

START Board Regular Meeting

September 25, 2025

3:30 PM - 4:30 PM

Hybrid -- Teton County Commissioners Chambers & Zoom

I. Zoom Information

- A. <https://us02web.zoom.us/j/81835214832?pwd=OoSio3GbfjepP6keZs77rA4RWRNlBB.1>
- B. Webinar ID: 818 3521 4832/ Passcode: 83001
- C. The START Board reserves the right to close Public Comment via Zoom at any time. In-person comment will continue to be taken and written comments can always be submitted to the START Board by emailing: info@startbus.com

II. OPENING (3:30-3:35)

- A. Call to Order
- B. Roll Call

III. PUBLIC COMMENT – any items not on today’s agenda. (3:35-3:40)

- A. This section is reserved for comments on items that are not otherwise included in this agenda. Public comment is limited to 3 minutes. As a general practice, the Board will not hold discussion or debate these items. Nor will they make decisions on items presented during this time, but rather refer to staff for follow-up. If you would like to speak to the Board during the meeting, please address them during this open public comment, when public comment is called on a specific agenda item, or send an email to info@startbus.com

IV. CONSENT AGENDA (3:40-3:45)

- A. Approval of Minutes
 - 1. August 28, 2025, Regular Meeting
- B. Awarding of Contract for Winter Services and Request for Budget Amendment

V. DISCUSSION ITEMS AND/OR ACTION ITEMS (3:45-4:15)

- A. DISCUSSION/ACTION ITEMS:
 - 1. START Bus August 2025 Ridership Report – Mike Toronto
 - 2. START On-Demand – Mike Toronto
 - i. East Jackson Ridership August 2025
 - 3. START Bus August 2025 Financial Report – Mike Toronto
 - 4. Capital Update – Mike Toronto
 - i. Additional ADA Van Replacement
 - 5. Fall Service Update – Mike Toronto
 - 6. Airport Shuttle Pilot Update – Mike Toronto
 - 7. Transit Development Plan Update – Mike Toronto

VI. MATTERS FROM THE BOARD (4:15 - 4:30)

Mission: We transport people.

START safely provides the greater Jackson Hole community with convenient transportation that is affordable, service oriented and environmentally friendly, improving the quality of life in the region.

- A. Teton Valley Liaison Report – Doug Self
- B. Town Liaison Report – Kevin Regan
- C. County Report – Wes Gardner
- D. Star Valley Liaison Report - Vacant
- E. Matters from Board Members

VII. ADJOURNMENT (4:30 PM)

VIII. TIME AND PLACE FOR NEXT MEETING

- A. Next meeting: Thursday, October 23, 2025 from 3:30 pm to 5:00 pm – County Commissioner's Chambers
- B. Please click the link below to join the webinar:
<https://us02web.zoom.us/j/81835214832?pwd=OoSio3GbfjepP6keZs77rA4RWRNIBB.1>
- C. Webinar ID: 818 3521 4832 / Passcode: 83001

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START Board Regular Monthly Meeting Minutes

August 28, 2025

3:30 PM – 5:00 PM

Hybrid – Teton County Commissioners Chambers & Zoom

I. ZOOM INFORMATION

A. <https://us02web.zoom.us/j/81835214832?pwd=OoSio3GbfjepP6keZs77rA4RWRNlBB.1>

Webinar ID: 818 3521 4832/ Passcode: 83001

B. The START Board reserves the right to close Public Comment via Zoom at any time. In-person comment will continue to be taken and written comments can always be submitted to the START Board by emailing: info@startbus.com

II. OPENING (3:30-3:35)

A. Call to Order

- Board Chair LizAnn Eisen called the meeting to order and requested a Roll Call.

B. Roll Call

- START Board: LizAnn Eisen– Virtual (Chair), Kristin Unruh – Absent (Vice-Chair & Treasurer), Ty Hoath – In-person (Secretary), Julien Hass – Virtual, Meghan Quinn – In-person, Will Roscoe – Absent, Jared Smith – Virtual (joined at 3:44 PM)
- Liaisons: Wes Gardner – In-person (Teton County Liaison), Kevin Regan – In-person (Town of Jackson Liaison), Doug Self – Absent (Teton Valley Liaison)
- Staff: Mike Toronto – In-person (START Director), Bruce Abel – In-person (outgoing START Director), Jason Pitts – In-person (START Ops Manager), Ann McClure – In-person (START Admin Assistant), Tate Coleman – In-person (START Service Planner), Lea Colasuonno – Absent (Town Attorney), Susan Purcell – Virtual (Assistant Town Attorney)
- Other: Charlotte Frei – In-person (Regional Transportation Planning Administrator)

III. PUBLIC COMMENT – any items **not** on today's agenda. (3:35-3:40)

This section is reserved for comments on items that are not otherwise included in this agenda. Public comment is limited to 3 minutes. As a general practice, the Board will not hold discussion or debate these items. Nor will they make decisions on items presented during this time, but rather refer to staff for follow-up. If you would like to speak to the Board during the meeting, please address them during this open public comment, when public comment is called on a specific agenda item, or send an email to info@startbus.com

A. No public comment in person or online.

IV. CONSENT AGENDA (3:40-3:50)

A. Approval of Minutes

1. July 24, 2025, Regular Meeting

Motion to accept the Consent Agenda as presented made by Ty Hoath, seconded by Meghan Quinn.

Motion passes unanimously.

V. DISCUSSION ITEMS AND/OR ACTION ITEMS (3:50-4:45)

A. DISCUSSION/ACTION ITEMS:

1. Director Introduction – LizAnn Eisen

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9/22/2025

- i. Eisen introduced new Transit Mike Toronto. She thanked outgoing Transit Director Bruce Abel for his work over the years, and expressed gratitude for transition period.
2. START Bus July 2025 Ridership Report – Mike Toronto & Bruce Abel
 - i. Second month over month slight decline, but year-to-date is up.
3. START On-Demand – Mike Toronto & Bruce Abel
 - i. East Jackson Ridership July 2025
 1. Small decline in ridership. Still investigating causes.
 2. Productive call with vendor today. They are seeing increase in wait times between 2:00 PM and 5:00 PM
 3. A few hundred people a month are being redirected to Town Shuttle
 4. Ridership is still above industry standards.
4. START Bus July 2025 Financial Report – Mike Toronto & Bruce Abel
 - i. Nothing big to report. Only 14% through financial year.
5. Capital Update – Mike Toronto & Bruce Abel
 - i. Director Toronto yielded to outgoing Director Abel
 - ii. Abel spoke about vehicle purchases in process, including
 1. Delivery of the ADA replacement van is expected next month
 2. Gillig clean diesel buses expected to arrive in 20 to 24 months
 3. Gillig hybrid buses expected to arrive in 26 months
 4. Need to receive and perform post-delivery acceptance before BUILD Grant expires.
 - iii. Questions of viability of electric or hybrid buses in our region due to cold temperatures. Discussion of hybrid bus technology being proven. Discussion of using local partners, such as TTB, to help promote benefits of new hybrid buses.
6. Fall Service Update – Mike Toronto & Bruce Abel
 - i. Staff reviewed changes to Fall Service Schedule, which begins September 29. Minor changes are being made to improve reliability and on-time performance.
 - ii. Discussion ensued. Questions about late night bus service during off season that would align with hospitality worker schedule. Staff did not budget for a late-night bus this season. Anticipate publishing schedule two weeks prior to Fall Season beginning. Questions were asked and answered about staffing levels.
7. Winter Contracted Services RFQ update – Mike Toronto & Bruce Abel
 - i. Director Toronto advised the RFP was posted. Staff anticipate bringing contract to Board for approval during September meeting.
 - ii. Discussion ensued regarding performance assurances included in the contract.
8. Technology Update – Mike Toronto & Bruce Abel
 - i. Masabi phase 2 rollout
 1. An update was pushed out on August 13. We are monitoring
9. Airport Shuttle Pilot Update – Mike Toronto & Bruce Abel
 - i. Director Toronto advised there was no new information beyond what was provided in the Director's Memo.
 - ii. Questions asked about funding. Currently in second year of the funding structure.
 - iii. Discussion of ridership data from first two years of the pilot and resulting adjustments to this year's schedule. Questions about utilizing low performing trips for trips to Teton Village. Abel advised the idea has not been discussed with funding partners. Explained that since the trip length is not the same it would cost more.
 - iv. Questions about working with additional partners to fund the airport shuttle service for additional weeks. Staff explained last two weeks have historically had very poor ridership.

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9/22/2025

10. Transit Development Plan Update – Mike Toronto & Bruce Abel
 - i. See Director’s Memo for update
 - ii. Discussion of project progress and current survey timeline.
11. Regional Transportation Update—Dr. Charlotte Frei
 - i. An update was provided on implementing paid parking at the Millward parking garage
 1. System expected to go live on September 17
 2. People can now park for a maximum of 30 days, subject to ticket and tow
 3. Still collecting data on usage
 4. Discussion of capacity changing seasonally
 5. Camping is not allowed and is enforce by Jackson Police
 6. Discussion of short term parking utilization by visitors vs employees

VI. MATTERS FROM THE BOARD (4:45 – 5:00)

- A. Teton Valley Liaison Report – Doug Self--absent
- B. Town Liaison Report – Kevin Regan
 1. Welcomed Director Toronto and thanked Director Abel for his hard work.
 2. Reported on attending the August 13 stakeholder meeting with Transportation Management Design for the Transit Development Plan.
 3. Expressed desire to have planned development at 90 Virginian Lane included in TDP
- C. County Report – Wes Gardner
 1. Commented on topics discussed by the Board including Transit Signal Priority, the Airport Shuttle Service, and the Millward parking garage.
 2. Discussion ensued about parking capacity at Stilson and the best way to utilize it.
- D. Star Valley Liaison Report - Vacant
- E. Matters from Board Members
 1. Hoath—Referenced idea of multi-modal transportation. A broader rideshare app might be helpful. Feels there are gaps in our service, including: weekends from Victor and Driggs; late night for hospital employees; service to Teton Village
 - i. Eisen—these are important ideas as we think about our priority. Keep them for our strategic planning meeting.
 - ii. Abel—We have had conversations with SoD and Transit App about integrating their apps, and it can be done.
 2. Smith—welcomed Toronto and thanked Abel for staying to transition.

VII. ADJOURNMENT (4:44 PM)

- A. Motion to adjourn made my Quinn, seconded by Smith. Motion passes unanimously.

TIME AND PLACE FOR NEXT MEETING.

Next meeting: Thursday, September 25, 2025 from 3:30 pm to 5:00 pm – County Commissioner’s Chambers

Please click the link below to join the webinar:

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9/22/2025

<https://us02web.zoom.us/j/81835214832?pwd=OoSio3GbfjepP6keZs77rA4RWRNIBB.1>

Webinar ID: 818 3521 4832 / Passcode: 83001

Ann McClure Date
START Administrative Assistant (Minutes Editor)

The undersigned duly qualified and acting secretary of the Southern Teton Area Rapid Transit Board certifies that the foregoing is a true and correct copy of the minutes approved at a legally convened meeting of the Southern Teton Area Rapid Transit Board.

Ty Hoath, Secretary Date

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STAFF Report

Meeting Date:	9/25/25	Meeting Title:	Regular
Submitting Department:	START	Presenter:	Mike Toronto, Director
Agenda Item:	Winter 2025-2026 Contracted Bus Services	Public Comment:	Yes

Purpose & Policy Considerations.

The purpose of this item is to request START Board of Directors approval to enter into an Agreement with Western Trails Charters and Tours, dba Salt Lake Express to provide contracted public transit bus service on behalf of START during the winter 2025-2026 winter season and also to request Board authorization to submit an amendment to the adopted START FY 26 budget to fund the provision of the service described below.

Requested Action.

Authorize the START Board Chair to enter into an Agreement with Western Trails Charters and Tours, dba Salt Lake Express, to provide contracted public transit bus service on behalf of START during the 2025-2026 winter season and authorize START staff to submit a request budget amendment to fund the provision of the service as described.

Recommendation.

START staff and the START Finance Committee recommend approving the Contracted Transit Bus Services Agreement with Western Trails Charters and Tours, dba Salt Lake Express, for the provision of contracted public transit bus service on behalf of START during the winter 2025-2026 winter season. START staff and the START finance committee also recommend that staff be authorized to submit a request for an amendment to the adopted START FY 26 budget to fund the provision of the service as described.

Background

Given the historical challenges associated with hiring seasonal drivers to provide all anticipated START bus services during the 2025-2026 winter season, the FY 26 budget anticipates hiring a contracted service provider for Teton Village Express for peak hour service. Staff issued a Request for Qualifications (RFQ) to solicit private contractors to provide a portion of START bus services. The RFQ was issued on August 14, 2025 and responses were due on September 9, 2025. The RFQ was sent to Salt Lake Express (SLE), Driver Provider and Summit Transportation. The RFQ anticipated the provision of "Village Express" transit service between the Town of Jackson and Teton Village operating 7 days per week to be provided between approximately 6:00 AM and approximately 8:00 PM to supplement service provided by START. Service would be provided for approximately 135 days from November 29, 2025 through April 13, 2026. Service would be provided by two (2) contractor provided buses operating approximately 22.8 in-service hours per day and 593 miles per day during the AM and PM peak hours.

Responders were asked to address key personnel, proposed buses, proposed services, implementation plan and schedule and to provide references in their responses to the RFQ.

One response to the RFQ was received by the 4:00 pm deadline on September 9, 2025. The one response was submitted by Western Trails Charters and Tours, dba Salt Lake Express (SLE).

The proposed price was \$411,000 for the provision of the services described in the RFQ. SLE proposed to reduce the fee by \$20.00 per bus per day in exchange for the ability to park the SLE buses at the START facility. The parking lease will be dealt with as a separate item as the parking lease would need to be between SLE and the Town of Jackson. It is START staff's desire to have SLE buses park at the START facility

in order to exercise oversight of the SLE service delivery.

Members of START staff reviewed SLE's response to the RFQ. The company addressed key personnel and start-up timeline in a satisfactory manner, and proposed vehicles met the START criteria. Staff believes that the selection of SLE is warranted.

Financial Impact

Funds are available in the adopted 2025-2026 START budget to fund the provision of contracted transit bus service during the winter 2025-2026 winter season in the amount of \$385,000. A budget amendment in the amount of \$36,000 will be required to fund the agreement with SLE. This budget amendment will be requested at the November 3, 2025 joint meeting with the Town and County.

Attachment

Contracted Transit Bus Services Agreement

Suggested Motion

I move to:

- 1) Approve the Contracted Transit Bus Services Agreement between START and Western Trails Charter and Tours, dba Salt Lake Express, subject to minor changes required by staff; and*
- 2) Authorize staff to submit a budget amendment in the amount of \$36,000 for the Contracted Transit Bus Services Agreement.*

Prepared by

Mike Toronto, Transit Director

CONTRACTED TRANSIT BUS SERVICES AGREEMENT

This Contracted Transit Bus Services Agreement (Contract) is made and entered into, effective as of the _____, (Effective Date), by and between the Southern Teton Area Rapid Transit (START), located at 55 Karns Way Jackson, Wyoming 83001 and Western Trails Charters and Tours, dba Salt Lake Express (Carrier), located at 785 Railroad Ave., Rexburg, Idaho 83440 as follows:

- A. Description of Services. Carrier shall perform the following described services in accordance with federal, state, and local motor carrier safety regulations.
1. Carrier will provide at minimum 2 buses and drivers, and up to three (3) buses and drivers for said buses, to exclusively serve START 7 days a week for daily passenger service, including all holidays.
 2. Carrier will provide service from approximately 6:00 am to 8:00 pm daily, all as set forth in Appendix A, attached hereto and incorporated herein by this reference. The term "service" as used in this Contract means that the bus is actually in revenue service during those hours. START may adjust the schedule and route at any time with 24-hour notice.
 3. Carrier will comply with all federal, state, and local motor carrier safety regulations, specifically including the Federal Clauses, attached hereto as Appendix B and incorporated herein by this reference.
 4. Each driver must have their own, or a Carrier provided, cellular telephone on each bus that i) is fully charged at the beginning of revenue service and ii) has a service contract for the phone that includes telephone and data.
 5. Driver(s) must record ridership data during each day in accordance with START policy.
 6. Carrier will provide monthly billing statements.
 7. Carrier will provide the name of the Carrier's contact person to serve as the point of contact between START and Carrier.
 8. Carrier will provide contact phone numbers of Carrier to be used by START 7 days a week, 24 hours a day as needed.
- B. Contract Period. Carrier shall provide bus service commencing on November 29, 2025. This Contract will terminate on April 13, 2026.
- C. Payment Schedule. Carrier rate is \$1500.00 per day, per bus for services, and up to \$165.00 per in-service hour for hours of service provided outside of the hours specified in Appendix A. Notwithstanding the foregoing, the maximum amount that Carrier shall be paid for services rendered is \$411,000.
- D. Bus Maintenance. START is not responsible for any maintenance whatsoever of Carrier's buses and Carrier has no right or authority to access or use the START bus facility or any Town of Jackson staff, equipment, or facilities for its bus maintenance.
- E. Wash Bay. Carrier may use the wash bay located at the START facility to clean Carrier buses under the following conditions:
1. Carrier staff may access the wash bay twice weekly on Tuesdays and Saturdays between the hours of 6 p.m. and 11p.m. and must be out of the wash bay facility by 11p.m.
 2. Carrier may use the wash bay to clean a maximum of 3 buses.

3. START or Town of Jackson staff will supervise use of the wash bay, including being the operator of the wash bay door, and Carrier staff is not authorized to access or use the wash bay without direct supervision of START or Town of Jackson staff.
 4. Carrier shall be responsible for any and all damage to the wash bay, including the access doors thereto, caused by the negligence of the Carrier, its agents or employees (explicitly including its drivers) and shall pay the full cost for repairing any damage to the wash bay and, if applicable, any costs incurred by the Town of Jackson or START because of any loss of use of the wash bay.
 5. Carrier acknowledges, understands and agrees that there are inherent and intrinsic risks to the Carrier buses being on Town property and using START equipment that cannot be completely eliminated. Carrier is aware of those risks to its property and that such risks can result in damage to Carrier's buses and/or staff. Carrier agrees to be bound by all rules and regulations concerning washing buses at the START facility.
 6. In connection with use of the START wash bay, Carrier, its successors and assigns, knowingly and intentionally waive and fully release and discharge Town and START, their respective officers, directors, employees and representatives, and agree to indemnify and hold harmless Town and START, their officers, directors, agents and employees, from and against any and all claims, actions, demands, complaints, losses, causes of action, and lawsuits of whatever kind, including those based on claims of negligence, damages and expenses, including costs and reasonable attorney's fees arising directly or indirectly out of any damage, loss, or injury to Carrier's buses or staff. To the fullest extent permitted by law, such releases are intended to be general and complete releases of all claims. Town may plead such releases as a complete defense to any claims.
- F. Driver and Bus Replacement. If any Carrier bus(es) has a maintenance issue that requires such bus being taken out of service, Carrier is obligated to replace the bus within 24 hours of taking it out of service. If any Carrier driver becomes disabled, ill, or otherwise unable to drive the bus as required under this Contract, Carrier is obligated to replace the driver within 24 hours of their inability to work.
- G. Fuel Cost Provision. Carrier is responsible for diesel fuel costs and such costs are accounted for within the Contract rate.
- H. Risk of Loss. Carrier agrees to bear all risk of injury and death to passengers, employees, and other persons as pertains to the Carrier's operation. The Carrier assumes the risk for all damage or destruction to Carrier's equipment. START shall not be responsible for any loss of or damage to property of Carrier or of others located on Carrier's bus(es), except if caused by the willful act or omission or gross negligence of START. Furthermore, the Carrier agrees to indemnify and hold harmless the Town of Jackson and START from any and all liability that results from the injury and/or death of any passengers, employees or any other persons caused by the negligence and/or intentional actions of the Carrier, its agents or employees.
- I. Insurance.
1. Liability Insurance. Carrier agrees to keep in force at its own expense during the entire Contract period liability insurance in compliance with Wyoming state law as will protect it from claims of any and all kind that may arise out of this Contract, whether directly or indirectly. The minimum liability limits of such insurance shall not be less than five million dollars (\$5,000,000). START shall be named as an additional insured under Carrier's insurance. Proof of such insurance shall be provided to Town within a reasonable amount of time after this Contract is executed. Carrier is responsible for insuring all buses, including any replacement buses that may be used during the Contract period. Any policy of insurance shall provide that any change

or cancellation of said policy shall be made in writing and sent to START and Carrier at their respective addresses provided herein at least thirty (30) days before the effective date of change or cancellation.

2. Property Insurance. Carrier shall obtain and keep in force during the term of this Contract a policy or policies of insurance covering loss or damage to property that, at minimum, meets State of Wyoming limits for Carrier's operation of bus(es) in Wyoming. Any policy of insurance shall provide that any change or cancellation of said policy shall be made in writing and sent to START and Carrier at their respective addresses provided herein at least thirty (30) days before the effective date of change or cancellation.
3. Workers' Compensation. Carrier shall maintain Workers' Compensation Insurance for all of Carrier's employees. Such insurance shall comply with all applicable Wyoming state laws.

J. Liquidated Damages.

1. The Carrier acknowledges that the Carrier's failure to perform damages START, and therefore liquidated damages will be paid to START by Carrier in the event that services are not delivered as prescribed herein. In the event that 96% of all scheduled trips are not provided by Carrier in any given calendar month (December, January, February, March, April), Carrier shall pay liquidated damages in an amount equal to 1% of the respective calendar month invoice for every 1% of trips that are not performed below 96% of scheduled trips.
2. The parties further acknowledge that (i) the amount of loss or damages likely to be incurred is incapable or is difficult to precisely estimate, (ii) the amount specified above in Section J.1 bears a reasonable relationship to, and is not plainly or grossly disproportionate to, the probable loss likely to be incurred in connection with any failure by START to maintain the effectiveness of its transportation services, (iii) one of the reasons for the Carrier and START reaching an agreement as to such amount was the uncertainty regarding the question of actual damages, and (iv) the Carrier and START are sophisticated parties, represented at their election by able legal counsel, and negotiated this Contract at arm's length, but by their nature such damages are difficult to ascertain. Accordingly, the liquidated damages provisions stated in this Contract will apply, are not intended to be a penalty, and are solely intended to compensate for damages.

- K. Termination. With 7 calendar days' notice to Carrier, START may terminate this Contract for any reason or no reason at all without penalty or damages accruing.
- L. Governing Law; Construction. This Contract shall be constructed, performed, and enforced in accordance with, and governed by, the laws of the State of Wyoming, without giving effect to the principles of conflict of laws thereof. The parties hereto irrevocably elect as the sole judicial forum for the adjudication of any matters arising under or in connection with this Contract, and consent to the jurisdiction of, the courts of the County of Teton, State of Wyoming, or the United States District Court for the District of Wyoming. This Contract was negotiated by both parties and thus it shall not be construed against or in favor of any party by virtue of which party drafted it or any portion thereof.
- M. Attorney Fees. In the event that any action is filed in relation to this Contract, the unsuccessful party in the action shall pay to successful party, in addition to all the sums that either party may be called on to pay, a reasonable sum for the successful party's attorney's fees.
- N. Entire Contract. This Contract, including the Recitals, shall constitute the entire agreement between the parties and any prior understanding or representation of any kind preceding the date of this Contract shall not be binding upon either party except to the extent incorporated in this Contract.

- O. Documents and Acts. Each party agrees to execute and deliver such additional documents and instruments and to perform such additional acts as may be necessary or appropriate to effectuate, carry out and perform all of the terms, provisions, and conditions of this Contract and the transactions contemplated hereby.
- P. Modification of Contract. Any modification of this Contract or additional obligation assumed by either party in connection with this Contract shall not be binding upon either party except to the extent of an amendment in writing executed by both START and Carrie.
- Q. Assignment of Rights. The rights of each party under this Contract are personal to that party and may not be assigned or transferred to any other persons, firm, corporation, or other entity without the prior express written consent of the other party. Any notice, request, demand, consent, approval, or other communication required or permitted under this Lease shall be in writing and shall be deemed duly given (i) when delivered personally to the recipient, (ii) when sent by certified mail, return receipt requested, to the address specified below, or (iii) when sent by email to the email address specified below, provided that the sender has not received a delivery failure notification. A notice sent by email shall be deemed received on the date and time the email is sent, provided that (a) the email is sent to the recipient's designated email address as set forth below, (b) the sender does not receive a bounce-back or delivery failure notification, and (c) if the notice is sent outside of normal business hours (9:00 AM to 6:00 PM on business days), the notice shall be deemed received at 9:00 AM on the following business day. Legal counsel for the respective parties may send to the other party any notices, requests, demands, or other communications required or permitted to be given hereunder by such party.

CARRIER

Western Trails Charters and Tours

785 Railroad Ave _____

Rexburg, Idaho 83440

START

Town of Jackson

P.O. Box 1687

Jackson, WY 83001

clerk@jacksonwy.gov

- R. Severability. In the event that any provision of this Contract is held to be in violation of Town, State or Federal laws and hereby rendered invalid or unenforceable as to any party or circumstance, such finding shall not render that provision invalid or unenforceable as to any other persons or circumstances. If feasible, any such offending provision shall be deemed to be modified to be within the limits of enforceability or validity; however, if the offending provision cannot be so modified, it shall be stricken and all other provisions of this Contract in all other respects shall remain valid and enforceable.
- S. Binding Effect. This Contract shall inure to the benefit of and be binding upon the successors and assigns of the parties hereto.
- T. Government Immunity. START, nor the Town of Jackson, nor Teton County, Wyoming waive governmental immunity by entering into this Contract, and each fully retains all immunities and defenses provided by law with respect to any action based on or occurring as a result of this Contract.
- U. Counterparts; Digital Signatures. This Contract may be executed in two or more counterparts, each of which shall be deemed an original having identical legal effect, and all of which together constitute the same instrument. The signature of any party to any counterpart shall be deemed a signature to, and may be appended to, any other counterpart. Counterparts may be delivered via facsimile, electronic

mail (including pdf or any electronic signature complying with the federal ESIGN Act of 2000, e.g., www.docusign.com) or other transmission method, and any counterpart so delivered shall be deemed to have been duly and validly delivered and be valid and effective for all purposes. At the request of either Party, each Party agrees to execute an original of this Contract as well as any facsimile or other reproduction hereof.

IN WITNESS WHEREOF the parties have executed this Contract the date indicated above.

CARRIER

Town

Salt Lake Express
Rexburg, Idaho

Southern Teton Area Rapid Transit
Jackson, Wyoming

Lisa Young,
Sales Manager, Salt Lake Express

LizAnn Eisen
Board Chair, Southern Teton Area Rapid Transit

Dated:_____

Dated:_____

ATTEST:

Ty Hoath
Secretary, Southern Teton Area Rapid Transit

APPENDIX A

A: Contracted Services RFQ Defining Route Information: Winter 2025-2026

Contracted Services:

- 2 in-service buses needed daily plus any applicable spares as determined by contractor to meet specifications herein

Daily Service:

- Monday thru Sunday (7 days a week)

Dates of Service:

- November 29th thru April 13th (Approximately: 135 days)

Service Start Time:

- 5:40 am (earliest report time)

Service End Time:

- 8:11 pm latest end time

Total Weekly "in-service" hours (includes pre-trip and post-trip inspection allowances)

- 159.6 (22.8 "in-service" hours per day)

Total Daily Mileage:

- 592.3 (Based on 2 am buses and 2 pm buses, 16 roundtrips per day, 37.02 per round trip)

Frequencies:

- AM: 40minute frequency combined in each of the am and pm peaks.
- AM : 34-minute Outbound Trip (Jackson to Teton Village)/ 25-minute inbound trip (Teton Village to Jackson)
- PM: 25-minute outbound trip (Town to Teton Village)/ 34-minute Inbound trip (Teton Village to Town)

Route Map/Route Instructions:

AM Outbound/Inbound Teton Village Express Winter Schedule

Start run at Miller Park Transit Center

- Miller Transit Center bus stop
 - Right onto N. Millward St.
 - Right onto W. Broadway Ave.
 - Left onto Buffalo Way
- Albertson's bus stop
 - Right onto Maple Way
- Hampton Inn bus stop
 - Right onto Hwy. 89 & Broadway
 - Left onto Hwy 22
 - Right Beckley Park Way Rd. (Stilson Transit)
 - Left to Transit Center
- Stilson Transit Center bus stop
 - Left Beckley Park Way
 - Right on Stilson Ranch Rd.
 - Left onto Hwy 390 & Village Rd. (Head to Village)
 - Left onto Teton Village Rd.
 - Left at Apres Vous Rd. to bus stop
- Teton Village bus stop

Return run From Teton Village Bus Stop

- Exit bus stop, left onto McCollister Dr.
- Right onto Teton Village Road
- Right on Hwy 390 & Moose Wilson Rd. South Bound
- Right onto Stilson Ranch Road.
- Left onto Beckley Park Way
- Right towards the Stilson stop. (Passenger Hut)
- Stilson Transit Center bus stop
 - Left onto Beckley Park Way
 - Right onto Stilson Ranch Rd.
 - Right onto Hwy 390 S. bound to Stop light
 - Left onto Hwy. 22
 - Arriving at the junction of Broadway & Hwy. 89
 - Left onto W. Broadway Ave.
 - Left on N. Jackson St.
 - Right onto W. Deloney Ave.
- Miller Transit Center bus stop

End of Run

Express PM Outbound/Inbound Teton Village Winter Schedule

Start run at Miller Park Transit Center

- Miller Transit Center bus stop
 - Right onto N. Millward St.
 - Right onto W. Broadway Ave.
 - Right onto Hwy 22
 - Through Hwy 890 Stop light
 - Right on Beckley Park Way
 - Left to the Bus STOP
- Stilson Transit Center Bus Stopp
 - Left at Beckley Park Way
 - Left onto Hwy 390 to the Village
 - Left onto Teton Village Rd.
 - Left at Apres Vous Rd. to bus stop
- Teton Village bus stop

Return run From Teton Village Bus Stop

- Exit bus stop, left onto McCollister Dr.
 - Right on Teton Village Rd.
 - Right onto Hwy 390 south bound
 - Right onto Stilson Ranch Rd.
 - Left onto Beckley Park Way to Stilson Transit stop
- Stilson Transit Lot bus stop
 - From bus stop turn Left onto Beckley Park Way north bound
 - Right onto Stilson Ranch Rd.
 - Right on 390 to the Stop light
 - Left onto Hwy. 22
 - Arriving at the junction of Broadway & Hwy. 89
 - Right on Hwy. 89 S. (Broadway)
 - Left on Maple Way
- Maple Way bus stop (Target)
 - Left onto Buffalo Way
- Buffalo & Alpine bus stop
 - Right onto W. Broadway Ave.
 - Left on N. Jackson St.
 - Right onto W. Deloney Ave.
- Miller Transit Center bus stop

End of Run

Daily Trip Schedule/ Timetable – (Package A):

Contracted Services Winter 2025-2026	
5:40 AM Show Express Tripper	6:20 AM Show Express Tripper
6:00-6:34 TV Express to TV 6:40-7:05 TV Express to Town	6:40-7:14 TV Express to TV 7:20-7:45TV Express to Town
7:20-7:54 TV Express to TV 8:00-8:25 TV Express to Town	8:00-8:34 TV Express to TV 8:40-9:05 TV Express to Town
8:40-9:14 TV Express to TV 9:20- 9:45 TV Express to Town	9:20-9:54 TV Express to TV 10:00-10:25 TV Express to Town
10:00-10:34 TV Express to TV 10:40-11:05 TV Express to Town	10:40-11:14 TV Express to TV 11:20-11:45 TV Express to Town
11:13 am End Of Shift 5.55 hr	11:53 am EOS 5.55 hr

13:40 PM Show Express Tripper	14:20 PM Show Express Tripper
14:00-14:25 TV Express to TV 14:40-15:11 TV Express to Town	14:40-15:05 TV Express to TV 15:20-15:51 TV Express to Town
15:20-15:45 TV Express to TV 16:00-16:31 TV Express to Town	16:00-16:25 TV Express to TV 16:40-17:11 TV Express to Town
16:40–17:05 TV Express to TV 17:20–17:51 TV Express to Town	17:20-17:45 TV Express to TV 18:00-18:31 TV Express to Town

18:00-18:25 TV Express to TV	18:40-19:05 TV Express to TV
18:40-19:11 TV Express to Town	19:20-19:46 TV Express to Town

19:31 EOS	20:11 EOS
5.85 hr	5.85 hr



*Mission: We transport people.
START safely provides the greater Jackson Hole community with convenient transportation that is affordable, service oriented and environmentally friendly, improving the quality of life in the region.*

Memorandum

To: START Board of Directors
From: Mike Toronto, Transit Director
Date: September 25, 2025
RE: August 2025 monthly recap

Ridership- August 2025 START system ridership was down approximately 5% as compared to August of 2024. Calendar year-to-date START ridership continues to be up. Calendar 2025 year-to-date ridership is up approximately .65% as compared to the first 8 months of 2025.

Ridership on the Town Shuttle and Teton Village services continues to account for much of the YTD ridership increase. Teton Village August ridership exhibited a 6.67% decline in ridership compared to August 2025. However, Teton Village 2025 YTD ridership is up by 4.4% compared to the first 8 months of 2025. Town Shuttle ridership also decreased in August 2025 compared to August 2024 (-6.09%). However, Town Shuttle ridership increased 1.62% in the first 8 months of 2025 versus the first 8 months of 2024. Star Valley Commuter ridership was down 10% in August 2025 compared to August 2024; while Teton Valley Commuter ridership was up 11.5% compared to August 2024.

START-on-Demand- Ridership on START-on-Demand (SOD) East Jackson in August 2025 (11,010) was on par with ridership in August 2024 (11,142). Year-to-date ridership on SOD is down approximately 9.8% compared to the first 8 months of 2025. SOD did operate at approximately 8.8 passengers per hour for the month of August and 9.5 passengers per hour since project inception. These results are well above minimum service standards of 3 passengers per hour and above industry norms for on-demand service. SOD average wait time stayed consistent at 11 minutes in August, which is positive this is unchanged from last year. 72% of trips had a wait time of 15 minutes or less in August and 85 % of trips had wait time of 20 minutes or less – unchanged from last month. Wait times seem steady around 11 minutes.

SOD has been serving Teton County Library since the beginning of the summer season 2024. Ridership to the Library has increased markedly since the inception of the library service and may be contributing to the increase in wait time as this location is outside of the initial SOD service area. The library service has not expanded the East Jackson service area but has functioned as a single stop that is served to/from the East Jackson service area during the hours that the library is open. SOD continued to serve the library stop through the winter 24-25 and Spring 2025 seasons and is continuing to do so this summer. We will continue this service through the Fall. SOD implemented a feature in the SOD software to direct riders to the Town Shuttle if the rider's origin and destination is close to the Town Shuttle route. This change was effective with the 2025 spring season. This is being done to better manage demand. START's service planner, Tate Coleman, has a background in micro transit service and has begun analyzing SOD ridership trends and performance.

Financial Report- START is currently 17% through the fiscal year. During this time, START has spent 21% of the administrative budget and 14% of the Operating Budget. This is mainly due to the pre-payment of

annual insurance premiums and recruitment (most of START's recruitment budget is spent in the summer and fall ramping up for winter service).

Capital Update - Major elements of the FY 26 capital budget relate to acquisition of transit buses, over-the-road buses, ADA replacement van, a supervisor's car, along with bus stop improvements.

We have completed the procurement process to purchase the ADA replacement van. We are anticipating delivery in September of 2025 – we have not heard a set date from the vendor. This project is essentially complete.

START and RTPA/Teton County Transportation Department staff are currently engaged in identifying locations for improvements to START bus stops/shelters, etc. We provided an inventory of existing stops and current conditions to the START Board at the June 26 meeting and are meeting with Town Public Works staff and RTPS staff regarding potential improvements.

Fall Service Update – Fall services will begin on September 29th. Staff has been reviewing schedules and on-time performance for commuter routes. Staff is making a timing adjustment to each Commuter route. We are starting them 5 minutes earlier to improve on-time performance. On time performance for these routes is in the 70% range. Depending on the impact of these improvements we may make more adjustments in the Winter schedule. We are adding a new bus stop in Driggs on the same property where START parks the commuter buses.

Winter Contracted Services update- Staff received one proposal for winter service from Salt Lake Express (SLE). SLE was the contracted Winter service Provider last year for START. Key information from the contract:

- SLE will provide up to two buses a day – they will also provide one spare.
- Service will run daily from 0600 to 2000.
- SLE will operate from November 29th, 2025, to April 14th, 2026
- SLE is charging \$1,500 a day per bus (for two buses) and up to \$165/hr. for hours of service outside of the 0600 to 2000 window.
- As a note – in a separate contract that is awaiting approval from Town Council, START is charging SLE \$20/day per bus to park at the START facility.

Winter Contracted Service Budget Amendment

In the 2026 FY approved budget, START budgeted \$385,000 for contracted winter service. The bid from SLE came in at \$411,000 – this is due to SLE changing their daily price from \$1,300 per day per bus to \$1,500 per day per bus. A budget amendment in the amount of \$36,000 (\$26,000 for the difference in budgeted vs contract amount, and \$10,000 to cover any unplanned variances in hours of service) will be required to fund the agreement with SLE. If the START Board approves, this budget amendment will be requested at the November 3, 2025 joint meeting with the Town and County.

Technology update- no update

Airport Shuttle Update- Staff reviewed ridership trends from last year's Airport shuttle service and flight bank information for the upcoming winter season. Based on the data, Staff, in conjunction with our partners at the airport, is implementing the following changes to the Airport Shuttle. Staff eliminated the 0600 and 0700 trips and the 1800 and 2000 trips. We moved those hours to midday to provide 30-minute service from 1100 to 1500 to better connect people to flights during peak flight bank hours (see

Attachment A). We are in conversation with Snake River Coffee to provide incentives and rewards to people who ride the Airport service.

TDP Update- (no change) Transportation Management and Design (TMD) has been working on a Five (5) Year Strategic Transit Development Plan (TDP) and Comprehensive Fare Study for START since the first of the year. TMD Staff were on site during the week of August 11-15. They conducted a number of outreach activities including: advisory committee meeting, stake holder committee meeting, and general public outreach. Activities completed to date include:

- Held the first Project Advisory Committee (PAC) meetings and Stakeholder meetings,
- conducted general public intercept interviews and the implementation of the winter season rider/community survey. 781 completed surveys were received versus a target of 500.
- TMD provided draft of the first project deliverable, the Existing Conditions report,
- Staff provided feedback on Existing conditions draft
- TMD delivered the draft report regarding the results of the public survey and public outreach efforts conducted during March and April,
- Staff provided feedback on the draft public outreach report,
- Staff have recently received initial concepts for alternative transit service designs from TMD and have provided initial feedback regarding initial service design concepts. Additional concepts have been received and are under review,
- Summer survey went live August 1, 2025 and remained open through the end of August

Staff has asked TMD to attend the October 23rd board meeting to provide an update. We asked them to provide a 20 minute presentation with 10 to 15 minutes of Q and A.

We will be glad to answer any questions that you might have.

Copies: Tyler Sinclair, Town of Jackson, Town Manager
Lea Colasuonno, Town of Jackson/START Attorney
Jodi Pond, Teton County, County Administrator
Dr. Charlotte Frei, Jackson/Teton County Regional Transportation Administrator
Jason Pitts, START
Ann McClure, START
Tate Coleman, START
START Supervisor/Dispatchers
Bruce Abel, START

Airport Shuttle (AIR) Winter 2025-26



Monday-Sunday

Dec. 13, 2025 - Apr. 6, 2026

Northbound to Jackson Airport (JAC)

Stop #	Miller Park Transit Ctr	Pearl St @ Antler Inn	Deloney @ Willow (W)	Gill @ Cache (W)	Airport (North of Terminal)
	33	20	28	29	30
AM	5:00T	5:04	5:08	5:12	5:28
	8:30T	8:34	8:38	8:42	8:58
	10:00T	10:04	10:08	10:12	10:28
	10:30T	10:34	10:38	10:42	10:58
	11:00T	11:04	11:08	11:12	11:28
PM	11:30T	11:34	11:38	11:42	11:58
	12:00T	12:04	12:08	12:12	12:28
	12:30T	12:34	12:38	12:42	12:58
	1:00T	1:04	1:08	1:12	1:28
	1:30T	1:34	1:38	1:42	1:58
	2:00T	2:04	2:08	2:12	2:28
	2:30T	2:34	2:38	2:42	2:58
	3:00T	3:04	3:08	3:12	3:28
	4:00T	4:04	4:08	4:12	4:28
	5:00T	5:04	5:08	5:12	5:28
	7:00T	7:04	7:08	7:12	7:28
	9:00T	9:04	9:08	9:12	9:28

Southbound to Jackson Town Center

	Airport (North of Terminal)	Miller Park Transit Ctr	Pearl St @ Antler Inn	Deloney @ Willow (W)	Gill @ Cache (W)
	30	33	20	28	29
AM	5:30	5:46T	-	-	-
	9:10	9:26T	R	R	R
	10:40	10:56T	11:04	11:08	11:12
	11:10	11:26T	11:34	11:38	11:42
PM	11:40	11:56T	12:04	12:08	12:12
	12:10	12:26T	12:34	12:38	12:42
	12:40	12:56T	1:04	1:08	1:12
	1:10	1:26T	1:34	1:38	1:42
	1:40	1:56T	2:04	2:08	2:12
	2:10	2:26T	2:34	2:38	2:42
	2:40	2:56T	3:04	3:08	3:12
	3:10	3:26T	R	R	R
	3:40	3:56T	4:04	4:08	4:12
	4:40	4:56T	5:04	5:08	5:12
	5:40	5:56T	R	R	R
	7:40	7:56T	R	R	R
	10:00	10:15T	R	R	R

T = Timed transfer to/from Teton Village Express & Town Shuttle Routes

R = Stops served by on-board request of passengers



START Ridership Report

START Regular Board Meeting September 25, 2025

2018	Town Shuttle	Teton Village	Star Valley	Teton Valley		ADA	Monthly Total
Jan	44,040	105,454	3,331	3,535	-	481	156,841
Feb	38,376	96,617	2,865	3,052	-	498	141,408
March	38,047	95,498	2,804	3,058	-	554	139,961
April	27,458	17,489	2,275	2,412	-	446	50,080
May	34,639	5,769	2,671	2,962	-	422	46,463
June	48,549	17,599	2,815	2,547	-	436	71,946
July	57,755	23,520	2,766	2,364	-	438	86,843
August	54,731	22,074	2,715	2,497	-	386	82,403
September	45,062	16,760	2,286	2,445	-	392	66,945
October	34,965	5,246	2,828	2,859	-	358	46,256
November	28,285	13,054	2,710	2,568	-	389	47,006
December	37,453	92,007	2,608	3,082	-	434	135,584
Totals 2018	489,360	511,087	32,674	33,381	-	5,234	1,071,736

2019	Town Shuttle	Teton Village	Star Valley	Teton Valley		ADA	Monthly Total	'19 vs. '18	
Jan	41,778	111,186	3,283	3,646	-	464	160,357	3,516	2%
Feb	36,655	106,701	2,827	2,240	-	415	148,838	7,430	5%
March	38,437	100,310	2,780	2,739	-	485	144,751	4,790	3%
April	27,974	19,896	2,623	2,921	-	542	53,956	3,876	8%
May	34,349	6,478	2,343	3,340	-	437	46,947	484	1%
June	45,211	16,765	2,285	2,682	-	518	67,461	(4,485)	-6%
July	49,498	23,259	3,597	3,225	-	407	79,986	(6,857)	-8%
August	45,687	28,611	2,679	2,837	-	389	80,203	(2,200)	-3%
September	50,287	25,540	2,559	3,623	-	406	82,415	15,470	23%
October	47,307	8,445	2,455	3,312	-	368	61,887	15,631	34%
November	35,185	7,392	3,523	3,449	-	430	49,979	2,973	6%
December	36,299	79,128	2,731	3,243	-	525	121,926	(13,658)	-10%
Totals 2019	488,667	533,711	33,685	37,257	-	5,386	1,098,706	26,970	3%

2020	Town Shuttle	Teton Village	Star Valley	Teton Valley	Circulator	ADA	Monthly Total	'20 vs. '19	
Jan	41,063	102,344	3,442	3,827	-	567	151,243	(9,114)	-6%
Feb	38,950	107,867	2,874	3,290	-	558	153,539	4,701	3%
March	27,258	52,602	2,269	2,162	-	350	84,641	(60,110)	-42%
April	7,457	289	991	653	-	205	9,595	(44,361)	-82%
May	9,411	510	932	813	-	253	11,919	(35,028)	-75%
June	12,345	2,276	1,426	1,250	-	301	17,598	(49,863)	-74%
July	13,710	4,973	1,580	1,466	-	340	22,069	(57,917)	-72%
August	13,533	5,830	1,592	1,578	-	303	22,836	(57,367)	-72%
September	13,597	4,788	1,675	1,648	-	253	21,961	(60,454)	-73%
October	12,913	2,901	1,642	1,632	-	299	19,387	(42,500)	-69%
November	9,688	4,308	1,642	1,407	132	328	17,505	(32,474)	-65%
December	12,131	37,900	1,930	1,476	3,522	316	57,275	(64,651)	-53%
Totals 2020	212,056	326,588	21,995	21,202	3,654	4,073	589,568	(509,138)	-46%

2021	Town Shuttle	Teton Village	Star Valley	Teton Valley	Circulator	ADA	START On-Demand	Monthly Total	'21 vs. '20	
Jan	12,762	45,208	2,024	1,800	4,809	331	-	66,934	(84,309)	-56%
Feb	12,433	39,954	1,930	1,754	4,218	357	-	60,646	(92,893)	-61%
March	14,873	38,736	2,242	2,087	4,012	428	-	62,378	(22,263)	-26%
April	12,151	10,124	1,990	1,628	2,292	438	-	28,623	19,028	198%
May	14,762	3,800	1,699	1,745	2,880	482	-	25,368	13,449	113%
June	17,143	9,446	2,100	1,827	3,734	550	-	34,800	17,202	98%
July	18,696	9,868	1,995	1,541	3,940	536	-	36,576	14,507	66%
August	21,372	6,753	2,109	1,633	3,495	528	-	35,890	13,054	57%
September	17,661	7,969	1,773	1,893	3,266	481	-	33,043	11,082	50%
October	15,599	4,733	1,926	1,866	2,853	470	-	27,447	8,060	42%
November	12,866	6,437	1,685	1,343	1,717	448	197	24,693	7,188	41%
December	18,836	49,156	2,508	1,989	-	519	7,025	80,033	22,758	40%
Totals 2021	189,154	232,184	23,981	21,106	37,216	5,568	7,222	516,431	(73,137)	-12%

2022	Town Shuttle	Teton Village	Star Valley	Teton Valley	Circulator	ADA	START On-Demand	Monthly Total	'22 vs. '21	
Jan	19,554	62,593	2,370	2,104	-	458	16,057	103,136	36,202	54%
Feb	19,479	59,372	2,048	2,011	-	490	15,431	98,831	38,185	63%
March	21,887	58,905	2,360	1,983	-	566	14,624	100,325	37,947	61%
April	18,327	13,026	2,262	1,781	-	461	6,550	42,407	13,784	48%
May	22,372	4,748	1,995	1,871	-	539	6,539	38,064	12,696	50%
June	27,176	14,083	2,308	2,097	-	493	7,023	53,180	18,380	53%
July	29,195	18,147	2,150	2,116	-	534	10,066	62,208	25,632	70%
August	27,634	17,827	2,377	2,434	-	515	10,347	61,134	25,244	70%
September	25,600	13,410	2,038	2,418	-	422	9,878	53,766	20,723	63%
October	21,545	7,168	1,890	1,890	-	507	7,411	40,198	12,751	46%
November	18,712	9,972	2,181	2,194	-	501	7,006	40,566	15,873	64%
December	27,581	49,580	2,580	2,353	-	563	20,358	103,015	22,982	29%
Totals 2022	279,062	328,831	26,346	25,252	-	6,049	131,290	796,830	280,399	54%

2023	Town Shuttle	Teton Village	Star Valley	Teton Valley	*AIRPORT*	ADA	START On-Demand	Monthly Total	'23 vs. '22	
Jan	32,229	57,980	2,295	2,446	-	550	24,979	120,479	17,343	17%
Feb	27,699	52,442	2,206	2,203	-	461	22,813	107,824	8,993	9%
March	29,905	49,763	2,710	2,524	-	489	21,511	106,902	6,577	7%
April	20,609	13,018	1,963	2,035	-	474	9,266	47,365	4,958	12%
May	24,642	8,844	2,203	2,409	-	470	9,233	47,801	9,737	26%
June	33,304	17,151	2,150	2,408	-	452	12,605	68,070	14,890	28%
July	35,532	19,425	1,756	2,221	-	462	14,278	73,674	11,466	18%
August	34,250	19,233	1,926	2,290	-	522	14,533	72,754	11,620	19%
September	31,403	15,592	1,903	2,133	-	484	11,783	63,298	9,532	18%
October	27,190	9,350	2,122	2,561	-	440	8,389	50,052	9,854	25%
November	21,267	10,992	1,764	2,363	-	489	7,633	44,508	3,942	10%
December	34,329	58,497	2,687	1,906	1,000	431	19,078	117,928	14,913	14%
Totals 2023	352,359	332,287	25,685	27,499	1,000	5,724	176,101	920,655	123,825	16%

2023	Town Shuttle	Teton Village	Star Valley	Teton Valley	Airport Shuttle Pilot	ADA	START On-Demand	Monthly Total	GTR Shuttle	Monthly Total (plus GTR)	'23 vs. '22	
January	32,229	57,980	2,295	2,446	-	550	24,979	120,479	7,198	127,677	17,343	17%
February	27,699	52,442	2,206	2,203	-	461	22,813	107,824	8,606	116,430	8,993	9%
March	29,905	49,763	2,710	2,524	-	489	21,511	106,902	8,161	115,063	6,577	7%
April	20,609	13,018	1,963	2,035	-	474	9,266	47,365	2,647	50,012	4,958	12%
May	24,642	8,844	2,203	2,409	-	470	9,233	47,801		47,801	9,737	26%
June	33,304	17,151	2,150	2,408	-	452	12,605	68,070	765	68,835	14,890	28%
July	35,532	19,425	1,756	2,221	-	462	14,278	73,674	1,638	75,312	11,466	18%
August	34,250	19,233	1,926	2,290	-	522	14,533	72,754	2,886	75,640	11,620	19%
September	31,403	15,592	1,903	2,133	-	484	11,783	63,298	653	63,951	9,532	18%
October	27,190	9,350	2,122	2,561	-	440	8,389	50,052		50,052	9,854	25%
November	21,267	10,992	1,764	2,363	-	489	7,633	44,508	877	45,385	3,942	10%
December	34,329	58,497	2,687	1,906	1,000	431	19,078	117,928	5,647	123,575	14,913	14%
Totals 2023	352,359	332,287	25,685	27,499	1,000	5,724	176,101	920,655	39,078	959,733	123,825	16%

2024	Town Shuttle	Teton Village	Star Valley	Teton Valley	Airport Shuttle Pilot	ADA	START On-Demand	Monthly Total	GTR Shuttle	Monthly Total (plus GTR)	'24 vs. '23	
January	36,075	70,724	3,186	2,282	1,998	490	21,777	136,532	8,128	144,660	16,053	13%
February	35,416	70,082	2,888	2,464	2,292	473	20,472	134,087	9,748	143,835	26,263	24%
March	36,358	61,951	2,682	2,090	2,907	473	19,091	125,552	7,464	133,016	18,650	17%
April	28,387	19,967	2,489	2,074	532	416	10,844	64,709	2,652	67,361	17,344	37%
May	31,956	9,564	2,365	1,978	-	521	10,538	56,922		56,922	9,121	19%
June	38,183	17,234	2,160	1,969	-	433	13,686	73,665	1,312	74,977	5,595	8%
July	41,614	20,064	2,216	2,166	-	395	14,735	81,190	2,258	83,448	7,516	10%
August	38,974	19,849	2,192	2,164	-	453	14,418	78,050	3,240	81,290	5,296	7%
September	36,072	15,930	2,125	2,165	-	376	11,847	68,515	840	69,355	5,217	8%
October	32,616	8,747	2,337	2,614	-	399	8,310	55,023		55,023	4,971	10%
November	27,060	6,772	1,944	2,009	-	392	7,278	45,455	2,235	47,690	947	2%
December	33,044	59,088	2,215	2,357	1,061	409	17,686	115,860	8,512	124,372	(2,068)	-2%
Totals 2024	415,755	379,972	28,799	26,332	8,790	5,230	170,682	1,035,560	46,389	1,081,949	114,905	12%

2025	Town Shuttle	Teton Village	Star Valley	Teton Valley	Airport Shuttle Pilot	ADA	START On-Demand	Monthly Total	GTR Shuttle	Monthly Total (plus GTR)	'25 vs. '24	
January	36,881	73,158	2,394	2,858	2,084	447	19,496	137,318	9,146	146,464	786	1%
February	34,800	74,868	2,189	2,882	2,122	394	17,150	134,405	9,723	144,128	318	0%
March	39,108	67,504	2,634	2,613	1,962	423	18,101	132,345	8,002	140,347	6,793	5%
April	31,943	22,951	2,397	2,308	306	414	9,966	70,285	2,948	73,233	5,576	9%
May	36,868	9,174	2,025	2,343	-	496	8,599	59,505		59,505	2,583	5%
June	37,773	16,545	2,015	2,493	-	409	12,229	71,464	1,162	72,626	(2,201)	-3%
July	37,642	19,438	2,237	2,521	-	454	13,693	75,985	1,998	77,983	(5,205)	-6%
August	36,601	18,525	1,973	2,414	-	417	14,028	73,958	2,346	76,304	(4,092)	-5%
September					-			-		-	(68,515)	-100%
October					-			-		-	(55,023)	-100%
November					-			-		-	(45,455)	-100%
December					-			-		-	(115,860)	-100%
Totals 2025	291,616	302,163	17,864	20,432	6,474	3,454	113,262	755,265	35,325	790,590	(280,295)	-27%

Summary Tables:

Monthly Total - August Data ONLY:

	Town Shuttle	Teton Village	Star Valley	Teton Valley	Airport Shuttle Pilot	ADA	START On-Demand	GTR Shuttle	Annual Total:
2018	54,731	22,074	2,715	2,497	-	386	-	-	82,403
2019	45,687	28,611	2,679	2,837	-	389	-	-	80,203
2020	13,533	5,830	1,592	1,578	-	303	-	-	22,836
2021	21,372	6,753	2,109	1,633	-	528	-	-	32,395
2022	27,634	17,827	2,377	2,434	-	515	-	-	50,787
2023	34,250	19,233	1,926	2,290	-	522	14,533	2,886	75,640
2024	38,974	19,849	2,192	2,164	-	453	14,418	3,240	81,290
2025	36,601	18,525	1,973	2,414	-	417	14,028	2,346	76,304

Monthly Comparisons for Each Service Type - August Data ONLY:

	Town Shuttle	Teton Village	Star Valley	Teton Valley	Airport Shuttle Pilot	ADA	START On-Demand	GTR Shuttle	Monthly Variance:
2018 - 2019	(9,044)	6,537	(36)	340	-	3	-	-	(2,200)
	-16.52% ▼	29.61% ▲	-1.33% ▼	13.62% ▲	0.00% ▲	0.78% ▲	0.00% ▲	0.00% ▲	-2.67% ▼
2019 - 2020	(32,154)	(22,781)	(1,087)	(1,259)	-	(86)	-	-	(57,367)
	-70.38% ▼	-79.62% ▼	-40.57% ▼	-44.38% ▼	0.00% ▲	-22.11% ▼	0.00% ▲	0.00% ▲	-71.53% ▼
2020 - 2021	7,839	923	517	55	-	225	-	-	9,559
	57.93% ▲	15.83% ▲	32.47% ▲	3.49% ▲	0.00% ▲	74.26% ▲	0.00% ▲	0.00% ▲	41.86% ▲
2021 - 2022	6,262	11,074	268	801	-	(13)	-	-	18,392
	29.30% ▲	163.99% ▲	12.71% ▲	49.05% ▲	0.00% ▲	-2.46% ▼	0.00% ▲	0.00% ▲	56.77% ▲
2022 - 2023	6,616	1,406	(451)	(144)	-	7	14,533	2,886	24,853
	23.94% ▲	7.89% ▲	-18.97% ▼	-5.92% ▼	0.00% ▲	1.36% ▲	#DIV/0!	#DIV/0!	48.94% ▲
2023 - 2024	4,724	616	266	(126)	-	(69)	(115)	354	5,650
	13.79% ▲	3.20% ▲	13.81% ▲	-5.50% ▼	#DIV/0!	-13.22% ▼	-0.79% ▼	12.27% ▲	7.47% ▲
2024-2025	(2,373)	(1,324)	(219)	250	-	(36)	(390)	(894)	(4,986)
	-6.09% ▼	-6.67% ▼	-9.99% ▼	11.55% ▲	#DIV/0!	-7.95% ▼	-2.70% ▼	-27.59% ▼	-6.13% ▼

YTD Totals for January through August Data:

	Town Shuttle	Teton Village	Star Valley	Teton Valley	Airport Shuttle Pilot	ADA	START On-Demand	GTR Shuttle	YTD Total:
2018	343,595	384,020	22,242	22,427	-	3,661	-	-	775,945
2019	319,589	413,206	22,417	23,630	-	3,657	-	-	782,499
2020	163,727	276,691	15,106	15,039	-	2,877	-	-	473,440
2021	124,192	163,889	16,089	14,015	-	3,650	-	-	321,835
2022	185,624	248,701	17,870	16,397	-	4,056	86,637	-	559,285
2023	238,170	237,856	17,209	18,536	-	3,880	129,218	31,901	676,770
2024	286,963	289,435	20,178	17,187	7,729	3,654	125,561	34,802	785,509
2025	291,616	302,163	17,864	20,432	6,474	3,454	113,262	35,325	790,590

YTD Comparisons for Each Service Type: January through July Data:

	Town Shuttle	Teton Village	Star Valley	Teton Valley	Airport Shuttle Pilot	ADA	START On-Demand	GTR Shuttle	Annual Variance:
2018 - 2019	(24,006)	29,186	175	1,203	-	(4)	-	-	6,554
	-6.99% ▼	7.60% ▲	0.79% ▲	5.36% ▲	-	-0.11% ▼	-	-	0.84% ▲
2019 - 2020	(155,862)	(136,515)	(7,311)	(8,591)	-	(780)	-	-	(309,059)
	-48.77% ▼	-33.04% ▼	-32.61% ▼	-36.36% ▼	-	-21.33% ▼	-	-	-39.50% ▼
2020 - 2021	(39,535)	(112,802)	983	(1,024)	-	773	-	-	(151,605)
	-24.15% ▼	-40.77% ▼	6.51% ▲	-6.81% ▼	-	26.87% ▲	100.00% ▲	-	-32.02% ▼
2021 - 2022	61,432	84,812	1,781	2,382	-	406	86,637	-	237,450
	49.47% ▲	51.75% ▲	11.07% ▲	17.00% ▲	-	11.12% ▲	#DIV/0!	-	73.78% ▲
2022 - 2023	52,546	(10,845)	(661)	2,139	-	(176)	42,581	31,901	117,485
	28.31% ▲	-4.36% ▼	-3.70% ▼	13.05% ▲	0.00% ▲	-4.34% ▼	49.15% ▲	0.00% ▲	21.01% ▲
2023 - 2024	48,793	51,579	2,969	(1,349)	7,729	(226)	(3,657)	2,901	108,739
	20.49% ▲	21.69% ▲	17.25% ▲	-7.28% ▼	#DIV/0!	-5.82% ▼	-2.83% ▼	9.09% ▲	16.07% ▲
2024-2025	4,653	12,728	(2,314)	3,245	(1,255)	(200)	(12,299)	523	5,081
	1.62% ▲	4.40% ▲	-11.47% ▼	18.88% ▲	-16.24% ▼	-5.47% ▼	-9.80% ▼	1.50% ▲	0.65% ▲

Commuter Services - Average Boardings:

May-21				
Teton Valley		AM	PM	
May	TV1	9	14	
	TV2	13	18	
	TV3	19	7	
Star Valley		AM	PM	
May	SV1	8	16	
	SV2	18	19	
	SV3	15	5	
Jun-21				
Teton Valley		AM	PM	
June	TV1	10	14	
	TV2	15	20	
	TV3	17	8	
Star Valley		AM	PM	
June	SV1	7	22	
	SV2	23	22	
	SV3	18	4	
Jul-21				
Teton Valley		AM	PM	
July	TV1	9	11	
	TV2	13	17	
	TV3	14	7	
Star Valley		AM	PM	
July	SV1	7	22	
	SV2	22	18	
	SV3	17	4	
Aug-21				
Teton Valley		AM	PM	
August	TV1	8	13	
	TV2	14	20	
	TV3	14	6	
Star Valley		AM	PM	
August	SV1	8	22	
	SV2	23	19	
	SV3	17	6	
Sep-21				
Teton Valley		AM	PM	
September	TV1	9	15	
	TV2	16	20	
	TV3	19	8	
Star Valley		AM	PM	
September	SV1	8	20	
	SV2	20	16	
	SV3	13	3	
Oct-21				
Teton Valley		AM	PM	
October	TV1	9	18	
	TV2	11	19	
	TV3	24	8	
Star Valley		AM	PM	
October	SV1	11	21	
	SV2	24	18	
	SV3	13	5	

Date:	Teton Valley Commuter Monthly Avg.		
2018	2,781.75	12 Months	
2019	3,104.75	12 Months	
2020	1,766.83	12 months	
2021	1,758.83	12 months	
2022	2,104.33	12 month	
2023	2,291.58	12 month	
2024	2,194.33	12 months	
2025	2,554.00	8 months	
Date:	Star Valley Commuter Monthly Avg.		
2018	2,722.83	12 Months	
2019	2,807.08	12 Months	
2020	1,832.92	12 months	
2021	1,998.42	12 months	
2022	2,195.50	12 month	
2023	2,140.42	12 month	
2024	2,399.92	12 months	
2025	2,233.00	8 months	
Nov-21			
Teton Valley		AM	PM
November	TV1	7	15
	TV2	11	16
	TV3	19	4
Star Valley		AM	PM
November	SV1	10	20
	SV2	23	19
	SV3	16	5
Dec-21			
Teton Valley		AM	PM
December	TV1	7	18
	TV2	15	17
	TV3	22	10
Star Valley		AM	PM
December	SV1	13	23
	SV2	28	23
	SV3	16	6
January 2022			
Teton Valley		AM	PM
January	TV1	8	27
	TV2	16	20
	TV3	22	7
Star Valley		AM	PM
January	SV1	14	24
	SV2	29	26
	SV3	14	6
February 2022			
Teton Valley		AM	PM
February	TV1	10	20
	TV2	16	24
	TV3	25	9
Star Valley		AM	PM
February	SV1	13	22
	SV2	27	25
	SV3	14	4
March 2022			
Teton Valley		AM	PM
March	TV1	9	21
	TV2	17	24
	TV3	24	6
Star Valley		AM	PM
March	SV1	16	25
	SV2	30	28
	SV3	17	7

2022

April 2022				
Teton Valley		AM	PM	
April	TV1A	8	18	
	TV1B	2	0	
	TV2	14	17	
	TV3	20	7	
Star Valley		AM	PM	
April	SV1A	13	21	
	SV1B	0	0	
	SV2	28	24	
	SV3	16	6	
May 2022				
Teton Valley		AM	PM	
May	TV1A	11	18	
	TV1B	1	0	
	TV2	13	16	
	TV3	19	7	
Star Valley		AM	PM	
May	SV1A	11	17	
	SV1B	2	4	
	SV2	23	19	
	SV3	11	6	
June 2022				
Teton Valley		AM	PM	
June	TV1A	10	17	
	TV1B	3	1	
	TV2	15	23	
	TV3	20	7	
Star Valley		AM	PM	
June	SV1A	13	19	
	SV1B	1	0	
	SV2	27	25	
	SV3	12	7	
July 2022				
Teton Valley		AM	PM	
July	TV1A	11	21	
	TV1B	7	0	
	TV2	22	24	
	TV3	19	9	
Star Valley		AM	PM	
July	SV1A	13	21	
	SV1B	2	0	
	SV2	31	27	
	SV3	14	8	
August 2022				
Teton Valley		AM	PM	
August	TV1A	12	21	
	TV1B	7	0	
	TV2	18	24	
	TV3	19	9	
Star Valley		AM	PM	
August	SV1A	11	22	
	SV1B	3	0	
	SV2	28	26	
	SV3	13	6	

September 2022				
Teton Valley		AM	PM	
September	TV1A	12	25	
	TV1B	4	0	
	TV2	15	21	
	TV3	24	10	
Star Valley		AM	PM	
September	SV1A	13	19	
	SV1B	5	1	
	SV2	22	22	
	SV3	11	6	
October 2022				
Teton Valley		AM	PM	
October	TV1A	12	23	
	TV2	25	19	
	TV3	25	11	
Star Valley		AM	PM	
October	SV1A	12	22	
	SV2	25	22	
	SV3	24	9	
November 2022				
Teton Valley		AM	PM	
November	TV1	11	22	
	TV2	23	30	
	TV3	26	6	
Star Valley		AM	PM	
November	SV1	10	24	
	SV2	28	24	
	SV3	15	5	
December 2022				
Teton Valley		AM	PM	
December	TV1	10	24	
	TV2	24	27	
	TV3	24	9	
Star Valley		AM	PM	
December	SV1	16	28	
	SV2	30	26	
	SV3	16	8	

2023

January 2023			
Teton Valley		AM	PM
January	TV1	14	28
	TV2	23	27
	TV3	30	12
Star Valley		AM	PM
January	SV1	15	27
	SV2	30	29
	SV3	16	4
February 2023			
Teton Valley		AM	PM
February	TV1	13	27
	TV2	20	23
	TV3	32	10
Star Valley		AM	PM
February	SV1	14	27
	SV2	30	25
	SV3	17	5
March 2023			
Teton Valley		AM	PM
March	TV1	10	24
	TV2	21	23
	TV3	29	7
Star Valley		AM	PM
March	SV1	13	24
	SV2	33	26
	SV3	16	7
April 2023			
Teton Valley		AM	PM
April	TV1	10	25
	TV2	26	20
	TV3	18	7
Star Valley		AM	PM
April	SV1	9	23
	SV2	22	18
	SV3	19	7
May 2023			
Teton Valley		AM	PM
May	TV1	11	23
	TV2	26	20
	TV3	17	7
Star Valley		AM	PM
May	SV1	9	22
	SV2	20	18
	SV3	21	8
June 2023			
Teton Valley		AM	PM
June	TV1	14	27
	TV2	28	25
	TV3	18	7
Star Valley		AM	PM
June	SV1	10	21
	SV2	19	19
	SV3	20	18

July 2023			
Teton Valley		AM	PM
July	TV1	13	24
	TV2	23	21
	TV3	16	8
Star Valley		AM	PM
July	SV1	10	19
	SV2	17	16
	SV3	15	7
August 2023			
Teton Valley		AM	PM
August	TV1	13	25
	TV2	24	20
	TV3	17	6
Star Valley		AM	PM
August	SV1	13	20
	SV2	16	17
	SV3	20	7
September 2023			
Teton Valley		AM	PM
Septmber	TV1	14	25
	TV2	22	19
	TV3	15	8
Star Valley		AM	PM
September	SV1	11	19
	SV2	14	19
	SV3	20	9
October 2023			
Teton Valley		AM	PM
October	TV1	15	24
	TV2	25	22
	TV3	21	8
Star Valley		AM	PM
October	SV1	13	20
	SV2	15	21
	SV3	21	7
November 2023			
Teton Valley		AM	PM
November	TV1	13	26
	TV2	25	21
	TV3	22	9
Star Valley		AM	PM
November	SV1	11	22
	SV2	16	14
	SV3	19	6
December 2023			
Teton Valley		AM	PM
December	TV1	12	21
	TV2	18	16
	TV3	16	9
Star Valley		AM	PM
December	SV1	15	29
	SV2	28	27
	SV3	22	7

2024

January 2024				
Teton Valley		AM	PM	
January	TV1	14	23	
	TV2	20	19	
	TV3	22	10	
Star Valley		AM	PM	
January	SV1	18	32	
	SV2	31	27	
	SV3	23	9	
February 2024				
Teton Valley		AM	PM	
February	TV1	17	25	
	TV2	24	21	
	TV3	22	13	
Star Valley		AM	PM	
February	SV1	18	32	
	SV2	31	28	
	SV3	22	10	
March 2024				
Teton Valley		AM	PM	
March	TV1	12	22	
	TV2	21	16	
	TV3	19	9	
Star Valley		AM	PM	
March	SV1	18	30	
	SV2	26	24	
	SV3	23	7	
April 2024				
Teton Valley		AM	PM	
April	TV1	12	21	
	TV2	19	17	
	TV3	18	8	
Star Valley		AM	PM	
April	SV1	16	26	
	SV2	23	22	
	SV3	19	8	
May 2024				
Teton Valley		AM	PM	
May	TV1	10	21	
	TV2	18	14	
	TV3	16	7	
Star Valley		AM	PM	
May	SV1	14	27	
	SV2	18	18	
	SV3	19	7	
June 2024				
Teton Valley		AM	PM	
June	TV1	22	18	
	TV2	15	21	
	TV3	14	12	
Star Valley		AM	PM	
June	SV1	16	26	
	SV2	20	18	
	SV3	19	9	

July 2024				
Teton Valley		AM	PM	
July	TV1 - 401	13	22	
	TV2 - 402	17	16	
	TV3 - 403	18	9	
Star Valley		AM	PM	
July	SV1 - 301	13	27	
	SV2 - 302	20	18	
	SV3 - 303	18	7	
August 2024				
Teton Valley		AM	PM	
August	TV1 - 401	13	23	
	TV2 - 402	19	17	
	TV3 - 403	17	9	
Star Valley		AM	PM	
August	SV1 - 301	13	27	
	SV2 - 302	20	16	
	SV3 - 303	17	6	
September 2024				
Teton Valley		AM	PM	
August	TV1 - 401	13	29	
	TV2 - 402	18	16	
	TV3 - 403	21	8	
Star Valley		AM	PM	
August	SV1 - 301	12	26	
	SV2 - 302	21	20	
	SV3 - 303	17	7	
October 2024				
Teton Valley		AM	PM	
August	TV1 - 401	15	28	
	TV2 - 402	22	18	
	TV3 - 403	21	10	
Star Valley		AM	PM	
August	SV1 - 301	14	24	
	SV2 - 302	21	18	
	SV3 - 303	18	6	
November 2024				
Teton Valley		AM	PM	
August	TV1 - 401	13	23	
	TV2 - 402	18	17	
	TV3 - 403	19	7	
Star Valley		AM	PM	
August	SV1 - 301	13	22	
	SV2 - 302	17	15	
	SV3 - 303	19	7	
December 2024				
Teton Valley		AM	PM	
August	TV1 - 401	14	27	
	TV2 - 402	20	15	
	TV3 - 403	22	10	
Star Valley		AM	PM	
August	SV1 - 301	14	25	
	SV2 - 302	21	16	
	SV3 - 303	19	7	

2025

January 2025				
Teton Valley		AM	PM	
January	TV1 - 401	17	33	
	TV2 - 402	22	18	
	TV3 - 403	23	9	
Star Valley		AM	PM	
January	SV1 - 301	17	24	
	SV2 - 302	19	19	
	SV3 - 303	20	6	
February 2025				
Teton Valley		AM	PM	
February	TV1 - 401	18	36	
	TV2 - 402	25	21	
	TV3 - 403	32	12	
Star Valley		AM	PM	
February	SV1 - 301	16	30	
	SV2 - 302	23	19	
	SV3 - 303	18	4	
March 2025				
Teton Valley		AM	PM	
March	TV1 - 401	15	33	
	TV2 - 402	23	18	
	TV3 - 403	27	9	
Star Valley		AM	PM	
March	SV1 - 301	17	36	
	SV2 - 302	26	20	
	SV3 - 303	21	5	
April 2025				
Teton Valley		AM	PM	
April	TV1 - 401	14	31	
	TV2 - 402	19	15	
	TV3 - 403	20	7	
Star Valley		AM	PM	
April	SV1 - 301	13	29	
	SV2 - 302	21	19	
	SV3 - 303	22	5	
May 2025				
Teton Valley		AM	PM	
May	TV1 - 401	13	28	
	TV2 - 402	19	17	
	TV3 - 403	20	9	
Star Valley		AM	PM	
May	SV1 - 301	13	22	
	SV2 - 302	16	18	
	SV3 - 303	19	5	
June 2025				
Teton Valley		AM	PM	
June	TV1 - 401	14	28	
	TV2 - 402	25	20	
	TV3 - 403	21	12	
Star Valley		AM	PM	
June	SV1 - 301	13	25	
	SV2 - 302	21	17	
	SV3 - 303	19	7	

Date:	Teton Valley Commuter Monthly Avg.	
2018	2,781.75	12 Months
2019	3,104.75	12 Months
2020	1,766.83	12 months
2021	1,758.83	12 months
2022	2,104.33	12 month
2023	2,291.58	12 month
2024	2,194.33	12 months
2025	2,554.00	8 months
Date:	Star Valley Commuter Monthly Avg.	
2018	2,722.83	12 Months
2019	2,807.08	12 Months
2020	1,832.92	12 months
2021	1,998.42	12 months
2022	2,195.50	12 month
2023	2,140.42	12 month
2024	2,399.92	12 months
2025	2,233.00	8 months

July 2025				
Teton Valley		AM	PM	
July	TV1 - 401	15	25	
	TV2 - 402	23	19	
	TV3 - 403	19	9	
Star Valley		AM	PM	
July	SV1 - 301	13	26	
	SV2 - 302	17	15	
	SV3 - 303	20	7	
August 2025				
Teton Valley		AM	PM	
August	TV1 - 401	16	26	
	TV2 - 402	22	20	
	TV3 - 403	20	11	
Star Valley		AM	PM	
August	SV1 - 301	13	25	
	SV2 - 302	17	18	
	SV3 - 303	18	4	
September 2025				
Teton Valley		AM	PM	
August	TV1 - 401			
	TV2 - 402			
	TV3 - 403			
Star Valley		AM	PM	
August	SV1 - 301			
	SV2 - 302			
	SV3 - 303			
October 2025				
Teton Valley		AM	PM	
August	TV1 - 401			
	TV2 - 402			
	TV3 - 403			
Star Valley		AM	PM	
August	SV1 - 301			
	SV2 - 302			
	SV3 - 303			
November 2025				
Teton Valley		AM	PM	
August	TV1 - 401			
	TV2 - 402			
	TV3 - 403			
Star Valley		AM	PM	
August	SV1 - 301			
	SV2 - 302			
	SV3 - 303			
December 2025				
Teton Valley		AM	PM	
August	TV1 - 401			
	TV2 - 402			
	TV3 - 403			
Star Valley		AM	PM	
August	SV1 - 301			
	SV2 - 302			
	SV3 - 303			



East Jackson Ridership Report

August 2025

Rides: 11,010 / 441,983

Passengers (unlinked passenger trips): 14,028 / 599,886

Vehicle revenue hours: 1,585 / 63,011

Total vehicle hours: 1,827 / 70,920

Vehicle revenue miles: 13,856 / 561,054

Total vehicle miles: 15,496 / 609,069

Passenger miles: 13,845 / 527,200

Unique rider accounts (month / year to date): 1,194 / 4,137

Passengers per revenue hour: 8.8 / 9.5

Percent of rides shared: 52%

Average wait time: 11 minutes

Average ride time: 6 minutes

Average ride length: 1.0 miles

Average experience rating: 4.9 out of 5

Wheelchair rides: 5

No shows: 270

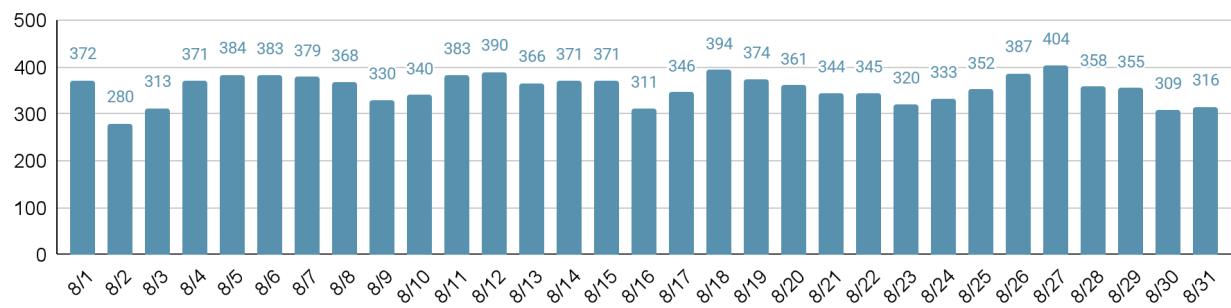
Percent of rides more than 5 min late to pickup: 10%

(month to date / all time)

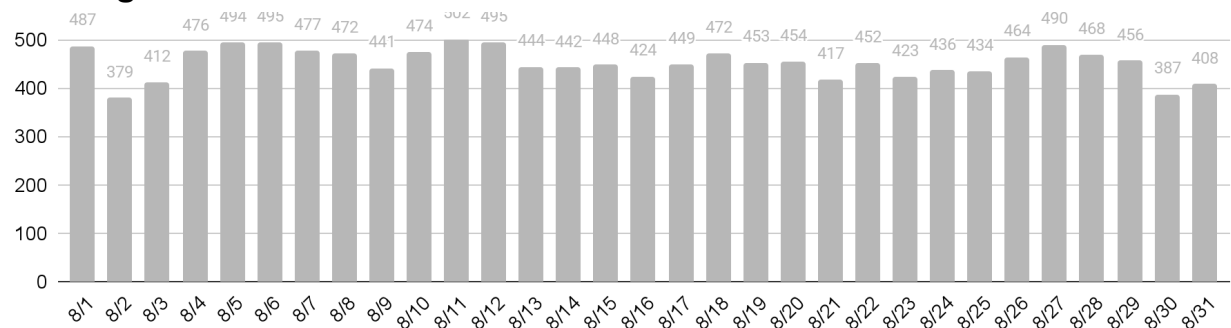
Passengers to/from the library: 479

Passengers to/from START: 74

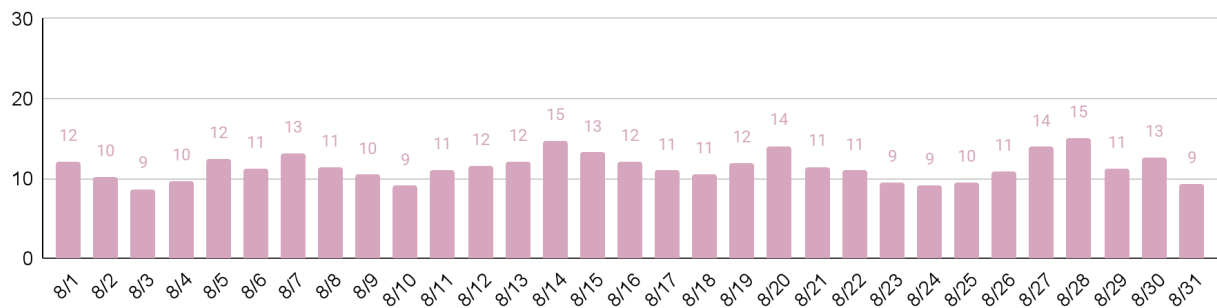
Rides



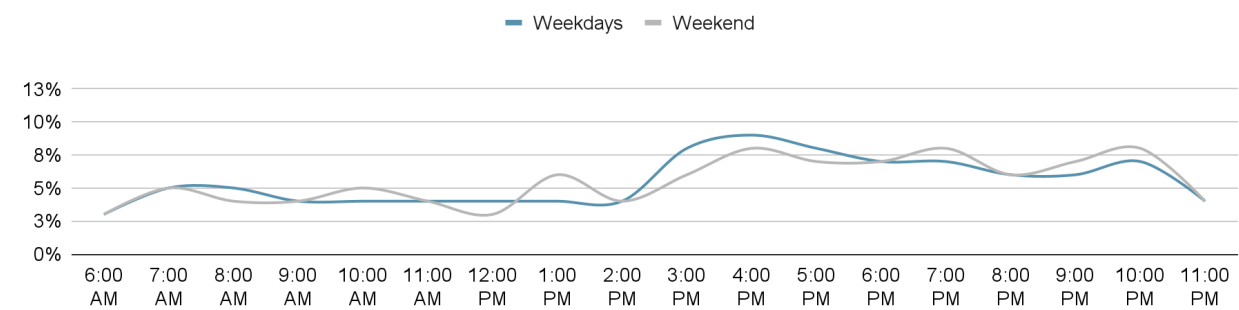
Passengers



Average Wait time



Pickups by Hour



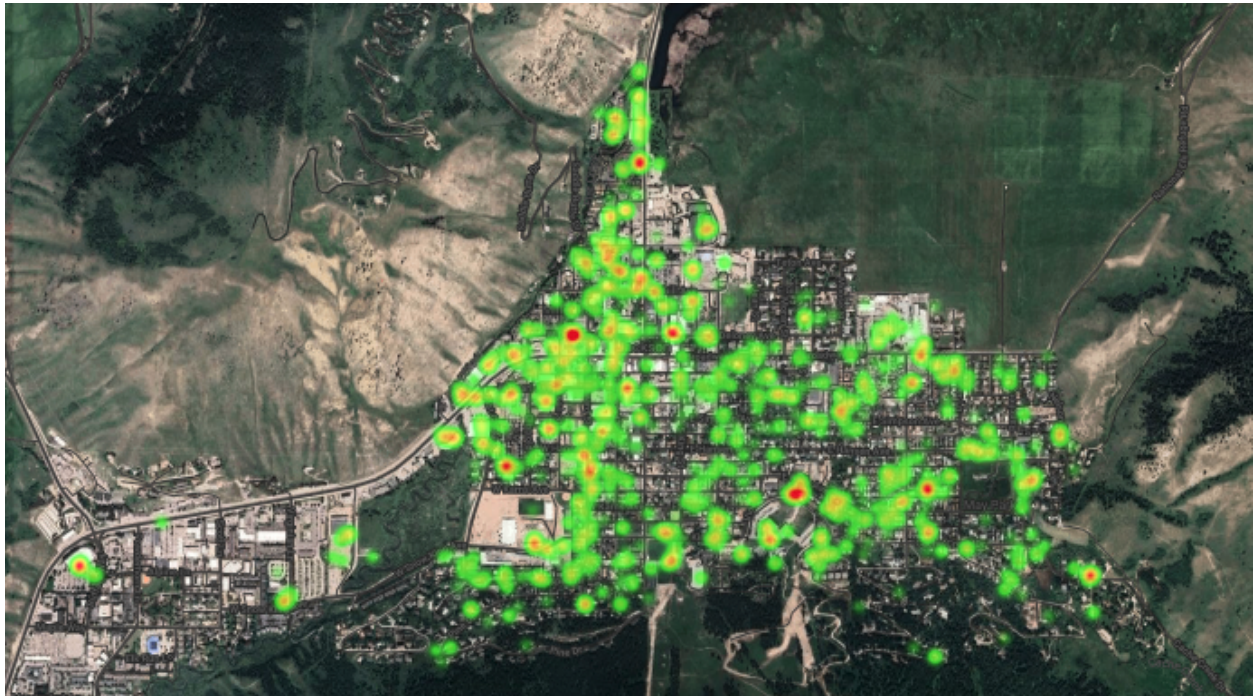
Wait Time Distribution

- 0 - 5 min:** 23%
- 5 - 10 min:** 28%
- 10 - 15 min:** 21%
- 15 - 20 min:** 13%
- 20 - 25 min:** 8%
- 25 - 30 min:** 4%
- 30+ min:** 3%

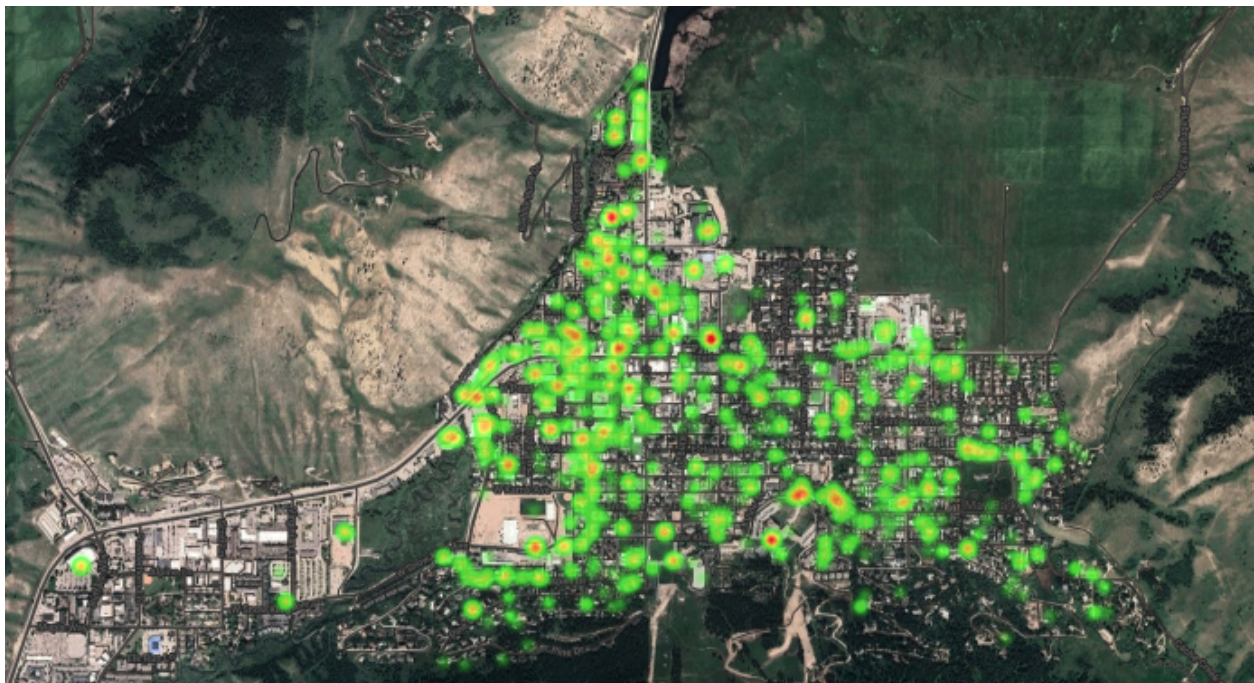
Passenger Distribution

- 1 Passenger Request:** 81%
- 2 Passenger Request:** 15%
- 3 Passenger Request:** 3%
- 4 Passenger Request:** 2%

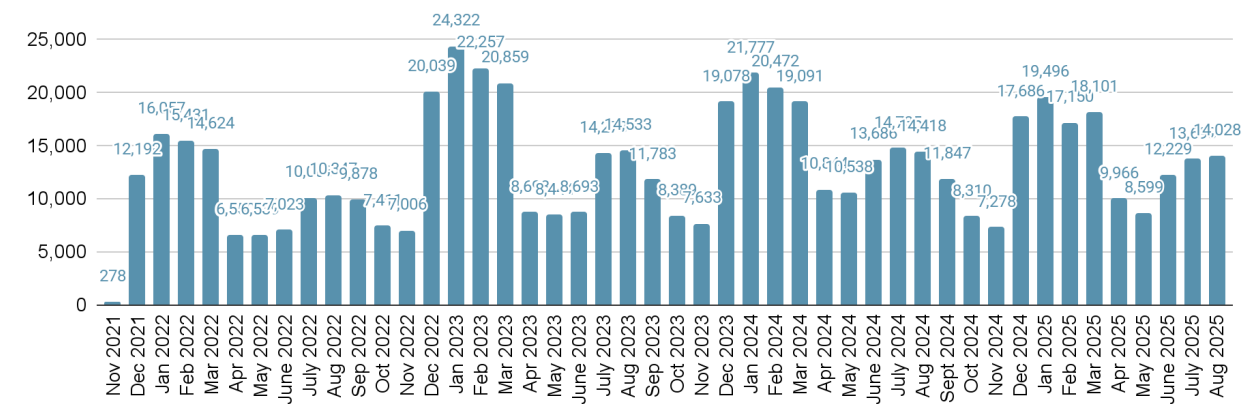
Pickups Heat Map



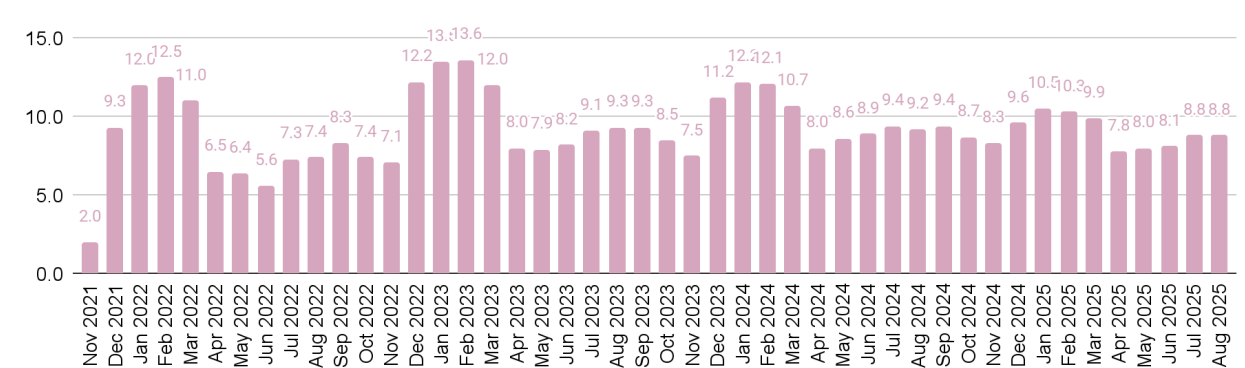
Dropoffs Heat Map



All Time - Passengers



All Time - Passengers / Revenue Hour



Town of Jackson, Wyoming
START Bus System

Monthly Financial Report

for the month of

8/31/2025

month

2

16.667%

	Period Actual	Period Budget (div by 12)	Period Variance	YTD Actual	YTD Budget	YTD Variance	%	Total Budget	Budget remaining	%
Revenues:										
Intergovernmental	\$ 247,169.50	\$ 1,048,576.42	\$ (801,406.92)	\$ 247,169.50	\$ 2,097,152.83	\$ (1,849,983.33)	11.786%	\$ 12,582,917.00	\$ 12,335,747.50	1.964%
Charges for Service	20,156.69	\$ 178,641.67	\$ (158,484.98)	258,833.42	\$ 357,283.33	\$ (98,449.91)	72.445%	\$ 2,143,700.00	\$ 1,884,866.58	12.074%
Miscellaneous	12020.4	\$ 20,667.08	\$ (8,646.68)	22,417.39	\$ 41,334.17	\$ (18,916.78)	54.235%	\$ 248,005.00	\$ 225,587.61	9.039%
subtotal	\$ 279,346.59	\$ 1,247,885.17	\$ (968,538.58)	\$ 528,420.31	\$ 2,495,770.33	\$ (1,967,350.02)	21.173%	\$ 14,974,622.00	\$ 14,446,201.69	3.529%
transfers in	93230.67	\$ 93,230.67	\$ 0.00	186,461.34	\$ 186,461.33	\$ 0.01	100.000%	\$ 1,118,768.00	\$ 932,306.66	16.667%
Total	\$ 372,577.26	\$ 1,341,115.83	\$ (968,538.57)	\$ 714,881.65	\$ 2,682,231.67	\$ (1,967,350.02)	26.652%	\$ 16,093,390.00	\$ 15,378,508.35	4.442%
Expenditures										
Administration	\$ 145,328.54	\$ 149,797.58	\$ (4,469.04)	\$ 378,065.78	\$ 299,595.17	\$ 78,470.61	126.192%	\$ 1,797,571.00	\$ 1,419,505.22	21.032%
Operations	589,622.44	\$ 675,660.00	\$ (86,037.56)	1,161,757.57	\$ 1,351,320.00	\$ (189,562.43)	85.972%	8,107,920.00	6,946,162.43	14.329%
subtotal	\$ 734,950.98	\$ 825,457.58	\$ (90,506.60)	\$ 1,539,823.35	\$ 1,650,915.17	\$ (111,091.82)	93.271%	\$ 9,905,491.00	\$ 8,365,667.65	15.545%
Capital outlay	\$ -	\$ 615,833.33	\$ (615,833.33)	\$ -	\$ 1,231,666.67	\$ (1,231,666.67)	0.000%	\$ 7,390,000.00	\$ 7,390,000.00	0.000%
Subtotal (cume)	\$ 734,950.98	\$ 1,441,290.92	\$ (706,339.94)	\$ 1,539,823.35	\$ 2,882,581.83	\$ (1,342,758.48)	53.418%	\$ 17,295,491.00	\$ 16,560,540.02	8.903%
Transfers out	\$ 38,873.17	\$ 38,873.17	\$ 0.00	\$ 77,746.34	\$ 77,746.33	\$ 0.01	100.000%	\$ 466,478.00	\$ 388,731.66	16.667%
Total (cume)	\$ 773,824.15	\$ 1,480,164.08	\$ (706,339.93)	\$ 1,617,569.69	\$ 2,960,328.17	\$ 1,342,758.48	54.642%	\$ 17,761,969.00	\$ 16,144,399.31	9.107%
Net Revenue over Expenditures	\$ (401,246.89)	\$ (139,048.25)	\$ (262,198.64)	\$ (902,688.04)	\$ (278,096.50)	\$ (3,310,108.49)	324.595%	\$ (1,668,579.00)	\$ (765,890.96)	54.099%