08	12 Months	
2020	1,832.92	12 months	
2021	1,998.42	12 months	
2022	2,195.50	12 month	
2023	2,275.40	5 month	

Nov-21			
Teton Valley		AM	PM
November	TV1	7	15
	TV2	11	16
	TV3	19	4
Star Valley		AM	PM
November	SV1	10	20
	SV2	23	19
	SV3	16	5
Dec-21			
Teton Valley		AM	PM
December	TV1	7	18
	TV2	15	17
	TV3	22	10
Star Valley		AM	PM
December	SV1	13	23
	SV2	28	23
	SV3	16	6
January 2022			
Teton Valley		AM	PM
January	TV1	8	27
	TV2	16	20
	TV3	22	7
Star Valley		AM	PM
January	SV1	14	24
	SV2	29	26
	SV3	14	6
February 2022			
Teton Valley		AM	PM
February	TV1	10	20
	TV2	16	24
	TV3	25	9
Star Valley		AM	PM
February	SV1	13	22
	SV2	27	25
	SV3	14	4
March 2022			
Teton Valley		AM	PM
March	TV1	9	21
	TV2	17	24
	TV3	24	6
Star Valley		AM	PM
March	SV1	16	25
	SV2	30	28
	SV3	17	7

April 2022				
Teton Valley		AM	PM	
April	TV1A	8	18	
	TV1B	2	0	
	TV2	14	17	
	TV3	20	7	
Star Valley		AM	PM	
April	SV1A	13	21	
	SV1B	0	0	
	SV2	28	24	
	SV3	16	6	
May 2022				
Teton Valley		AM	PM	
May	TV1A	11	18	
	TV1B	1	0	
	TV2	13	16	
	TV3	19	7	
Star Valley		AM	PM	
May	SV1A	11	17	
	SV1B	2	4	
	SV2	23	19	
	SV3	11	6	
June 2022				
Teton Valley		AM	PM	
June	TV1A	10	17	
	TV1B	3	1	
	TV2	15	23	
	TV3	20	7	
Star Valley		AM	PM	
June	SV1A	13	19	
	SV1B	1	0	
	SV2	27	25	
	SV3	12	7	
July 2022				
Teton Valley		AM	PM	
July	TV1A	11	21	
	TV1B	7	0	
	TV2	22	24	
	TV3	19	9	
Star Valley		AM	PM	
July	SV1A	13	21	
	SV1B	2	0	
	SV2	31	27	
	SV3	14	8	
August 2022				
Teton Valley		AM	PM	
August	TV1A	12	21	
	TV1B	7	0	
	TV2	18	24	
	TV3	19	9	
Star Valley		AM	PM	
August	SV1A	11	22	
	SV1B	3	0	
	SV2	28	26	
	SV3	13	6	

September 2022				
Teton Valley		AM	PM	
September	TV1A	12	25	
	TV1B	4	0	
	TV2	15	21	
	TV3	24	10	
Star Valley		AM	PM	
September	SV1A	13	19	
	SV1B	5	1	
	SV2	22	22	
	SV3	11	6	
October 2022				
Teton Valley		AM	PM	
October	TV1A	12	23	
	TV2	25	19	
	TV3	25	11	
Star Valley		AM	PM	
October	SV1A	12	22	
	SV2	25	22	
	SV3	24	9	
November 2022				
Teton Valley		AM	PM	
November	TV1	11	22	
	TV2	23	30	
	TV3	26	6	
Star Valley		AM	PM	
November	SV1	10	24	
	SV2	28	24	
	SV3	15	5	
December 2022				
Teton Valley		AM	PM	
December	TV1	10	24	
	TV2	24	27	
	TV3	24	9	
Star Valley		AM	PM	
December	SV1	16	28	
	SV2	30	26	
	SV3	16	8	

January 2023				
Teton Valley		<u>AM</u>	<u>PM</u>	
January	TV1	14	28	
	TV2	23	27	
	TV3	30	12	
Star Valley		<u>AM</u>	<u>PM</u>	
January	SV1	15	27	
	SV2	30	29	
	SV3	16	4	
February 2023				
Teton Valley		<u>AM</u>	<u>PM</u>	
February	TV1	13	27	
	TV2	20	23	
	TV3	32	10	
Star Valley		<u>AM</u>	<u>PM</u>	
February	SV1	14	27	
	SV2	30	25	
	SV3	17	5	
March 2023				
Teton Valley		<u>AM</u>	<u>PM</u>	
March	TV1	10	24	
	TV2	21	23	
	TV3	29	7	
Star Valley		<u>AM</u>	<u>PM</u>	
March	SV1	13	24	
	SV2	33	26	
	SV3	16	7	
April 2023				
Teton Valley		<u>AM</u>	<u>PM</u>	
April	TV1	10	25	
	TV2	26	20	
	TV3	18	7	
Star Valley		<u>AM</u>	<u>PM</u>	
April	SV1	9	23	
	SV2	22	18	
	SV3	19	7	
May 2023				
Teton Valley		<u>AM</u>	<u>PM</u>	
May	TV1	11	23	
	TV2	26	20	
	TV3	17	7	
Star Valley		<u>AM</u>	<u>PM</u>	
May	SV1	9	22	
	SV2	20	18	
	SV3	21	8	



East Jackson Ridership Report

May 2023

Dates: May 1 - 31, 2023

Rides : 6,595 / 158,639

Passengers (unlinked passenger trips): 8,585 / 228,157

Vehicle revenue hours: 1,081 / 23,574

Total vehicle hours: 1,196 / 25,710

Vehicle revenue miles: 10,046 / 209,969

Total vehicle miles: 10,857 / 220,980

Passenger miles: 8,636 / 191,911

Unique rider accounts (month to date / year): 835 / 4013

Passengers per revenue hour: 7.9 / 9.7

Percent of rides shared: 42%

Average wait time: 11 minutes

Average ride time: 5 minutes

Average experience rating: 4.93 out of 5

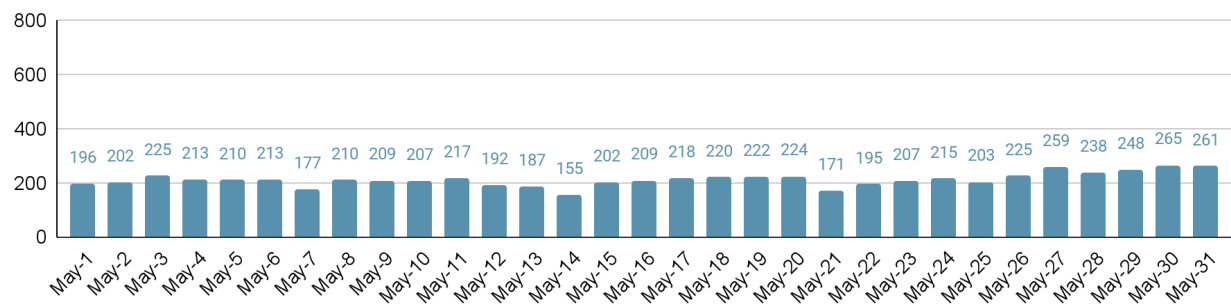
Wheelchair rides: 3

No shows: 179

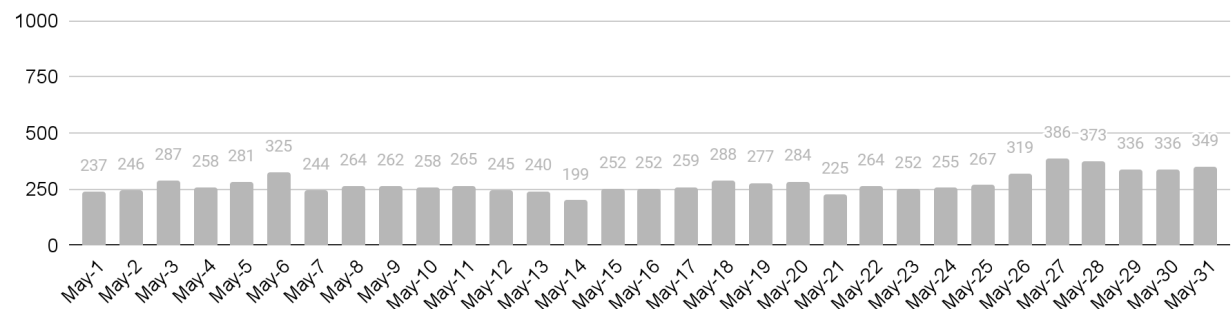
Percent of rides more than 5 min late to pickup: 6%

(month to date / all time)

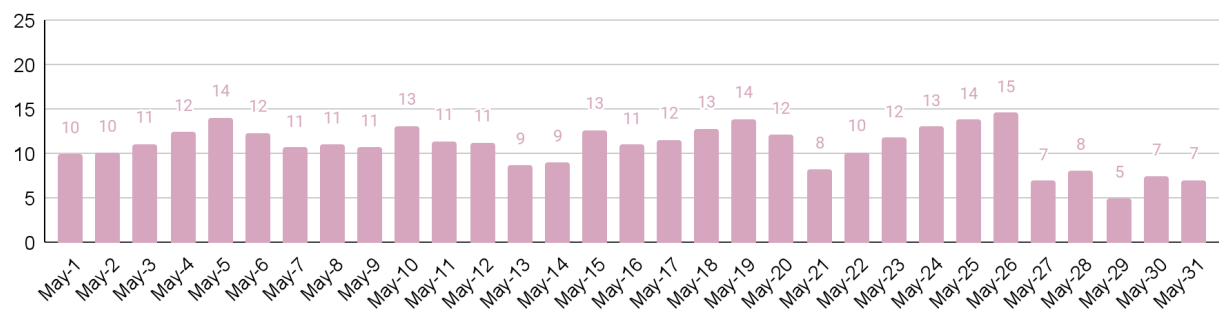
Rides



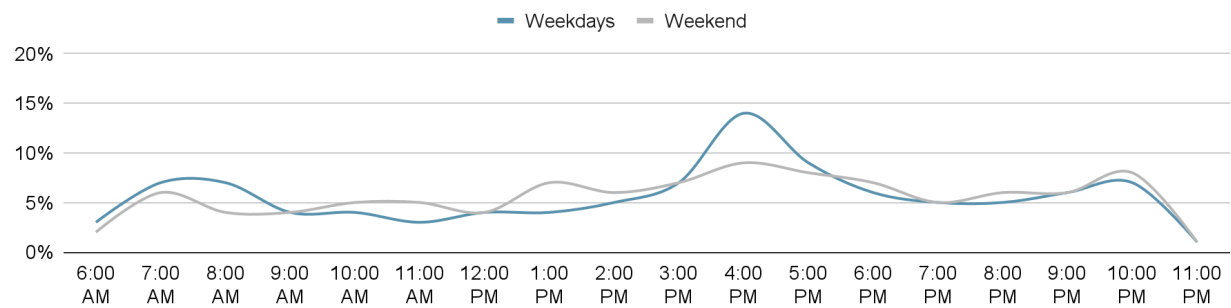
Passengers



Average Wait time



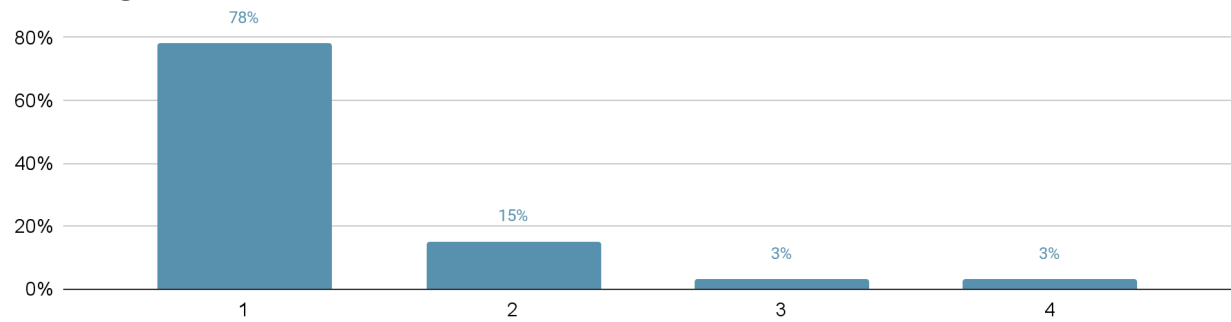
Demand by Hour



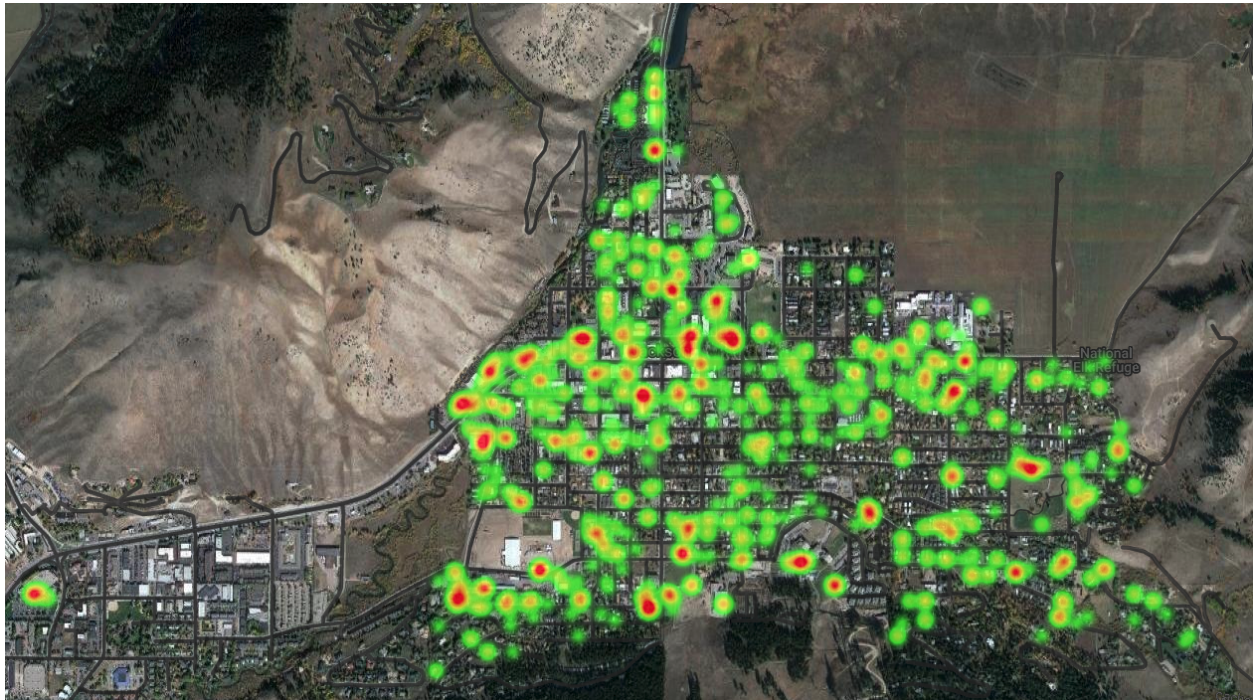
Wait Time Distribution

- 0 - 5 min: 29%
- 5 - 10 min: 30%
- 10 - 15 min: 18%
- 15 - 20 min: 10%
- 20 - 25 min: 6%
- 25 - 30 min: 3%
- 30+ min: 4%

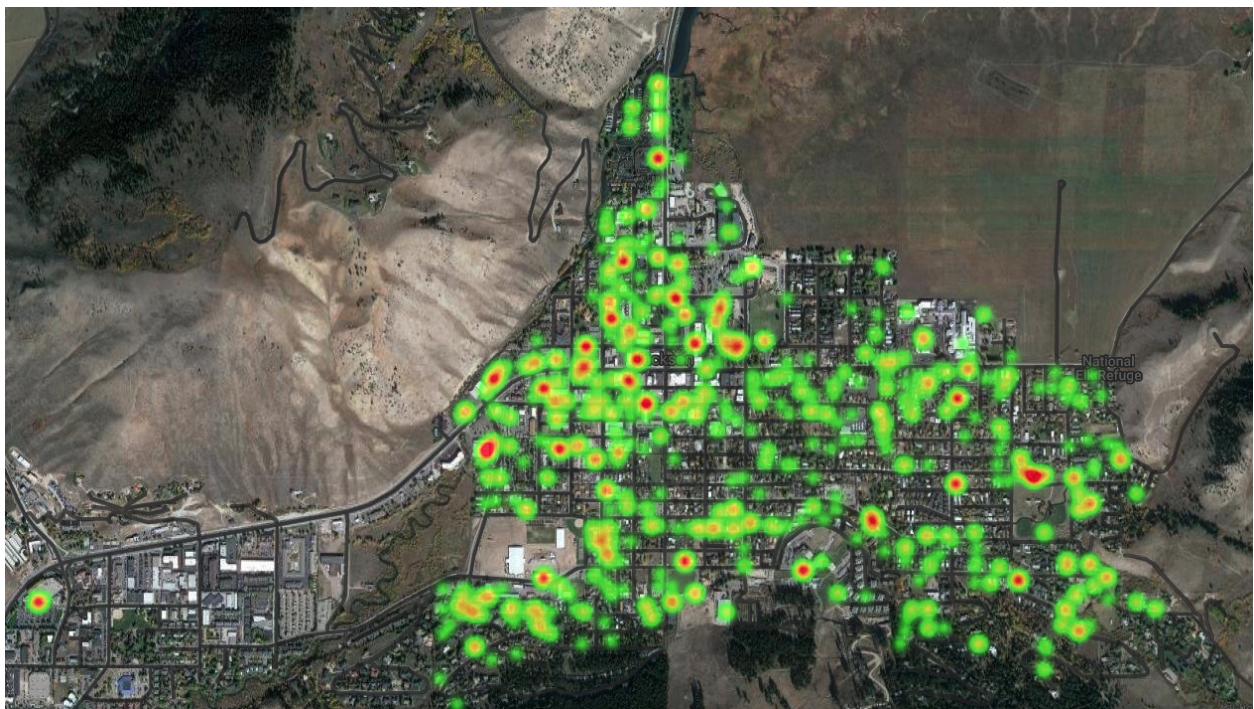
Passenger Distribution



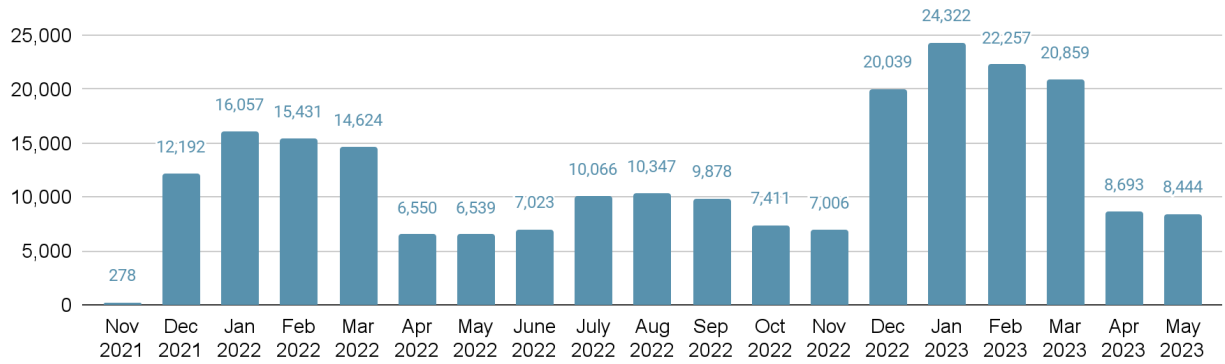
Pickups Heat Map



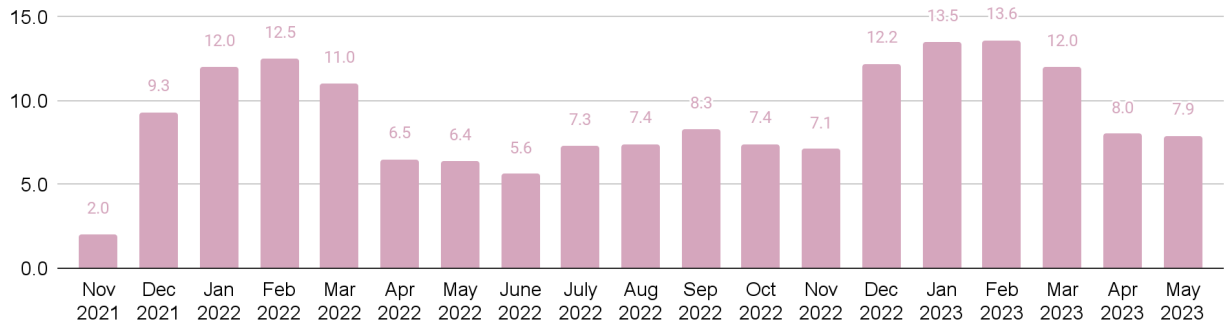
Dropoffs Heat Map



All Time - Passengers



All Time - Passengers / Revenue Hour





South Park Ridership Report

May 2023

Dates: May 1 - 31, 2023

Rides: 540 / 2,882

Passengers (unlinked passenger trips): 648 / 3,405

Vehicle revenue hours: 348 / 2,097

Total vehicle hours: 373 / 2,337

Vehicle revenue miles: 3,267 / 17,405

Total vehicle miles: 3,437 / 18,444

Passenger miles: 2,008 / 10,248

Unique rider accounts: 77

Passengers per revenue hour: 1.9 / 1.6

Percent of rides shared: 6%

Average wait time: 6 minutes

Average ride time: 6 minutes

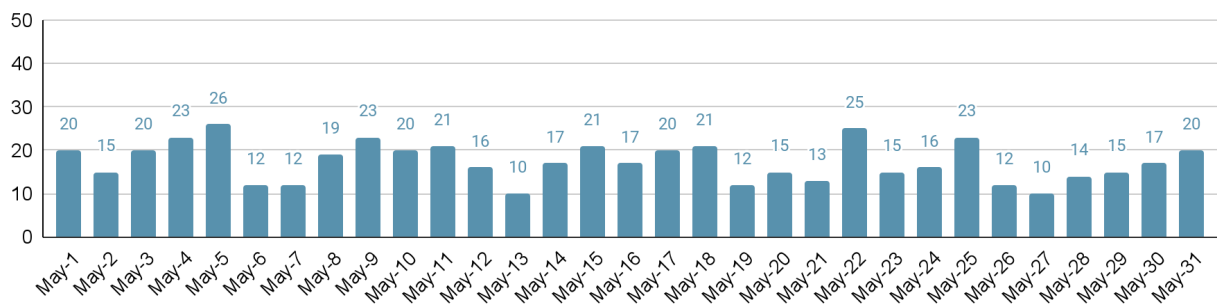
Average experience rating (out of 5): 4.97

Wheelchair rides: 0 / 0

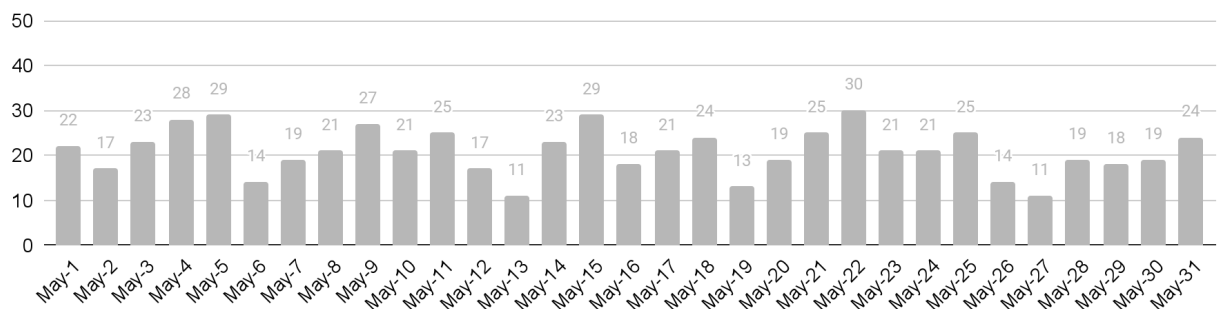
Percent of rides more than 5 min late to pickup: 1%

(month to date / all time)

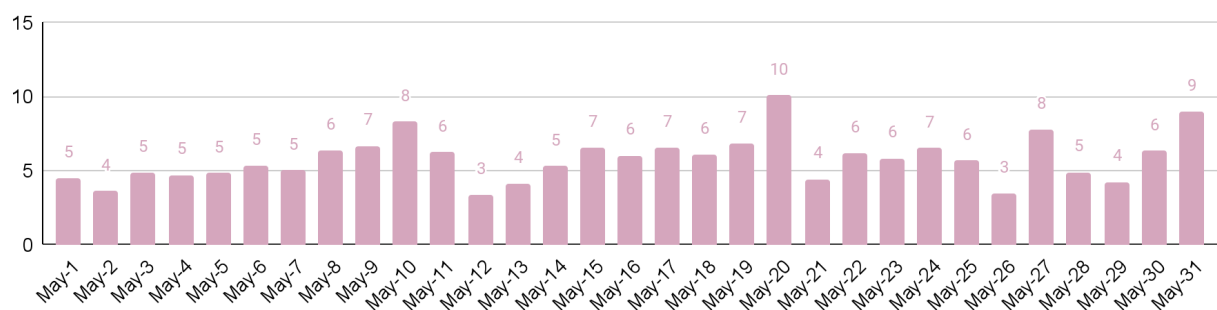
Rides



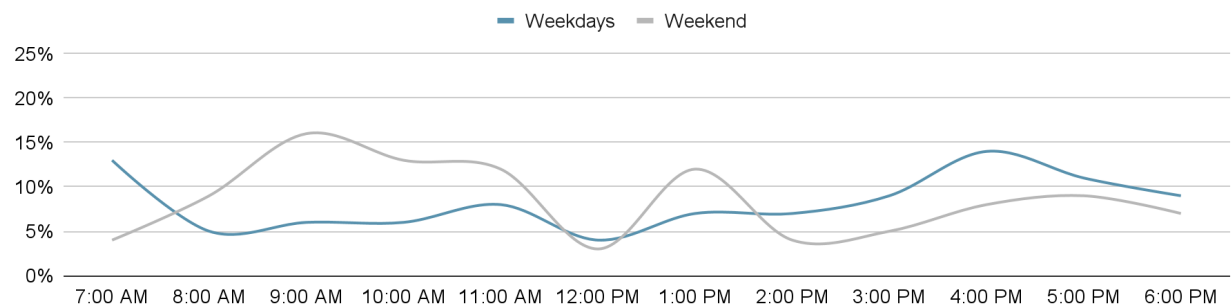
Passengers



Average Wait time



Demand by Hour



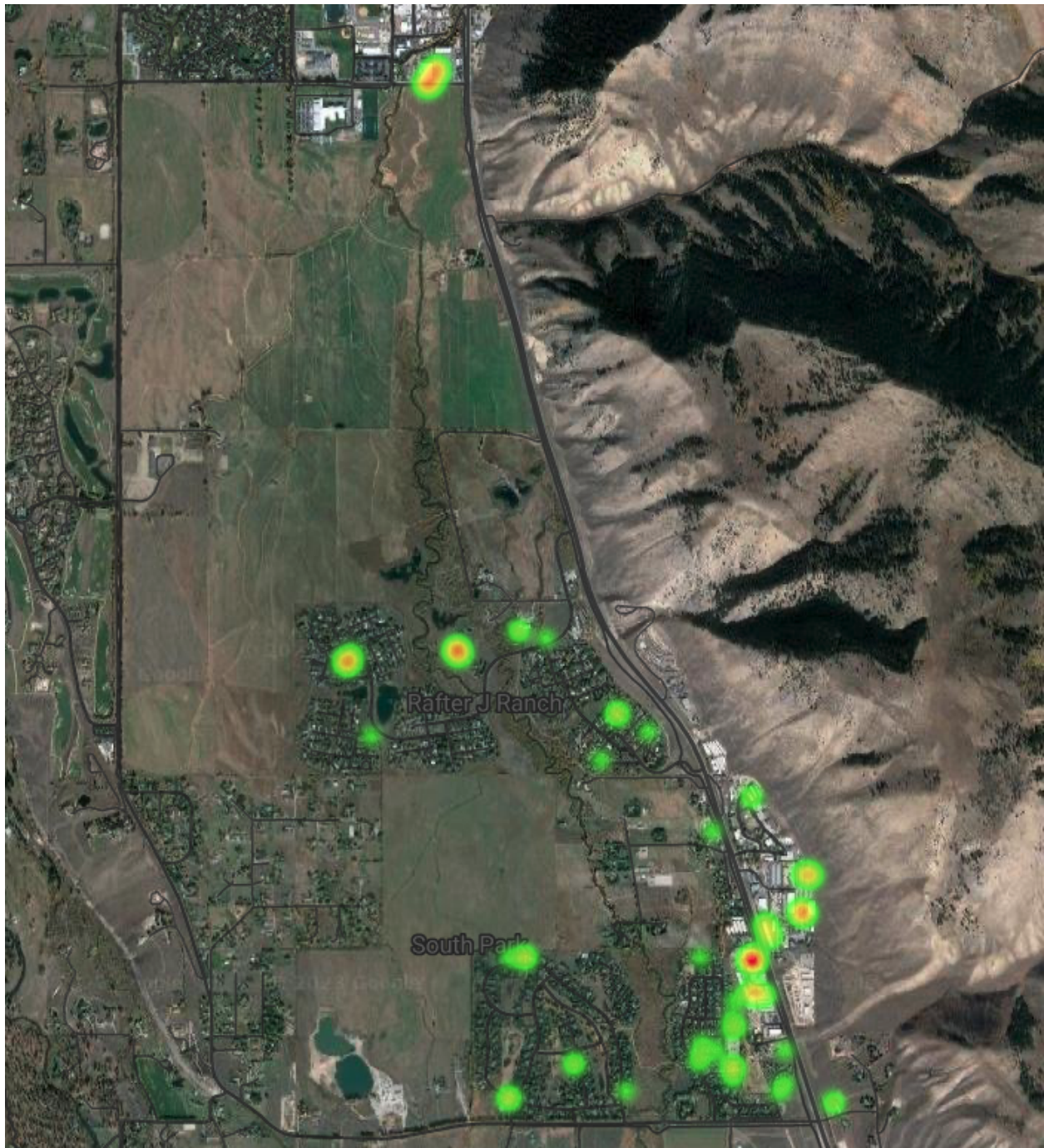
Wait Time Distribution

- 0 - 5 min: 50%
- 5 - 10 min: 34%
- 10 - 15 min: 10%
- 15 - 20 min: 5%
- 20 - 25 min: 1%
- 25 - 30 min: 0%
- 30+ min: 0%

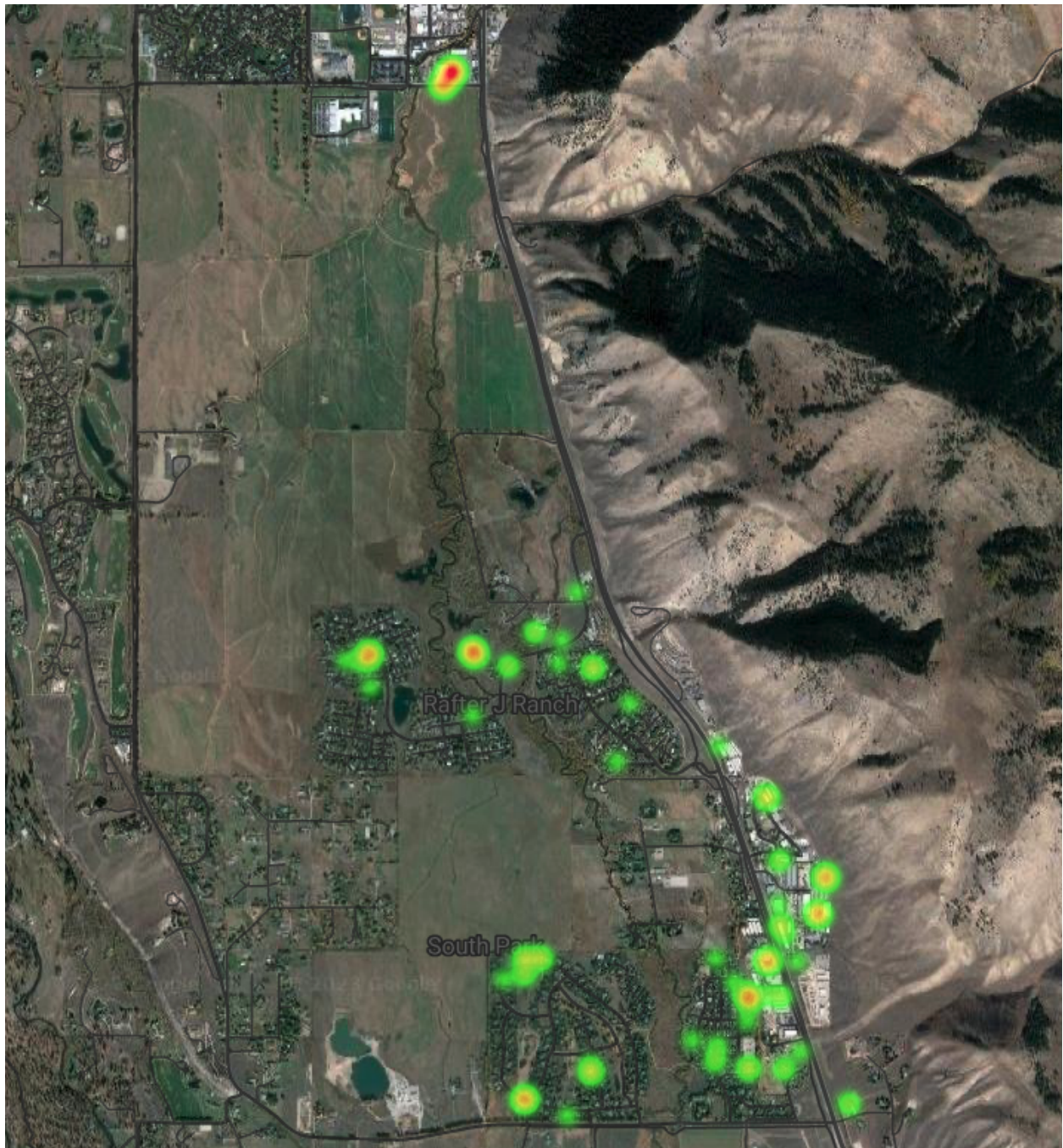
Passenger Distribution

- 1 Passenger: 84%
- 2 Passengers: 12%
- 3 Passengers: 4%
- 4 Passengers: 0%

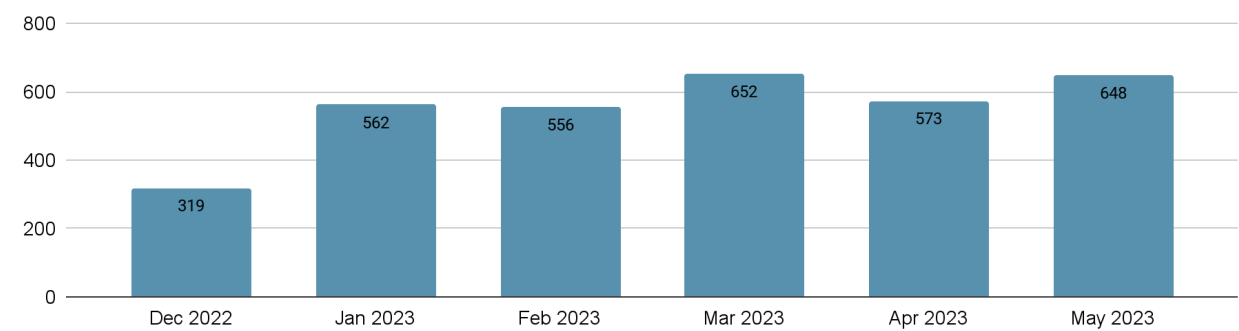
Pickups Heat Map



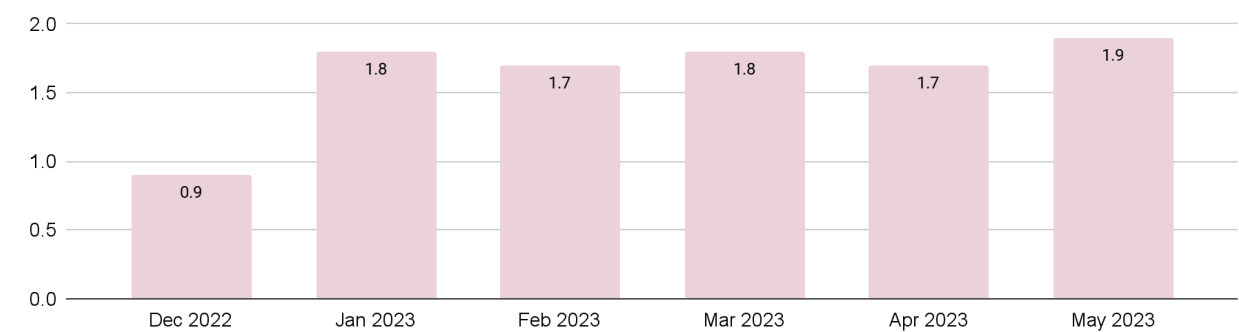
Dropoffs Heat Map



All Time - Passengers



All Time - Passengers / Revenue Hour





To: All Greater Teton Regional Transportation Task Force Members
Date: June 6, 2023
Re: Task Force Efforts to Date

This memo is intended to provide a brief summary of the efforts to date on the Greater Teton Regional Transportation Task Force. The goal of the Task Force is to provide direction on the need for a regional transportation planning entity and appropriate goals, functions, and structure for such an organization. Participants include federal land management and transportation partners; state Departments of Transportation; and local government entities from across the two Teton counties; Lincoln County, WY; and Sublette County, WY. This need was originally identified in Chapters 6 and 7 of the adopted [Integrated Transportation Plan](#) (ITP) for Jackson and Teton County (Wyoming) and has been reaffirmed as a broader regional priority by Task Force members. The consulting firm Fehr & Peers was hired to facilitate a series of focused conversations to understand regional transportation governance alternatives in the region.

A “process map” (at the end of this document) has been developed to help provide a contextual roadmap for this exploratory planning process. The Task Force consists of approximately 20 entities and their single representative and has convened for two meetings to date. Three more meetings are scheduled through October 2024. In addition, two stakeholder outreach events are planned during this time, with the intent of informing interested community members of the potential benefits of a regional transportation planning entity and starting conversations about opportunities for collaboration.

The first meeting was held in-person on May 5th, 2023. Outcomes of this meeting included:

- Discussing needs and opportunities for a regional transportation planning entity;
- Informing Task Force members of the range of possible entity structures; and,
- Agreement on potential benefits and direction to proceed towards establishing such an entity.

The second meeting was held on June 2nd, 2023. Two primary outcomes of this meeting included:

- Refining and confirming organizational goals of a regional transportation planning entity as previously generated by the Task Force members, roughly outlined as:
 - Establish regional transportation goals and priorities;
 - Understand transportation funding opportunities, leverage existing resources, and strategically pursue new funding sources;
 - Create efficient partnerships (people, expertise, data, and technical assistance) to support transportation planning and services; and,
 - Promote sustainable access to natural, scenic, and recreation resources and support the local economy through regional transportation planning.
- Determination of appropriate functions of the possible entity. The most desirable functions the group noted were:



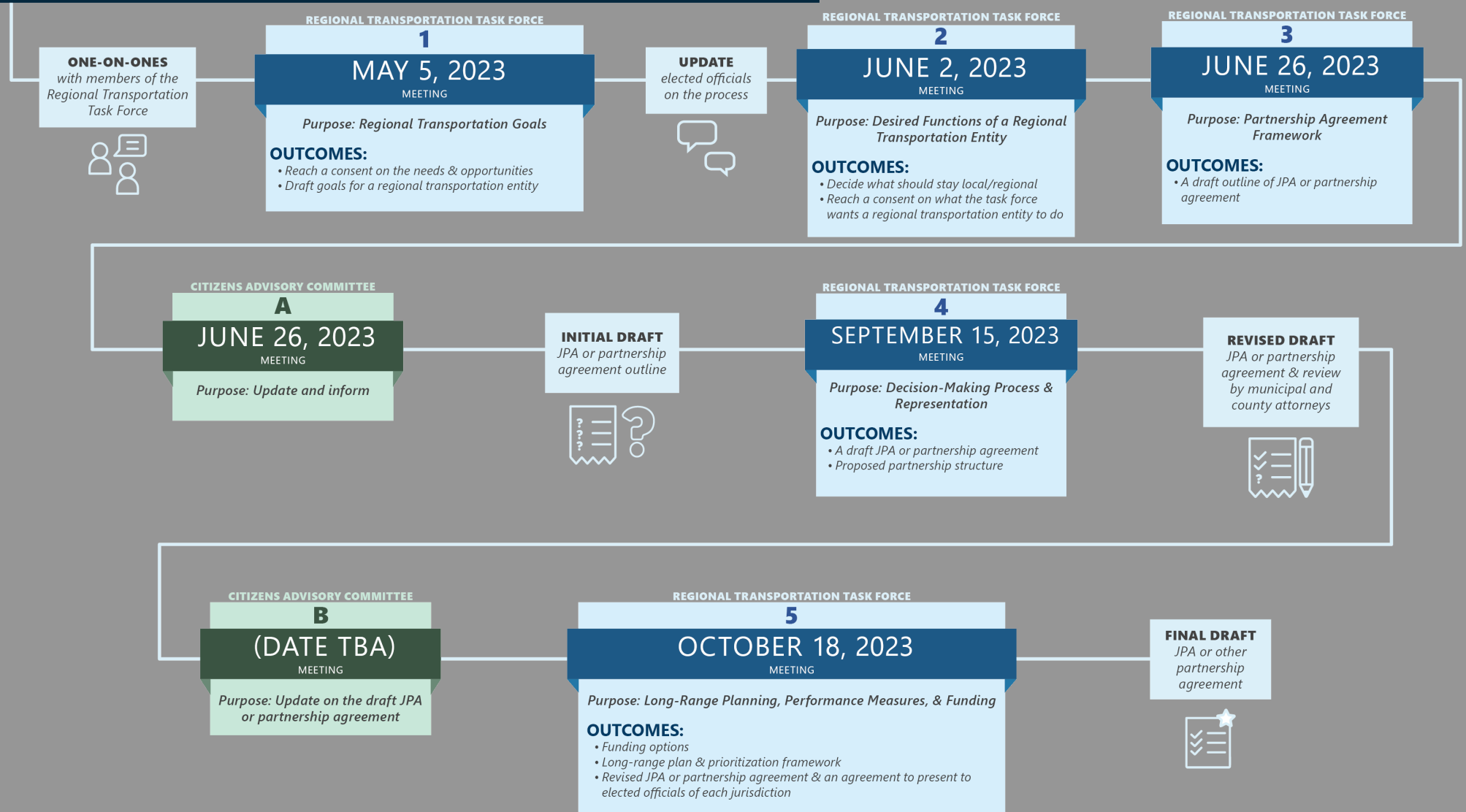
-
- Developing a regional long-range multi-modal transportation plan;
 - Managing a regional transportation improvement program whereby participating entities' transportation projects of significance would be collected in one place;
 - Develop and maintain transportation analytical tools and data (e.g. sociodemographic data, travel demand model); and,
 - A resource for federal, state, local, and non-profit grant funding opportunities.

As indicated in the process map below, future meetings will examine how such an entity might be resourced regarding staff or funding match contributions. Through these conversations, facilitated by Fehr & Peers, the Task Force will collaboratively develop a draft partnership agreement for Task Force members to discuss and bring to their elected or appointed boards for comment, revisions and potentially formal adoption.

Thank you for your participation in the Task Force. We look forward to continuing the conversation!

FACILITATION PROCESS

Subject to change



Greater Teton Regional Transportation CITIZENS ADVISORY COMMITTEE (“CAC”)

WHAT’S GOING ON?

The Greater Teton Regional Transportation Task Force is currently exploring options for a regional transportation planning organization that would lead the development of a regional transportation plan and support other regional initiatives. As part of this effort, we are interested in feedback regarding a potential Citizens Advisory Committee (“CAC”) to provide input on public participation in the regional transportation process. In the future, this CAC may become a more permanent entity advising a regional transportation entity.

What is the Greater Teton Regional Transportation Task Force?

Per the Integrated Transportation Plan, Teton County, WY staff was directed to advance a charter for a first stage Regional Transportation Planning Organization. Teton County, WY, convened a Task Force of local, state and federal transportation representatives from around the region to discuss regional transportation planning goals and functions.

What is a Citizens Advisory Committee (“CAC”)?

A CAC represents the community perspective, as members come from a range of backgrounds, interests, and lived experiences. CACs can enhance the public participation process required by the Civil Rights Act of 1964.

What do they do?

CACs typically provide input on transportation initiatives, strategies, and programs. The composition and roles of an official CAC are often defined as part of a formal planning organization.

WE WANT YOUR INVOLVEMENT

*There will be two meetings as part of this process. **The first meeting will be an open house at 5:00-6:30 PM on June 26, 2023, in the auditorium at the Teton County Library (125 Virginian Ln, Jackson, WY 83001).***

The purpose of this meeting is to inform transportation-related groups and individuals of the regional planning process. Details on the second meeting will be announced later in the summer.

Transporte Regional de Greater Teton

COMITÉ ASESOR COMUNITARIO (“CAC”)

¿QUÉ ESTÁ SUCEDIENDO?

El Grupo de Trabajo de Transporte Regional en el Área de Teton está explorando opciones para una organización de planificación de transporte regional que resultaría en la creación de un plan para el transporte regional y apoyaría otras iniciativas regionales. Como parte de este esfuerzo, estamos interesados en obtener comentarios sobre el establecimiento de un Comité Asesor Comunitario que proporcionaría información sobre la participación pública en el proceso de la planificación de transporte regional. En el futuro, este CAC pudiera convertirse en un grupo permanente que aconseje a una entidad de transporte regional.

¿Qué es el Grupo de Trabajo de Transporte Regional de Greater Teton?

De acuerdo con el Plan de Transporte Integrado, el personal del Condado de Teton, WY recibió instrucciones de avanzar un estatuto para la primera etapa de una organización para planificación de transporte regional. El Condado de Teton, WY reunió un Grupo de Trabajo de representantes de transporte locales, estatales y federales de la región para conversar sobre los objetivos y las funciones de la planificación del transporte regional.

¿Qué es un Comité Asesor Comunitario?

Una CAC representa la perspectiva de la comunidad debido a que los miembros vienen de un rango de conocimientos, intereses, y experiencias. CACs pueden servir para mejorar el proceso de participación pública como requerido por el Acto de Derechos Civiles de 1964.

¿Que hacen los CACs?

Los CACs típicamente proveen sus comentarios sobre iniciativas, estrategias, y programas de transporte. La composición y las funciones de un CAC oficial frecuentemente se definen como parte de una organización formal de planificación.

¡QUEREMOS TU PARTICIPACIÓN!

Habrán dos juntas como parte de este proceso. **La primera será en forma de una junta abierta el 26 de Junio, 2023, entre las 5pm y 6:30pm, en el auditorio de la Biblioteca del Condado de Teton (125 Virginian Ln, Jackson, WY 83001).**

El propósito de esta junta es para informar a los grupos e individuos interesados en asuntos relacionados a el transporte sobre el proceso de planificación regional. Detalles sobre la segunda junta serán anunciados más adelante en el verano.

DATE	TIME	NAME	Last Name	Date	Original complaint
5/28/2023	4:30 PM	Jean	Otto	6/2/2023	I used the Start on Demand from Melody Ranch for the first time. I was sorry to hear the service ends today! It would be great to continue it as I think it takes time for people to change transportation habits. I would use it 5 days a week. Even limited hours would be great for workers, students and commuters . Perhaps available from 7:00am-10:00am and then again 4:00pm to 7:00pm to reduce costs.
5/31/2023	2:43 PM	Roxana	Gomez	6/2/2023	Good afternoon I'm writing this email because I heard some rumors about you guys are going to stop bringing service in the Southpark area. I'm really concerned about that because . We are taking rides everyday, I'm working in Jackson at Café Genevieve and Jackson Drug ,as well as my boyfriend and my cousin and this is our only way to get in Jackson. And also I'm always seeing kids using the service to go school and going back home after school. I wish you guys still doing the service for the summer! Thank you! Have a good week!
6/9/2023	9:30 AM	Madison	Pickering		I was told that the Start Bus On Demand Service that goes south of town was going to be discontinued next week. I am a Preschool Teacher that lives in Melody Ranch and I rely HEAVILY on this route for work. The majority of Jackson's working class also lives south of town and rely on this service for their jobs as well, due to no public transportation being available in our populated area. This is also taking jobs away from drivers that rely on this for income. Not only is this service pivotal to Jackson residents, it is also not marketed at all. The low ridership is certainly due to no one knowing about it and relying on word of mouth seems to only set this up to fail. I will leave my information below, but please direct me to someone that can hear me out. This doesn't seem to fall in line with Jackson's community that can only succeed with its working class. Madison Pickering