

START Board Regular Meeting

I. Zoom Information

- A. <https://us02web.zoom.us/j/81835214832?pwd=OoSio3GbfjepP6keZs77rA4RWRNIBB.1>
Webinar ID: 818 3521 4832/ Passcode: 83001
- B. The START Board reserves the right to close Public Comment via Zoom at any time. In-person comment will continue to be taken and written comments can always be submitted to the START Board by emailing: info@startbus.com

II. OPENING (3:30-3:35)

- A. Call to Order
- B. Roll Call

III. PUBLIC COMMENT – any items not on today’s agenda. (3:35-3:40)

- A. This section is reserved for comments on items that are not otherwise included in this agenda. Public comment is limited to 3 minutes. As a general practice, the Board will not hold discussion or debate these items. Nor will they make decisions on items presented during this time, but rather refer to staff for follow-up. If you would like to speak to the Board during the meeting, please address them during this open public comment, when public comment is called on a specific agenda item, or send an email to info@startbus.com
- B. START on-Demand Expansion Request

IV. CONSENT AGENDA (3:40-3:45)

- A. Approval of Minutes
 - 1. October 23, 2025, Regular Meeting

V. DISCUSSION ITEMS AND/OR ACTION ITEMS (3:45-4:15)

- A. DISCUSSION/ACTION ITEMS:
 - 1. Staff Highlights -- Mike Toronto
 - 2. START Bus November 2025 Ridership Report – Mike Toronto
 - 3. START On-Demand – Mike Toronto
 - i. East Jackson Ridership November 2025
 - 4. START Bus November 2025 Financial Report – Mike Toronto
 - 5. Capital Updated – Mike Toronto
 - i. RFP update
 - i. Vanpool
 - ii. Bus Stop Improvement
 - iii. On Demand Service
 - ii. Bus Build Update
 - 6. Service Update -- Mike Toronto
 - i. Winter Service
 - ii. Airport Service

Mission: We transport people.

START safely provides the greater Jackson Hole community with convenient transportation that is affordable, service oriented and environmentally friendly, improving the quality of life in the region.

i. Free fare days on high flight bank weekends -- targeting four weekends

7. Transit Development Plan (TDP) Update – Mike Toronto and Bruce Abel

VI. MATTERS FROM THE BOARD (4:15 - 4:30)

- A. Teton Valley Liaison Report – Doug Self
- B. Town Liaison Report – Kevin Regan
- C. County Report – Wes Gardner
- D. Star Valley Liaison Report - Vacant
- E. Matters from Board Members

VII. ADJOURNMENT (4:30 PM)

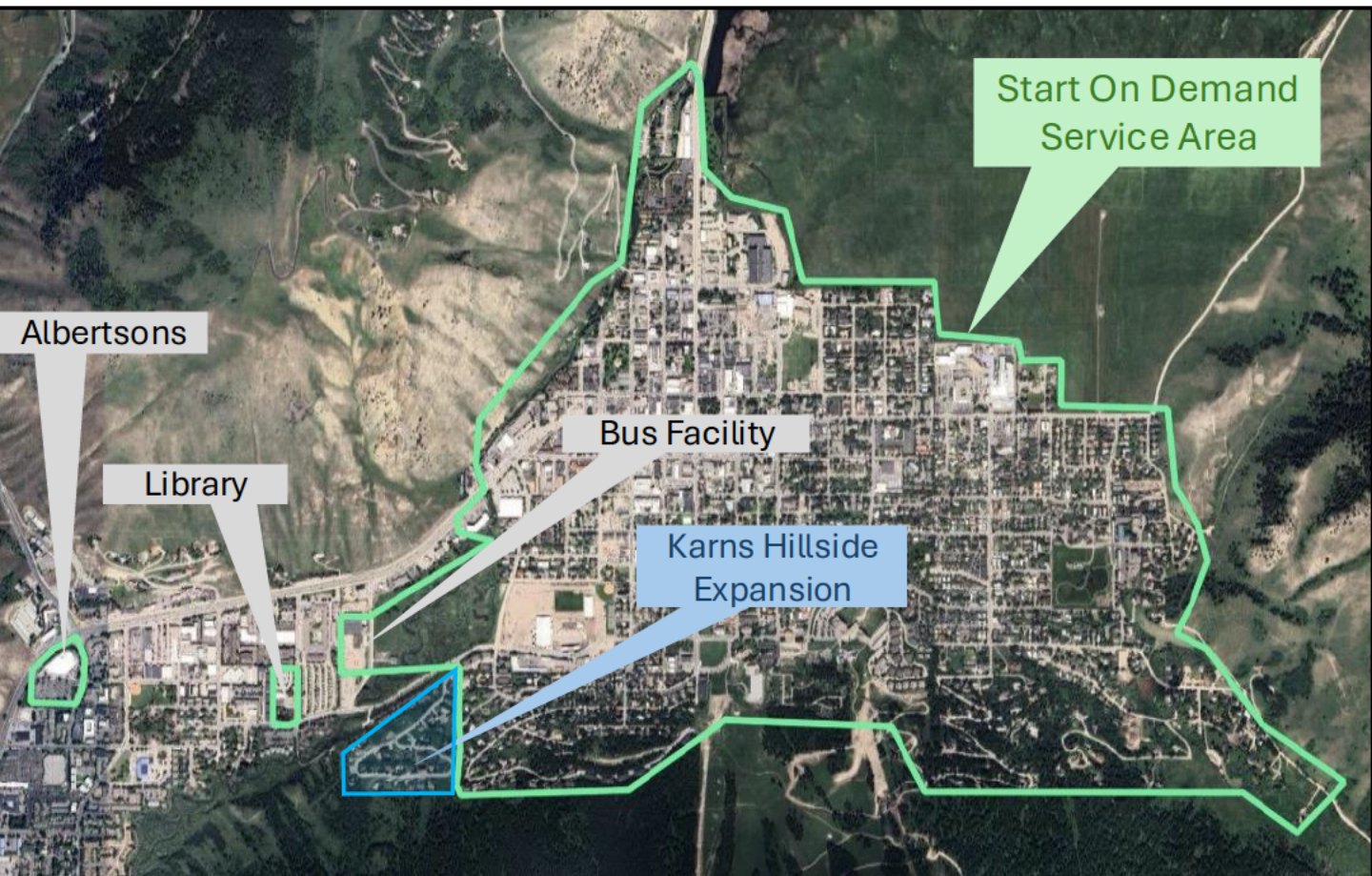
VIII. TIME AND PLACE FOR NEXT MEETING

- A. Next meeting: Thursday, January 22, 2026 from 3:30 pm to 5:00 pm – County Commissioner's Chambers
- B. Please use the URL below to join the webinar:
<https://us02web.zoom.us/j/81835214832?pwd=OoSio3GbfjepP6keZs77rA4RWRNlBB.1>
- C. Webinar ID: 818 3521 4832 / Passcode: 83001

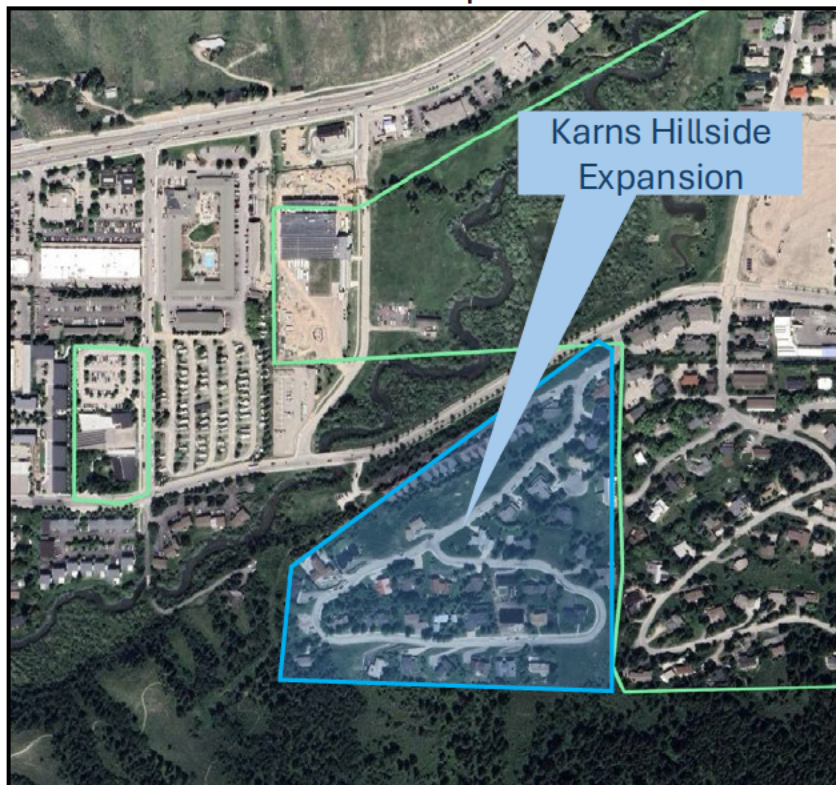
Mission: We transport people.

START safely provides the greater Jackson Hole community with convenient transportation that is affordable, service oriented and environmentally friendly, improving the quality of life in the region.

Start On Demand Karns Hillside Expansion



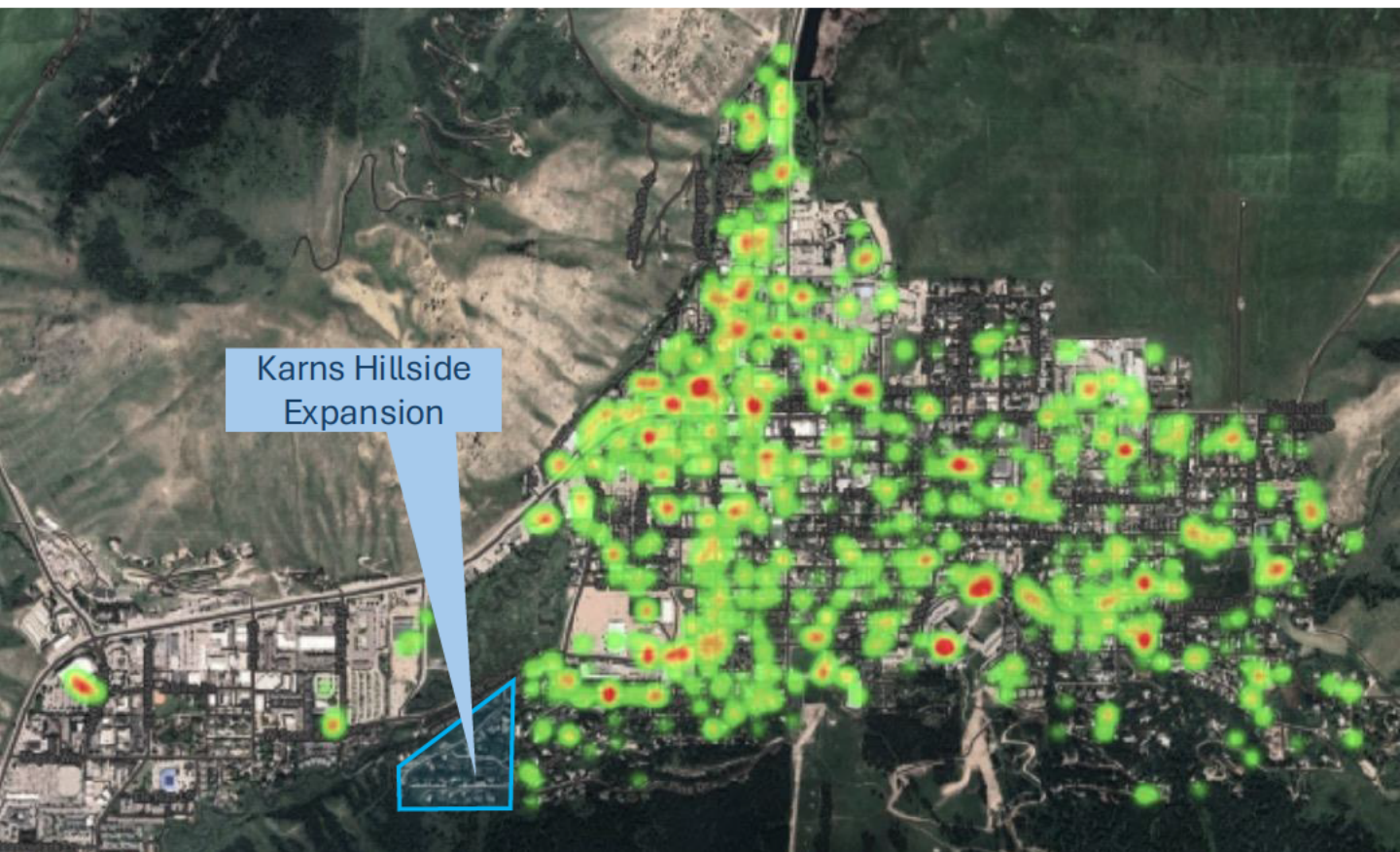
Detailed Map



Karns Hillside Expansion

- Includes:
 - Rodeo Drive
 - Lariat Loop
 - Hillside Drive
 - 55 Residences
 - 9 Vacant lots
- Fits well with existing SOD service area
- Area no longer served by Town Shuttle bus route

Start On Demand July Pickups Heat Map



- Karns Hillside is adjacent to SOD activity to the east.
- SOD vehicles travel past Karns Hillside along Snow King Avenue when servicing Albertsons, library, and Start Bus Facility.
- Adding Karns Hillside would likely have minimal effect on SOD service.

Any questions please contact:

Dan Anderson
Karns Hillside HOA



START Board Regular Monthly Meeting Agenda

October 23, 2025

3:30 PM – 5:15 PM

Hybrid – Teton County Commissioners Chambers & Zoom

I. **OPENING (3:30-3:35)**

A. Call to Order

- LizAnn called the meeting to order at 3:30 pm and requested a roll call.

B. Roll Call

- START Board: LizAnn Eisen– In-Person (Chair), Kristin Unruh – Virtual (Vice-Chair & Treasurer), Ty Hoath – In-person (Secretary), Julien Hass – Virtual, Meghan Quinn – In-Person, Will Roscoe – Absent, Jared Smith – Absent
- Liaisons: Wes Gardner – Absent (Teton County Liaison), Kevin Regan – Absent (Town of Jackson Liaison), Jade Krueger – Virtual (Teton Valley Liaison)
- Staff: Mike Toronto – Virtual (START Director), Jason Pitts – In-Person (START Ops Manager), Lynsey Lenamond – In-person (Internal Services Specialist), Tate Coleman – Virtual (START Service Planner), Lea Colasuonno – Absent (Town Attorney), Susan Purcell – In-Person (Assistant Town Attorney), Bruce Abel - Virtual
- Other:

II. **PUBLIC COMMENT – any items not on today's agenda. (3:35-3:40)**

This section is reserved for comments on items that are not otherwise included in this agenda. Public comment is limited to 3 minutes. As a general practice, the Board will not hold discussion or debate these items. Nor will they make decisions on items presented during this time, but rather refer to staff for follow-up. If you would like to speak to the Board during the meeting, please address them during this open public comment, when public comment is called on a specific agenda item, or send an email to info@startbus.com

A. None

III. **CONSENT AGENDA (3:40-3:45)**

A. Approval of Minutes – A motion was made by Ty Hoath and seconded by LizAnn Eisen to approve the consent calendar as presented. Chair Eisen called for the vote. The vote showed all in favor. The motion carried.

1. September 25, 2025, Regular Meeting

IV. **DISCUSSION ITEMS AND/OR ACTION ITEMS (3:45-4:15)**

A. DISCUSSION/ACTION ITEMS:

B. Transit Development Plan Update (Stuart Geltman and Anna Joos) – Stuart Geltman conducted a presentation of the TDP, providing an overview of the Plan and next steps.

C. Stilson Transit Center Construction Update (Johnny Ziem) – Johnny made comment on the excavation of the parking lot and of the two facility buildings (main waiting area and second minor facility which is bike storage). The parking lot is about 85% complete. A new well has been drilled and work is being done on a

Mission: We transport people.

START safely provides the greater Jackson Hole community with convenient transportation that is affordable, service oriented and environmentally friendly, improving the quality of life in the region.

12/16/2025

well house. The next phase will be the facility building construction. The project is on time and running under budget. Johnny recognized Heather Overholser on her work with the Build Grant.

D.Staff Highlights (Mike Toronto)—Highlighted efforts by Supervisors and Jason to fill in open shifts. Jason covered supervisor shifts, Supervisors have covered operator shifts. Shoulder seasons tend to be understaffed.

E.3rd Quarter Key Performance Indicators (Jason Pitts)—Jason reviewed Complaints, On-Time Performance, and Accidents for the quarter. Commuter route times have been adjusted to help drivers stay on time.

F.START Bus September 2025 Ridership Report (Mike Toronto) – Review of current ridership trends

G.START On-Demand (Mike Toronto)—Concern about wait times getting longer. Advised Board working to provide office space in START headquarters to create more synergy.

1.East Jackson Ridership September 2025

H.START Bus September 2025 Financial Report (Mike Toronto) – no update

I.Capital Update (Mike Toronto)

1.New ADA van arrived

J.Service Update (Mike Toronto)

1.Staffing Levels – would benefit from having another full-time driver. Service Planner vacancy. Supervisor vacancy.

2. Bus Stop Improvements – RFP will be going out soon

3. On Demand Service – Posting RFP soon to help inform next budget cycle

4. Van Pool – RFP being managed by Miles Contreras at the County.

Mike Toronto updated the Board on new federal legislation regarding visas and CDLs. The Board recommended reaching out to the News and Guide and the likelihood of an executive session to discuss the new laws and how it will affect START employees.

V. MATTERS FROM THE BOARD (4:15-4:30)

- A. Teton Valley Liaison Report – Jade Krueger – present. Planning director for the City of Driggs. Updated the Board on applications to replace the Grand Targhee Resort buses, an On-Demand pilot program in Driggs, the Driggs Transit Center is finished and parking lot is almost finished, and Grand Targhee Park and Ride concept plan for the winter.
- B. Town Liaison Report – Kevin Regan -- absent
- C. County Report – Wes Gardner -- absent
- D. Star Valley Liaison Report – Vacant
- E. Matters from Board Members

Mission: We transport people.

START safely provides the greater Jackson Hole community with convenient transportation that is affordable, service oriented and environmentally friendly, improving the quality of life in the region.

VI. ADJOURN (5:02 pm)

A motion was made by Megan Quinn and seconded by Ty Hoath to adjourn. Chair Eisen called for the vote. The vote showed all in favor. The motion carried. The meeting adjourned at 5:02 PM.

Ann McClure Date
START Administrative Assistant (Minutes Editor)

The undersigned duly qualified and acting secretary of the Southern Teton Area Rapid Transit Board certifies that the foregoing is a true and correct copy of the minutes approved at a legally convened meeting of the Southern Teton Area Rapid Transit Board.

Ty Hoath, Secretary Date

Mission: We transport people.

START safely provides the greater Jackson Hole community with convenient transportation that is affordable, service oriented and environmentally friendly, improving the quality of life in the region.



*Mission: We transport people.
START safely provides the greater Jackson Hole community with convenient transportation that is affordable, service oriented and environmentally friendly, improving the quality of life in the region.*

Memorandum

To: START Board of Directors
From: Mike Toronto, Transit Director
Date: December 16, 2025
RE: November 2025 monthly recap

Staff Recognition

Gail Luna, Safety and Training Coordinator, and Jason Pitts, Operations Manager, successfully onboarded START's Winter seasonal employees. They spent many long days and nights training employees and getting new drivers familiar with our routes, policies, and culture. Derek Dean, Clay Wilson, Garrett Northey, and Darcy Thompson are the Operator trainers who trained our new drivers, START would not have been successful without their skills, knowledge, and teaching abilities.

Jason Pitts made a successful application to the Community Transportation Association of America (CTAA) Leadership Academy. This is a competitive application process for leaders in Rural Transit. In March, Jason will spend a week attending classes and learning from the industry leaders.

On October 31 staff received the following commendation for Operator Robert Garrett (RG):

I wanted you to know that yesterday I had the privilege of meeting one of your awesome drivers, Robert. I have ridden on a few buses in my 73 years, but none driven by a better driver. Robert's driving was flawless and his love for his job was evident. He courteously addressed each rider upon entering and they acknowledged his kindness. When a rider exited, Robert made sure everyone was safely off, and even assisted one old timer with his luggage--me! And no cold ride home; Robert regulated the heat to a comfy level. All that and never failing to take his eyes off the road! Not a bad way to end a long day and ride. Thank you, Robert.

Happenings

On December 1st, Jason Pitts and I traveled to visit our partners, and grant subrecipient, at Grand Targhee Resort. We met with Mark Neff, Mountain Operations Director. We toured the resort, maintenance facility and bus routes getting a better idea of how they operate but more importantly building a good working relationship. After reviewing their service and vehicles I feel that they are well prepared to operate their service this season.

On December 4th, Jason Pitts, Susan Scarletta, Town Director of External Affairs, and I met with members of the Jackson GOP Committee. In total 15 people attended. We led the attendees on a tour of the facility and engaged in a productive Q and A session. Many of the participants were regulars on the START bus service. We answered questions about ridership trends, our electric bus fleet, and our KPIs.

Any questions about the future of START, goals, or bus buys we directed them to attend board meetings and engage in the public comment portion of that meeting. Many attendees' express gratitude for the tour, our transparency, and the positive dialogue.

WYDOT announced open positions on the WYDOT Public Transit Board. There is an opening in our region with no one currently running. I nominated myself to be on the board and to fill this vacancy. This position will require four meetings a year, one of which is in person. This is a good opportunity to further build on our good relationships at the State level. I will keep the board posted on the outcome.

Ridership

Overview and Highlights

Overall ridership Nov.24' / Nov.25'	45,455 / 49,149	Up 8%
Overall ridership Year to Date	92,7009	Up .56%
Teton Village YTD	333,405	Up 3.90%
Town Shuttle YTD	388,147	Up 1.42%
ADA Ridership Nov.24' / Nov.25'	392/346	Down 3.94%
ADA Ridership YTD	4,631	Down 3.25%
On Demand Nov.24' / Nov.25'	7,278 / 8,872	Up 21.90%
On Demand YTD	143,227	Down 6.39%

Notable Ridership trends:

- Teton Valley Commuter ridership is up year over year and month over month. **YTD Teton Valley is up 14.43%.**
- Star Valley Commuter ridership is down year over year and month over month. **YTD Star Valley ridership is down 10.89%.**
- November 2025 saw the highest ridership this year than in the past six years.

START-on-Demand (SOD)

- We received notice on 12/15 that Downtowner was acquired by Via. Via is another popular on demand provider. None of the day-to-day operations are changing. The app won't change. The branding will stay the same. There are no impacts to START.
- In November 2025, SOD ridership was 1,600 passengers higher than November 2024.
- Year-to-date ridership on SOD is down approximately 6.39% (this is one percentage point better than the previous month).
- SOD did operate at approximately 8.2 passengers per hour for the month of November – and 9.5 passengers per hour since project inception.
- SOD average wait time improved from 14 minutes to 12 minutes.
- In November, 71% of trips had a wait time of 15 minutes or less (October was 59%) and 84% of trips had wait time of 20 minutes or less (October was 75%). Wait times improved from the previous month.

Financial Report

START is 42% of the way through the fiscal year and has spent an aggregated 32.8% of the budget. During this time, START has spent 44% of the Administrative Budget and 30.4% of the Operating Budget. This is a positive sign that overall START is underbudget and trending in a good direction.

Administrative Budget

Some of the high expenditures have been for license agreements for software, professional services from TMD, and insurance payments. Most of these expenditures came due towards the beginning of the fiscal year.

Operating Budget

The budgeted line for Supervisor overtime is 130% of the budgeted amount. This is mainly due to Supervisors filling in for Operator shortages and two Supervisor vacancies. Staff are watching Operator overtime as this expenditure is 61% of the allotted amount. Overtime expenditures went up last month due to time spent training seasonal employees. All other expenditures are around or below 42%. Staff anticipates having the Supervisor Vacancies filled by the New Year.

Revenue

START is being reimbursed regularly by WYDOT and ITD for 5311 qualifying expenditures. START Staff have collected 27% of the anticipated fare revenue for the 26 FY and Staff anticipates that this percentage will grow during the busy Winter season.

Capital Update

Request for Proposal (RFP) Update:

- Bus Stop Improvement RFP – Over the past two months, I have been working in collaboration with our part-time Service Planner Tate Coleman to finalize the bus stop signage & amenities RFP. A draft was sent to WYDOT for their review. Once approved, we will put the RFP on the street, including posting it on Transit Talent and other industry websites for maximum visibility. We experienced delays getting this and other RFPs out due to the government shut down which resulted in delayed FTA approvals.
- On Demand RFP – I have been working with our part-time Service Planner Tate Coleman to continue refining the language and specifications in our On Demand Transit Services RFP, which is based off the 2021 RFP. We are looking forward to re-launching an updated On Demand service next year that best aligns with our community's needs. Once we have finalized our RFP draft, we will send it to WYDOT for their review. This RFP has also experienced delays due to the government shut down and staff not having access to online federal resources to properly write the grant and find appropriate federal clauses and regulations.
- Vanpool RFP – This RFP is currently out for bid. Staff will have applications to review in January, and a vendor selected by February.

Bus Builds

- START is using a contractor, HNTB out of Boston, to help with all the paperwork and applications for the 6 diesel and 2 hybrid buses. On 12/12 I received a notice from HNTB that Gillig, our bus manufacturer, is increasing the cost of building buses by up to 5% due to tariffs. This will impact on the cost of the eight buses that START is purchasing. I am attending a virtual meeting with

the manufacturer on 12/17 to learn more about how this will impact START. I will keep the board informed as this develops.

Service Update

Staffing Levels

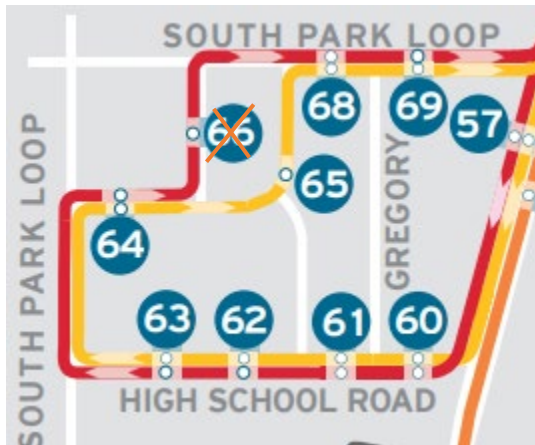
Regular Drivers	- 8 FT Commuters - 6 Regular Town Drivers - 17 Variable Hour Drivers
Winter Seasonal Drivers	- 20 available positions - 13 Seasonal Drivers
Administration	- 1 Service Planner vacancy
Supervisors	- 2 vacancies

Winter Contracted Services update (no update):

Winter Contracted Service Budget Amendment

Salt Lake Express (SLE) START's winter contracted provider is on site and performing the agreed upon work.

Regular Routes – On the Teton Village South route, staff made the decision to close stop 66 and run the south route along the same path as the town shuttle (yellow line). As staff looked at ridership by bus stop, number 66 was rarely utilized. Staff also reduced two poorly utilized Village South trips and reallocated those hours and miles to peak service on the Village Express buses leaving the Village. This will better accommodate the large crowds leaving the Village between 3:30 to 5:00 PM, helping empty the resort faster.



Airport Shuttle Update – Service will launch on December 13th. The kickoff for the airport shuttle service has been reduced. START Staff and Staff from the Airport attended the November TTB meeting to request \$30,000 in marketing funds – the TTB approved \$25,000. The TTB did not want funds used in a kickoff event. START will offer four (4) free fare days as part of the airport service. Free fare days are intended to draw people to the service. Staff worked with Airport staff to determine the best days for free fare – we will offer free fare on the following days:

- December 12th

- January 17th
- February 14th
- March 21st

As part of the airport service, START and airport staff are launching a survey to capture feedback from riders and non-riders. Given that this is the last year of the pilot, staff wants to know if rider sentiment and feedback have changed from the first year of the service when a similar survey was conducted. This feedback will be valuable as the future of the airport shuttle is determined.

Technology Update

No update

Projects Update

TDP Update - (no change) Transportation Management and Design (TMD) has been working on a Five (5) Year Strategic Transit Development Plan (TDP).

The TDP PAC meeting will be on December 19th. In this meeting TMD will use the community volunteer members to vet the route options and draft and submit a recommendation to the START board for consideration. This recommendation will be available at the January 2026 board meeting. TMD is reviewing the following with the PAC:

- Network alternatives
- Network alternatives pros and cons
- Costing scenarios
- Goals and objectives
- Fare analysis and options

We will be glad to answer any questions that you might have.

Copies: Tyler Sinclair, Town of Jackson, Town Manager
 Lea Colasuonno, Town of Jackson/START Attorney
 Jodi Pond, Teton County, County Administrator
 Dr. Charlotte Frei, Jackson/Teton County Regional Transportation Administrator
 Jason Pitts, START
 Ann McClure, START
 Tate Coleman, START
 START Supervisor/Dispatchers
 Bruce Abel, START



START Ridership Report

START Regular Board Meeting December 18, 2025

2018	Town Shuttle	Teton Village	Star Valley	Teton Valley		ADA	Monthly Total
Jan	44,040	105,454	3,331	3,535	-	481	156,841
Feb	38,376	96,617	2,865	3,052	-	498	141,408
March	38,047	95,498	2,804	3,058	-	554	139,961
April	27,458	17,489	2,275	2,412	-	446	50,080
May	34,639	5,769	2,671	2,962	-	422	46,463
June	48,549	17,599	2,815	2,547	-	436	71,946
July	57,755	23,520	2,766	2,364	-	438	86,843
August	54,731	22,074	2,715	2,497	-	386	82,403
September	45,062	16,760	2,286	2,445	-	392	66,945
October	34,965	5,246	2,828	2,859	-	358	46,256
November	28,285	13,054	2,710	2,568	-	389	47,006
December	37,453	92,007	2,608	3,082	-	434	135,584
Totals 2018	489,360	511,087	32,674	33,381	-	5,234	1,071,736

2019	Town Shuttle	Teton Village	Star Valley	Teton Valley	ADA	Monthly Total	'19 vs. '18		
Jan	41,778	111,186	3,283	3,646	-	464	160,357	3,516	2%
Feb	36,655	106,701	2,827	2,240	-	415	148,838	7,430	5%
March	38,437	100,310	2,780	2,739	-	485	144,751	4,790	3%
April	27,974	19,896	2,623	2,921	-	542	53,956	3,876	8%
May	34,349	6,478	2,343	3,340	-	437	46,947	484	1%
June	45,211	16,765	2,285	2,682	-	518	67,461	(4,485)	-6%
July	49,498	23,259	3,597	3,225	-	407	79,986	(6,857)	-8%
August	45,687	28,611	2,679	2,837	-	389	80,203	(2,200)	-3%
September	50,287	25,540	2,559	3,623	-	406	82,415	15,470	23%
October	47,307	8,445	2,455	3,312	-	368	61,887	15,631	34%
November	35,185	7,392	3,523	3,449	-	430	49,979	2,973	6%
December	36,299	79,128	2,731	3,243	-	525	121,926	(13,658)	-10%
Totals 2019	488,667	533,711	33,685	37,257	-	5,386	1,098,706	26,970	3%

2020	Town Shuttle	Teton Village	Star Valley	Teton Valley	Circulator	ADA	Monthly Total	'20 vs. '19	
Jan	41,063	102,344	3,442	3,827	-	567	151,243	(9,114)	-6%
Feb	38,950	107,867	2,874	3,290	-	558	153,539	4,701	3%
March	27,258	52,602	2,269	2,162	-	350	84,641	(60,110)	-42%
April	7,457	289	991	653	-	205	9,595	(44,361)	-82%
May	9,411	510	932	813	-	253	11,919	(35,028)	-75%
June	12,345	2,276	1,426	1,250	-	301	17,598	(49,863)	-74%
July	13,710	4,973	1,580	1,466	-	340	22,069	(57,917)	-72%
August	13,533	5,830	1,592	1,578	-	303	22,836	(57,367)	-72%
September	13,597	4,788	1,675	1,648	-	253	21,961	(60,454)	-73%
October	12,913	2,901	1,642	1,632	-	299	19,387	(42,500)	-69%
November	9,688	4,308	1,642	1,407	132	328	17,505	(32,474)	-65%
December	12,131	37,900	1,930	1,476	3,522	316	57,275	(64,651)	-53%
Totals 2020	212,056	326,588	21,995	21,202	3,654	4,073	589,568	(509,138)	-46%

2021	Town Shuttle	Teton Village	Star Valley	Teton Valley	Circulator	ADA	START On-Demand	Monthly Total	'21 vs. '20	
Jan	12,762	45,208	2,024	1,800	4,809	331	-	66,934	(84,309)	-56%
Feb	12,433	39,954	1,930	1,754	4,218	357	-	60,646	(92,893)	-61%
March	14,873	38,736	2,242	2,087	4,012	428	-	62,378	(22,263)	-26%
April	12,151	10,124	1,990	1,628	2,292	438	-	28,623	19,028	198%
May	14,762	3,800	1,699	1,745	2,880	482	-	25,368	13,449	113%
June	17,143	9,446	2,100	1,827	3,734	550	-	34,800	17,202	98%
July	18,696	9,868	1,995	1,541	3,940	536	-	36,576	14,507	66%
August	21,372	6,753	2,109	1,633	3,495	528	-	35,890	13,054	57%
September	17,661	7,969	1,773	1,893	3,266	481	-	33,043	11,082	50%
October	15,599	4,733	1,926	1,866	2,853	470	-	27,447	8,060	42%
November	12,866	6,437	1,685	1,343	1,717	448	197	24,693	7,188	41%
December	18,836	49,156	2,508	1,989	-	519	7,025	80,033	22,758	40%
Totals 2021	189,154	232,184	23,981	21,106	37,216	5,568	7,222	516,431	(73,137)	-12%

2022	Town Shuttle	Teton Village	Star Valley	Teton Valley	Circulator	ADA	START On-Demand	Monthly Total	'22 vs. '21	
Jan	19,554	62,593	2,370	2,104	-	458	16,057	103,136	36,202	54%
Feb	19,479	59,372	2,048	2,011	-	490	15,431	98,831	38,185	63%
March	21,887	58,905	2,360	1,983	-	566	14,624	100,325	37,947	61%
April	18,327	13,026	2,262	1,781	-	461	6,550	42,407	13,784	48%
May	22,372	4,748	1,995	1,871	-	539	6,539	38,064	12,696	50%
June	27,176	14,083	2,308	2,097	-	493	7,023	53,180	18,380	53%
July	29,195	18,147	2,150	2,116	-	534	10,066	62,208	25,632	70%
August	27,634	17,827	2,377	2,434	-	515	10,347	61,134	25,244	70%
September	25,600	13,410	2,038	2,418	-	422	9,878	53,766	20,723	63%
October	21,545	7,168	1,677	1,890	-	507	7,411	40,198	12,751	46%
November	18,712	9,972	2,181	2,194	-	501	7,006	40,566	15,873	64%
December	27,581	49,580	2,580	2,353	-	563	20,358	103,015	22,982	29%
Totals 2022	279,062	328,831	26,346	25,252	-	6,049	131,290	796,830	280,399	54%



START Ridership Report

START Regular Board Meeting December 18, 2025

2023	Town Shuttle	Teton Village	Star Valley	Teton Valley	*AIRPORT*	ADA	START On-Demand	Monthly Total	'23 vs. '22	
Jan	32,229	57,980	2,295	2,446	-	550	24,979	120,479	17,343	17%
Feb	27,699	52,442	2,206	2,203	-	461	22,813	107,824	8,993	9%
March	29,905	49,763	2,710	2,524	-	489	21,511	106,902	6,577	7%
April	20,609	13,018	1,963	2,035	-	474	9,266	47,365	4,958	12%
May	24,642	8,844	2,203	2,409	-	470	9,233	47,801	9,737	26%
June	33,304	17,151	2,150	2,408	-	452	12,605	68,070	14,890	28%
July	35,532	19,425	1,756	2,221	-	462	14,278	73,674	11,466	18%
August	34,250	19,233	1,926	2,290	-	522	14,533	72,754	11,620	19%
September	31,403	15,592	1,903	2,133	-	484	11,783	63,298	9,532	18%
October	27,190	9,350	2,122	2,561	-	440	8,389	50,052	9,854	25%
November	21,267	10,992	1,764	2,363	-	489	7,633	44,508	3,942	10%
December	34,329	58,497	2,687	1,906	1,000	431	19,078	117,928	14,913	14%
Totals 2023	352,359	332,287	25,685	27,499	1,000	5,724	176,101	920,655	123,825	16%

2023	Town Shuttle	Teton Village	Star Valley	Teton Valley	Airport Shuttle Pilot	ADA	START On-Demand	Monthly Total	GTR Shuttle	Monthly Total (plus GTR)	'23 vs. '22	
January	32,229	57,980	2,295	2,446	-	550	24,979	120,479	7,198	127,677	17,343	17%
February	27,699	52,442	2,206	2,203	-	461	22,813	107,824	8,606	116,430	8,993	9%
March	29,905	49,763	2,710	2,524	-	489	21,511	106,902	8,161	115,063	6,577	7%
April	20,609	13,018	1,963	2,035	-	474	9,266	47,365	2,647	50,012	4,958	12%
May	24,642	8,844	2,203	2,409	-	470	9,233	47,801		47,801	9,737	26%
June	33,304	17,151	2,150	2,408	-	452	12,605	68,070	765	68,835	14,890	28%
July	35,532	19,425	1,756	2,221	-	462	14,278	73,674	1,638	75,312	11,466	18%
August	34,250	19,233	1,926	2,290	-	522	14,533	72,754	2,886	75,640	11,620	19%
September	31,403	15,592	1,903	2,133	-	484	11,783	63,298	653	63,951	9,532	18%
October	27,190	9,350	2,122	2,561	-	440	8,389	50,052		50,052	9,854	25%
November	21,267	10,992	1,764	2,363	-	489	7,633	44,508	877	45,385	3,942	10%
December	34,329	58,497	2,687	1,906	1,000	431	19,078	117,928	5,647	123,575	14,913	14%
Totals 2023	352,359	332,287	25,685	27,499	1,000	5,724	176,101	920,655	39,078	959,733	123,825	16%

2024	Town Shuttle	Teton Village	Star Valley	Teton Valley	Airport Shuttle Pilot	ADA	START On-Demand	Monthly Total	GTR Shuttle	Monthly Total (plus GTR)	'24 vs. '23	
January	36,075	70,724	3,186	2,282	1,998	490	21,777	136,532	8,128	144,660	16,053	13%
February	35,416	70,082	2,888	2,464	2,292	473	20,472	134,087	9,748	143,835	26,263	24%
March	36,358	61,951	2,682	2,090	2,907	473	19,091	125,552	7,464	133,016	18,650	17%
April	28,387	19,967	2,489	2,074	532	416	10,844	64,709	2,652	67,361	17,344	37%
May	31,956	9,564	2,365	1,978	-	521	10,538	56,922		56,922	9,121	19%
June	38,183	17,234	2,160	1,969	-	433	13,686	73,665	1,312	74,977	5,595	8%
July	41,614	20,064	2,216	2,166	-	395	14,735	81,190	2,258	83,448	7,516	10%
August	38,974	19,849	2,192	2,164	-	453	14,418	78,050	3,240	81,290	5,296	7%
September	36,072	15,930	2,125	2,165	-	376	11,847	68,515	840	69,355	5,217	8%
October	32,616	8,747	2,337	2,614	-	399	8,310	55,023		55,023	4,971	10%
November	27,060	6,772	1,944	2,009	-	392	7,278	45,455	2,235	47,690	947	2%
December	33,044	59,088	2,215	2,357	1,061	409	17,686	115,860	8,512	124,372	(2,068)	-2%
Totals 2024	415,755	379,972	28,799	26,332	8,790	5,230	170,682	1,035,560	46,389	1,081,949	114,905	12%

2025	Town Shuttle	Teton Village	Star Valley	Teton Valley	Airport Shuttle Pilot	ADA	START On-Demand	Monthly Total	GTR Shuttle	Monthly Total (plus GTR)	'25 vs. '24	
January	36,881	73,158	2,394	2,858	2,084	447	19,496	137,318	9,146	146,464	786	1%
February	34,800	74,868	2,189	2,882	2,122	394	17,150	134,405	9,723	144,128	318	0%
March	39,108	67,504	2,634	2,613	1,962	423	18,101	132,345	8,002	140,347	6,793	5%
April	31,943	22,951	2,397	2,308	306	414	9,966	70,285	2,948	73,233	5,576	9%
May	36,868	9,174	2,025	2,343	-	496	8,599	59,505		59,505	2,583	5%
June	37,773	16,545	2,015	2,493	-	409	12,229	71,464	1,162	72,626	(2,201)	-3%
July	37,642	19,438	2,237	2,521	-	454	13,693	75,985	1,998	77,983	(5,205)	-6%
August	36,601	18,525	1,973	2,414	-	417	14,028	73,958	2,346	76,304	(4,092)	-5%
September	34,297	14,436	1,926	2,491	-	437	11,186	64,773	557	65,330	(3,742)	-5%
October	33,759	8,937	2,193	2,632	-	394	9,907	57,822		57,822	2,799	5%
November	28,475	7,869	1,707	1,880	-	346	8,872	49,149	16	49,165	3,694	8%
December								-		-	(115,860)	-100%
Totals 2025	388,147	333,405	23,690	27,435	6,474	4,631	143,227	927,009	35,898	962,907	(108,551)	-10%

Summary Tables:

Monthly Total - November Data ONLY:

	Town Shuttle	Teton Village	Star Valley	Teton Valley	Airport Shuttle Pilot	ADA	START On-Demand	GTR Shuttle	Annual Total:
2018	28,285	13,054	2,710	2,568	-	389	-	-	47,006
2019	35,185	7,392	3,523	3,449	-	430	-	-	49,979
2020	9,688	4,308	1,642	1,407	-	328	-	-	17,373
2021	12,866	6,437	1,685	1,343	-	448	197	-	22,976
2022	18,712	9,972	2,181	2,194	-	501	7,006	-	40,566
2023	21,267	10,992	1,764	2,363	-	489	7,633	877	45,385
2024	27,060	6,772	1,944	2,009	-	392	7,278	2,235	47,690
2025	28,475	7,869	1,707	1,880	-	346	8,872	16	49,165

Monthly Comparisons for Each Service Type - November Data ONLY:

	Town Shuttle	Teton Village	Star Valley	Teton Valley	Airport Shuttle Pilot	ADA	START On-Demand	GTR Shuttle	Monthly Variance:
2018 - 2019	6,900	(5,662)	813	881	-	41	-	-	2,973
	24.39%▲	-43.37%▼	30.00%▲	34.31%▲	0.00%▲	10.54%▲	0.00%▲	0.00%▲	6.32%▲
2019 - 2020	(25,497)	(3,084)	(1,881)	(2,042)	-	(102)	-	-	(32,606)
	-72.47%▼	-41.72%▼	-53.39%▼	-59.21%▼	0.00%▲	-23.72%▼	0.00%▲	0.00%▲	-65.24%▼
2020 - 2021	3,178	2,129	43	(64)	-	120	197	-	5,603
	32.80%▲	49.42%▲	2.62%▲	-4.55%▼	0.00%▲	36.59%▲	0.00%▲	0.00%▲	32.25%▲
2021 - 2022	5,846	3,535	496	851	-	53	6,809	-	17,590
	45.44%▲	54.92%▲	29.44%▲	63.37%▲	0.00%▲	11.83%▲	0.00%▲	0.00%▲	76.56%▲
2022 - 2023	2,555	1,020	(417)	169	-	(12)	627	877	4,819
	13.65%▲	10.23%▲	-19.12%▼	7.70%▲	0.00%▲	-2.40%▼	8.95%▲	#DIV/0!	11.88%▲
2023 - 2024	5,793	(4,220)	180	(354)	-	(97)	(355)	1,358	2,305
	27.24%▲	-38.39%▼	10.20%▲	-14.98%▼	#DIV/0!	-19.84%▼	-4.65%▼	154.85%▲	5.08%▲
2024-2025	1,415	1,097	(237)	(129)	-	(46)	1,594	(2,219)	1,475
	5.23%▲	16.20%▲	-12.19%▼	-6.42%▼	#DIV/0!	-11.73%▼	21.90%▲	-99.28%▼	3.09%▲

YTD Totals for January through November Data:

	Town Shuttle	Teton Village	Star Valley	Teton Valley	Airport Shuttle Pilot	ADA	START On-Demand	GTR Shuttle	YTD Total:
2018	451,907	419,080	30,066	30,299	-	4,800	-	-	936,152
2019	452,368	454,583	30,954	34,014	-	4,861	-	-	976,780
2020	199,925	288,688	20,065	19,726	-	3,757	-	-	532,161
2021	157,452	176,591	19,788	17,774	-	4,601	-	-	376,206
2022	251,481	279,251	23,766	22,899	-	5,486	110,932	-	693,815
2023	318,030	273,790	22,998	25,593	-	5,293	157,023	33,431	836,158
2024	382,711	320,884	26,584	23,975	7,729	4,821	152,996	37,877	957,577
2025	388,147	333,405	23,690	27,435	6,474	4,631	143,227	35,898	962,907

YTD Comparisons for Each Service Type: January through November Data:

	Town Shuttle	Teton Village	Star Valley	Teton Valley	Airport Shuttle Pilot	ADA	START On-Demand	GTR Shuttle	Annual Variance:
2018 - 2019	461	35,503	888	3,715	-	61	-	-	40,628
	0.10%▲	8.47%▲	2.95%▲	12.26%▲		1.27%▲			4.34%▲
2019 - 2020	(252,443)	(165,895)	(10,889)	(14,288)	-	(1,104)	-	-	(444,619)
	-55.80%▼	-36.49%▼	-35.18%▼	-42.01%▼		-22.71%▼			-45.52%▼
2020 - 2021	(42,473)	(112,097)	(277)	(1,952)	-	844	-	-	(155,955)
	-21.24%▼	-38.83%▼	-1.38%▼	-9.90%▼		22.46%▲	100.00%▲		-29.31%▼
2021 - 2022	94,029	102,660	3,978	5,125	-	885	110,932	-	317,609
	59.72%▲	58.13%▲	20.10%▲	28.83%▲		19.23%▲	#DIV/0!		84.42%▲
2022 - 2023	66,549	(5,461)	(768)	2,694	-	(193)	46,091	33,431	142,343
	26.46%▲	-1.96%▼	-3.23%▼	11.76%▲	0.00%▲	-3.52%▼	41.55%▲	0.00%▲	20.52%▲
2023 - 2024	64,681	47,094	3,586	(1,618)	7,729	(472)	(4,027)	4,446	121,419
	20.34%▲	17.20%▲	15.59%▲	-6.32%▼	#DIV/0!	-8.92%▼	-2.56%▼	13.30%▲	14.52%▲
2024-2025	5,436	12,521	(2,894)	3,460	(1,255)	(190)	(9,769)	(1,979)	5,330
	1.42%▲	3.90%▲	-10.89%▼	14.43%▲	-16.24%▼	-3.94%▼	-6.39%▼	-5.22%▼	0.56%▲

Commuter Services - Average Boardings:

May-21				
Teton Valley		AM	PM	
May	TV1	9	14	
	TV2	13	18	
	TV3	19	7	
Star Valley		AM	PM	
May	SV1	8	16	
	SV2	18	19	
	SV3	15	5	
Jun-21				
Teton Valley		AM	PM	
June	TV1	10	14	
	TV2	15	20	
	TV3	17	8	
Star Valley		AM	PM	
June	SV1	7	22	
	SV2	23	22	
	SV3	18	4	
Jul-21				
Teton Valley		AM	PM	
July	TV1	9	11	
	TV2	13	17	
	TV3	14	7	
Star Valley		AM	PM	
July	SV1	7	22	
	SV2	22	18	
	SV3	17	4	
Aug-21				
Teton Valley		AM	PM	
August	TV1	8	13	
	TV2	14	20	
	TV3	14	6	
Star Valley		AM	PM	
August	SV1	8	22	
	SV2	23	19	
	SV3	17	6	
Sep-21				
Teton Valley		AM	PM	
September	TV1	9	15	
	TV2	16	20	
	TV3	19	8	
Star Valley		AM	PM	
September	SV1	8	20	
	SV2	20	16	
	SV3	13	3	
Oct-21				
Teton Valley		AM	PM	
October	TV1	9	18	
	TV2	11	19	
	TV3	24	8	
Star Valley		AM	PM	
October	SV1	11	21	
	SV2	24	18	
	SV3	13	5	

Date:	Teton Valley Commuter Monthly Avg.		
2018	2,781.75	12 Months	
2019	3,104.75	12 Months	
2020	1,766.83	12 months	
2021	1,758.83	12 months	
2022	2,104.33	12 month	
2023	2,291.58	12 month	
2024	2,194.33	12 months	
2025	2,494.09	11 months	
Date:	Star Valley Commuter Monthly Avg.		
2018	2,722.83	12 Months	
2019	2,807.08	12 Months	
2020	1,832.92	12 months	
2021	1,998.42	12 months	
2022	2,195.50	12 month	
2023	2,140.42	12 month	
2024	2,399.92	12 months	
2025	2,153.64	11 months	
Nov-21			
Teton Valley		AM	PM
November	TV1	7	15
	TV2	11	16
	TV3	19	4
Star Valley		AM	PM
November	SV1	10	20
	SV2	23	19
	SV3	16	5
Dec-21			
Teton Valley		AM	PM
December	TV1	7	18
	TV2	15	17
	TV3	22	10
Star Valley		AM	PM
December	SV1	13	23
	SV2	28	23
	SV3	16	6
January 2022			
Teton Valley		AM	PM
January	TV1	8	27
	TV2	16	20
	TV3	22	7
Star Valley		AM	PM
January	SV1	14	24
	SV2	29	26
	SV3	14	6
February 2022			
Teton Valley		AM	PM
February	TV1	10	20
	TV2	16	24
	TV3	25	9
Star Valley		AM	PM
February	SV1	13	22
	SV2	27	25
	SV3	14	4
March 2022			
Teton Valley		AM	PM
March	TV1	9	21
	TV2	17	24
	TV3	24	6
Star Valley		AM	PM
March	SV1	16	25
	SV2	30	28
	SV3	17	7

2022

April 2022				
Teton Valley		AM	PM	
April	TV1A	8	18	
	TV1B	2	0	
	TV2	14	17	
	TV3	20	7	
Star Valley		AM	PM	
April	SV1A	13	21	
	SV1B	0	0	
	SV2	28	24	
	SV3	16	6	
May 2022				
Teton Valley		AM	PM	
May	TV1A	11	18	
	TV1B	1	0	
	TV2	13	16	
	TV3	19	7	
Star Valley		AM	PM	
May	SV1A	11	17	
	SV1B	2	4	
	SV2	23	19	
	SV3	11	6	
June 2022				
Teton Valley		AM	PM	
June	TV1A	10	17	
	TV1B	3	1	
	TV2	15	23	
	TV3	20	7	
Star Valley		AM	PM	
June	SV1A	13	19	
	SV1B	1	0	
	SV2	27	25	
	SV3	12	7	
July 2022				
Teton Valley		AM	PM	
July	TV1A	11	21	
	TV1B	7	0	
	TV2	22	24	
	TV3	19	9	
Star Valley		AM	PM	
July	SV1A	13	21	
	SV1B	2	0	
	SV2	31	27	
	SV3	14	8	
August 2022				
Teton Valley		AM	PM	
August	TV1A	12	21	
	TV1B	7	0	
	TV2	18	24	
	TV3	19	9	
Star Valley		AM	PM	
August	SV1A	11	22	
	SV1B	3	0	
	SV2	28	26	
	SV3	13	6	

September 2022				
Teton Valley		AM	PM	
September	TV1A	12	25	
	TV1B	4	0	
	TV2	15	21	
	TV3	24	10	
Star Valley		AM	PM	
September	SV1A	13	19	
	SV1B	5	1	
	SV2	22	22	
	SV3	11	6	
October 2022				
Teton Valley		AM	PM	
October	TV1A	12	23	
	TV2	25	19	
	TV3	25	11	
Star Valley		AM	PM	
October	SV1A	12	22	
	SV2	25	22	
	SV3	24	9	
November 2022				
Teton Valley		AM	PM	
November	TV1	11	22	
	TV2	23	30	
	TV3	26	6	
Star Valley		AM	PM	
November	SV1	10	24	
	SV2	28	24	
	SV3	15	5	
December 2022				
Teton Valley		AM	PM	
December	TV1	10	24	
	TV2	24	27	
	TV3	24	9	
Star Valley		AM	PM	
December	SV1	16	28	
	SV2	30	26	
	SV3	16	8	

2023

January 2023				
Teton Valley		AM	PM	
January	TV1	14	28	
	TV2	23	27	
	TV3	30	12	
Star Valley		AM	PM	
January	SV1	15	27	
	SV2	30	29	
	SV3	16	4	
February 2023				
Teton Valley		AM	PM	
February	TV1	13	27	
	TV2	20	23	
	TV3	32	10	
Star Valley		AM	PM	
February	SV1	14	27	
	SV2	30	25	
	SV3	17	5	
March 2023				
Teton Valley		AM	PM	
March	TV1	10	24	
	TV2	21	23	
	TV3	29	7	
Star Valley		AM	PM	
March	SV1	13	24	
	SV2	33	26	
	SV3	16	7	
April 2023				
Teton Valley		AM	PM	
April	TV1	10	25	
	TV2	26	20	
	TV3	18	7	
Star Valley		AM	PM	
April	SV1	9	23	
	SV2	22	18	
	SV3	19	7	
May 2023				
Teton Valley		AM	PM	
May	TV1	11	23	
	TV2	26	20	
	TV3	17	7	
Star Valley		AM	PM	
May	SV1	9	22	
	SV2	20	18	
	SV3	21	8	
June 2023				
Teton Valley		AM	PM	
June	TV1	14	27	
	TV2	28	25	
	TV3	18	7	
Star Valley		AM	PM	
June	SV1	10	21	
	SV2	19	19	
	SV3	20	18	

July 2023				
Teton Valley		AM	PM	
July	TV1	13	24	
	TV2	23	21	
	TV3	16	8	
Star Valley		AM	PM	
July	SV1	10	19	
	SV2	17	16	
	SV3	15	7	
August 2023				
Teton Valley		AM	PM	
August	TV1	13	25	
	TV2	24	20	
	TV3	17	6	
Star Valley		AM	PM	
August	SV1	13	20	
	SV2	16	17	
	SV3	20	7	
September 2023				
Teton Valley		AM	PM	
Septmber	TV1	14	25	
	TV2	22	19	
	TV3	15	8	
Star Valley		AM	PM	
September	SV1	11	19	
	SV2	14	19	
	SV3	20	9	
October 2023				
Teton Valley		AM	PM	
October	TV1	15	24	
	TV2	25	22	
	TV3	21	8	
Star Valley		AM	PM	
October	SV1	13	20	
	SV2	15	21	
	SV3	21	7	
November 2023				
Teton Valley		AM	PM	
November	TV1	13	26	
	TV2	25	21	
	TV3	22	9	
Star Valley		AM	PM	
November	SV1	11	22	
	SV2	16	14	
	SV3	19	6	
December 2023				
Teton Valley		AM	PM	
December	TV1	12	21	
	TV2	18	16	
	TV3	16	9	
Star Valley		AM	PM	
December	SV1	15	29	
	SV2	28	27	
	SV3	22	7	

2024

January 2024				
Teton Valley		AM	PM	
January	TV1		14	23
	TV2		20	19
	TV3		22	10
Star Valley		AM	PM	
January	SV1		18	32
	SV2		31	27
	SV3		23	9
February 2024				
Teton Valley		AM	PM	
February	TV1		17	25
	TV2		24	21
	TV3		22	13
Star Valley		AM	PM	
February	SV1		18	32
	SV2		31	28
	SV3		22	10
March 2024				
Teton Valley		AM	PM	
March	TV1		12	22
	TV2		21	16
	TV3		19	9
Star Valley		AM	PM	
March	SV1		18	30
	SV2		26	24
	SV3		23	7
April 2024				
Teton Valley		AM	PM	
April	TV1		12	21
	TV2		19	17
	TV3		18	8
Star Valley		AM	PM	
April	SV1		16	26
	SV2		23	22
	SV3		19	8
May 2024				
Teton Valley		AM	PM	
May	TV1		10	21
	TV2		18	14
	TV3		16	7
Star Valley		AM	PM	
May	SV1		14	27
	SV2		18	18
	SV3		19	7
June 2024				
Teton Valley		AM	PM	
June	TV1		22	18
	TV2		15	21
	TV3		14	12
Star Valley		AM	PM	
June	SV1		16	26
	SV2		20	18
	SV3		19	9

July 2024				
Teton Valley		AM	PM	
July	TV1 - 401		13	22
	TV2 - 402		17	16
	TV3 - 403		18	9
Star Valley		AM	PM	
July	SV1 - 301		13	27
	SV2 - 302		20	18
	SV3 - 303		18	7
August 2024				
Teton Valley		AM	PM	
August	TV1 - 401		13	23
	TV2 - 402		19	17
	TV3 - 403		17	9
Star Valley		AM	PM	
August	SV1 - 301		13	27
	SV2 - 302		20	16
	SV3 - 303		17	6
September 2024				
Teton Valley		AM	PM	
August	TV1 - 401		13	29
	TV2 - 402		18	16
	TV3 - 403		21	8
Star Valley		AM	PM	
August	SV1 - 301		12	26
	SV2 - 302		21	20
	SV3 - 303		17	7
October 2024				
Teton Valley		AM	PM	
August	TV1 - 401		15	28
	TV2 - 402		22	18
	TV3 - 403		21	10
Star Valley		AM	PM	
August	SV1 - 301		14	24
	SV2 - 302		21	18
	SV3 - 303		18	6
November 2024				
Teton Valley		AM	PM	
August	TV1 - 401		13	23
	TV2 - 402		18	17
	TV3 - 403		19	7
Star Valley		AM	PM	
August	SV1 - 301		13	22
	SV2 - 302		17	15
	SV3 - 303		19	7
December 2024				
Teton Valley		AM	PM	
August	TV1 - 401		14	27
	TV2 - 402		20	15
	TV3 - 403		22	10
Star Valley		AM	PM	
August	SV1 - 301		14	25
	SV2 - 302		21	16
	SV3 - 303		19	7



START Ridership Report

START Regular Board Meeting December 18, 2025

2025

January 2025				
Teton Valley		AM	PM	
January	TV1 - 401	17	33	
	TV2 - 402	22	18	
	TV3 - 403	23	9	
Star Valley		AM	PM	
January	SV1 - 301	17	24	
	SV2 - 302	19	19	
	SV3 - 303	20	6	
February 2025				
Teton Valley		AM	PM	
February	TV1 - 401	18	36	
	TV2 - 402	25	21	
	TV3 - 403	32	12	
Star Valley		AM	PM	
February	SV1 - 301	16	30	
	SV2 - 302	23	19	
	SV3 - 303	18	4	
March 2025				
Teton Valley		AM	PM	
March	TV1 - 401	15	33	
	TV2 - 402	23	18	
	TV3 - 403	27	9	
Star Valley		AM	PM	
March	SV1 - 301	17	36	
	SV2 - 302	26	20	
	SV3 - 303	21	5	
April 2025				
Teton Valley		AM	PM	
April	TV1 - 401	14	31	
	TV2 - 402	19	15	
	TV3 - 403	20	7	
Star Valley		AM	PM	
April	SV1 - 301	13	29	
	SV2 - 302	21	19	
	SV3 - 303	22	5	
May 2025				
Teton Valley		AM	PM	
May	TV1 - 401	13	28	
	TV2 - 402	19	17	
	TV3 - 403	20	9	
Star Valley		AM	PM	
May	SV1 - 301	13	22	
	SV2 - 302	16	18	
	SV3 - 303	19	5	
June 2025				
Teton Valley		AM	PM	
June	TV1 - 401	14	28	
	TV2 - 402	25	20	
	TV3 - 403	21	12	
Star Valley		AM	PM	
June	SV1 - 301	13	25	
	SV2 - 302	21	17	
	SV3 - 303	19	7	

Date:	Teton Valley Commuter Monthly Avg.	
2018	2,781.75	12 Months
2019	3,104.75	12 Months
2020	1,766.83	12 months
2021	1,758.83	12 months
2022	2,104.33	12 month
2023	2,291.58	12 month
2024	2,194.33	12 months
2025	2,494.09	11 months
Date:	Star Valley Commuter Monthly Avg.	
2018	2,722.83	12 Months
2019	2,807.08	12 Months
2020	1,832.92	12 months
2021	1,998.42	12 months
2022	2,195.50	12 month
2023	2,140.42	12 month
2024	2,399.92	12 months
2025	2,153.64	11 months

July 2025				
Teton Valley		AM	PM	
July	TV1 - 401	15	25	
	TV2 - 402	23	19	
	TV3 - 403	19	9	
Star Valley		AM	PM	
July	SV1 - 301	13	26	
	SV2 - 302	17	15	
	SV3 - 303	20	7	
August 2025				
Teton Valley		AM	PM	
August	TV1 - 401	16	26	
	TV2 - 402	22	20	
	TV3 - 403	20	11	
Star Valley		AM	PM	
August	SV1 - 301	13	25	
	SV2 - 302	17	18	
	SV3 - 303	18	4	
September 2025				
Teton Valley		AM	PM	
August	TV1 - 401	13	25	
	TV2 - 402	26	18	
	TV3 - 403	20	11	
Star Valley		AM	PM	
August	SV1 - 301	12	24	
	SV2 - 302	15	14	
	SV3 - 303	17	5	
October 2025				
Teton Valley		AM	PM	
August	TV1 - 401	13	27	
	TV2 - 402	24	18	
	TV3 - 403	20	12	
Star Valley		AM	PM	
August	SV1 - 301	12	27	
	SV2 - 302	16	16	
	SV3 - 303	19	5	
November 2025				
Teton Valley		AM	PM	
August	TV1 - 401	12	22	
	TV2 - 402	19	14	
	TV3 - 403	21	8	
Star Valley		AM	PM	
August	SV1 - 301	12	24	
	SV2 - 302	14	15	
	SV3 - 303	18	3	
December 2025				
Teton Valley		AM	PM	
August	TV1 - 401			
	TV2 - 402			
	TV3 - 403			
Star Valley		AM	PM	
August	SV1 - 301			
	SV2 - 302			
	SV3 - 303			



East Jackson Ridership Report

November 2025

Rides: 7,471 / 466,938

Passengers (unlinked passenger trips): 8,872 / 629,851

Vehicle revenue hours: 1,076 / 66,449

Total vehicle hours: 1,247 / 74,897

Vehicle revenue miles: 9,752 / 592,475

Total vehicle miles: 11,125 / 644,466

Passenger miles: 8,238 / 555,683

Unique rider accounts (month / year to date): 949 / 4,599

Passengers per revenue hour: 8.2 / 9.5

Percent of rides shared: 45%

Average wait time: 12 minutes

Average ride time: 5 minutes

Average ride length: 1.0 miles

Average experience rating: 4.9 out of 5

Wheelchair rides: 2

No shows: 148

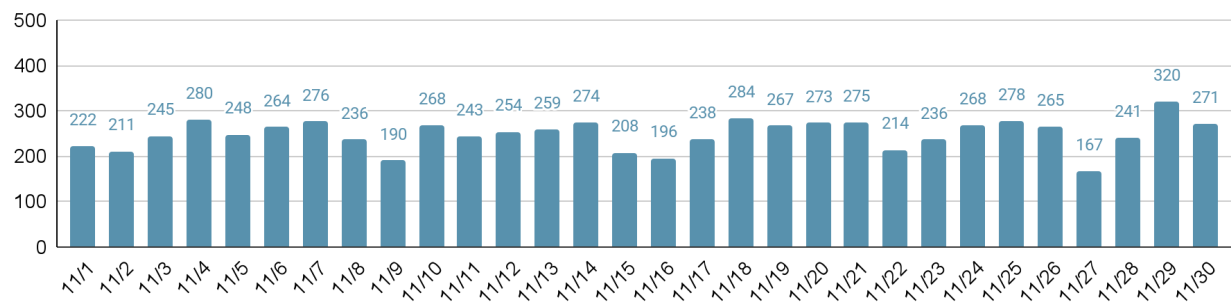
Percent of rides more than 5 min late to pickup: 8%

(month to date / all time)

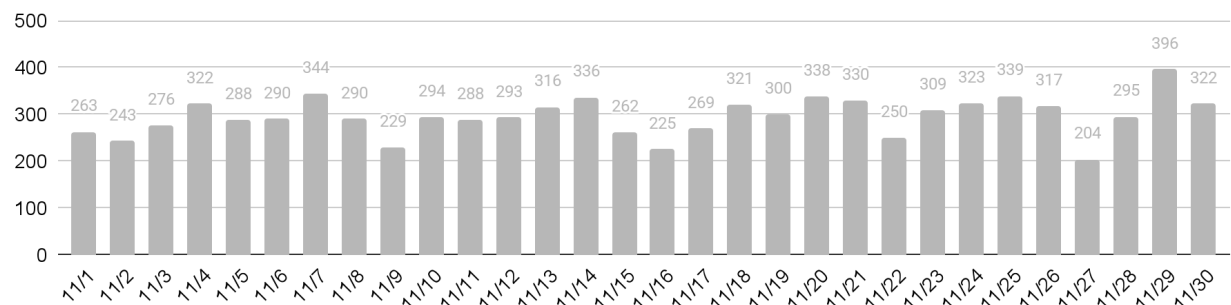
Passengers to/from the library: 528

Passengers to/from START: 32

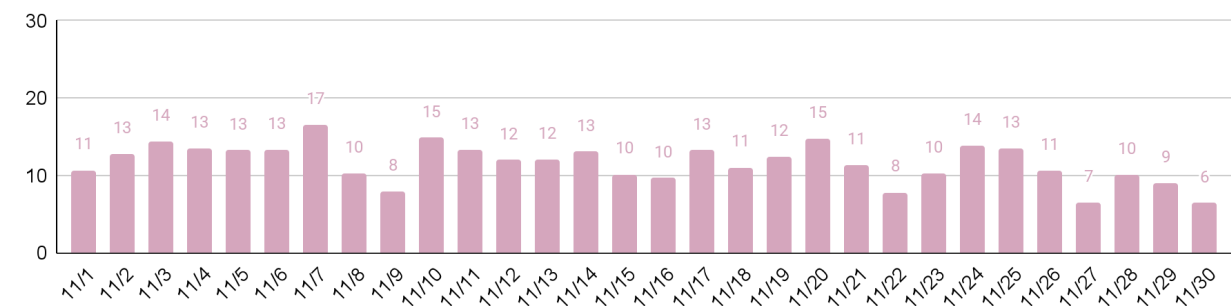
Rides



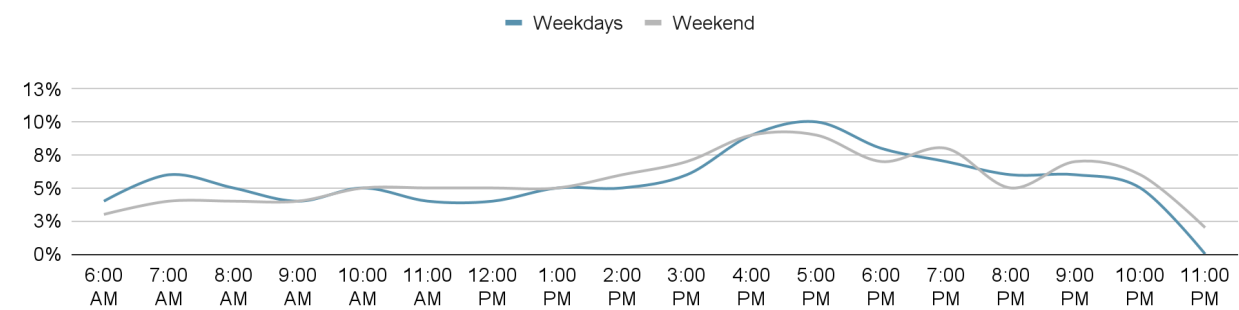
Passengers



Average Wait time



Pickups by Hour



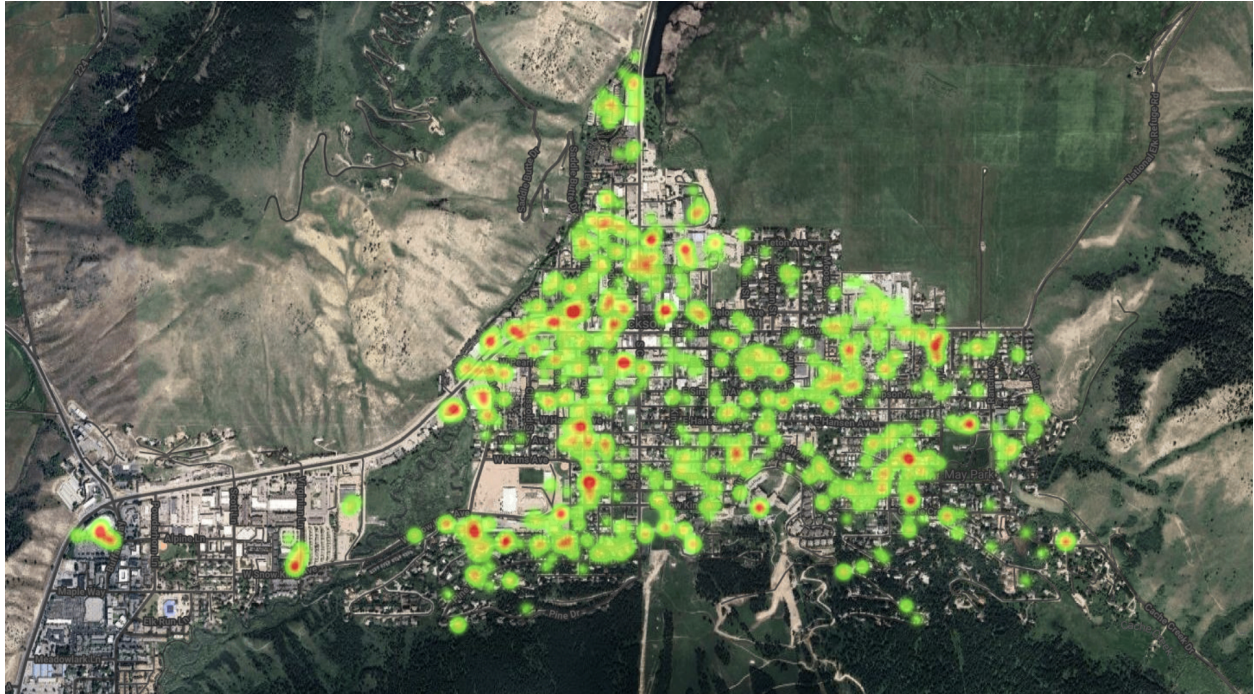
Wait Time Distribution

- 0 - 5 min: 26%
- 5 - 10 min: 27%
- 10 - 15 min: 18%
- 15 - 20 min: 13%
- 20 - 25 min: 8%
- 25 - 30 min: 4%
- 30+ min: 5%

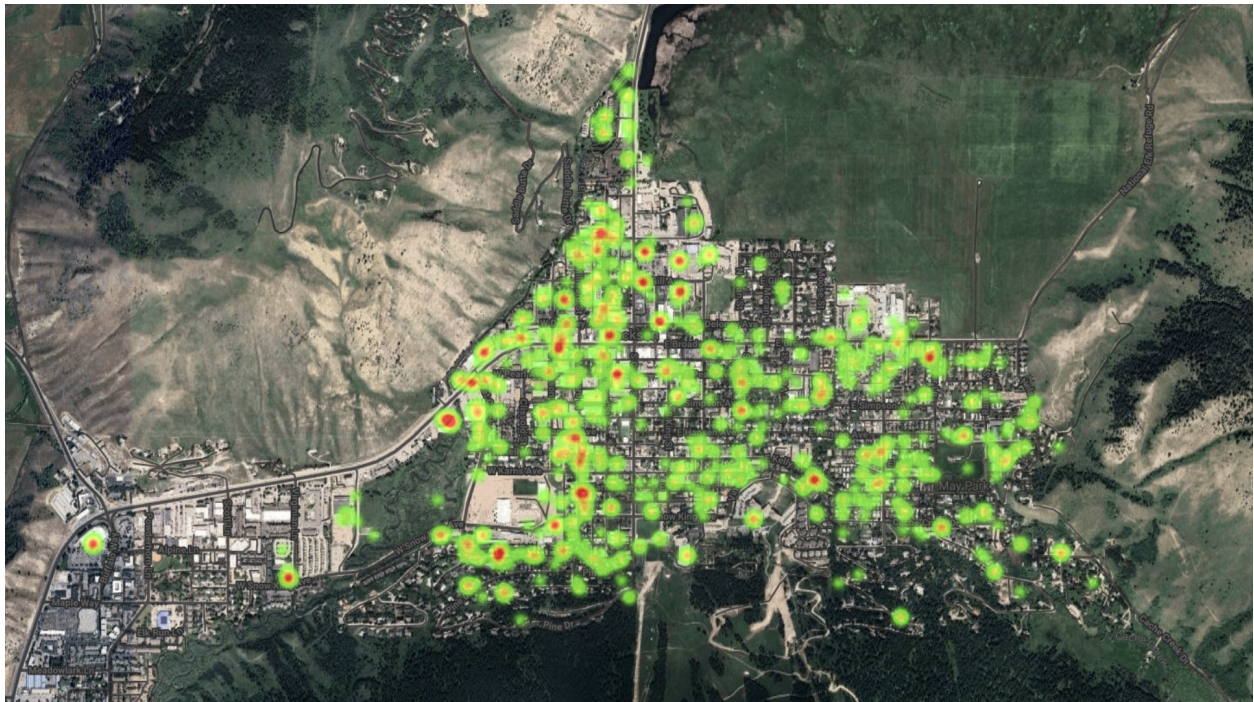
Passenger Distribution

- 1 Passenger Request: 86%
- 2 Passenger Request: 10%
- 3 Passenger Request: 3%
- 4 Passenger Request: 1%

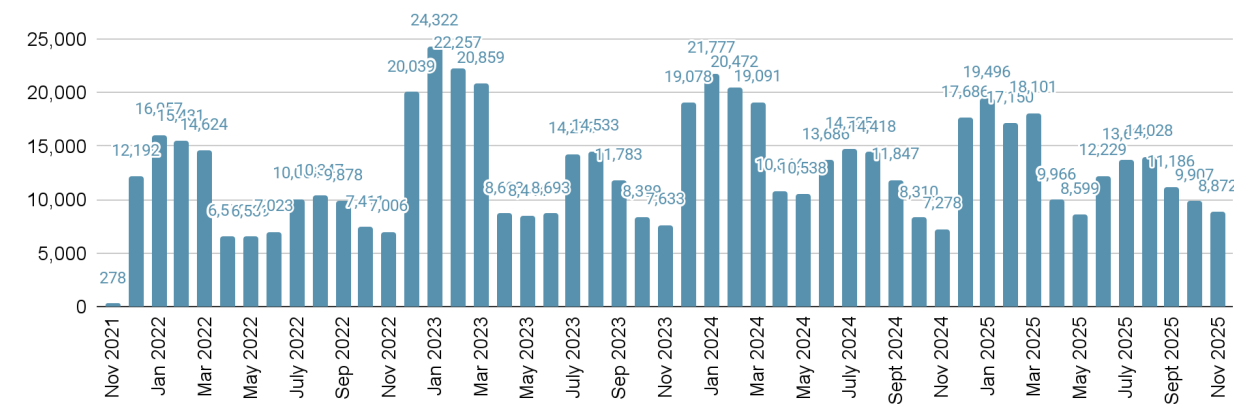
Pickups Heat Map



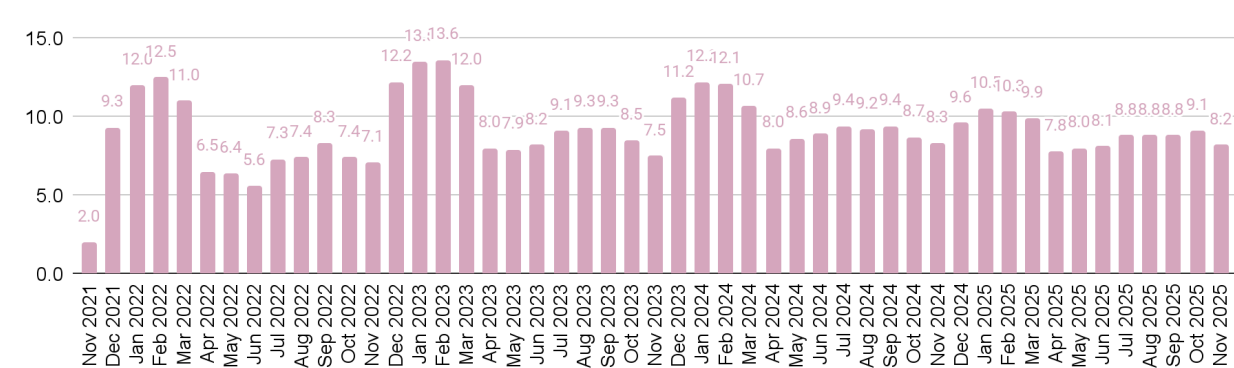
Dropoffs Heat Map



All Time - Passengers



All Time - Passengers / Revenue Hour



Town of Jackson, Wyoming
START Bus System

Monthly Financial Report

for the month of

11/30/2025

month

5

41.667%

	Period Actual	Period Budget (div by 12)	Period Variance	YTD Actual	YTD Budget	YTD Variance	%	Total Budget	Budget remaining	%
Revenues:										
Intergovernmental	\$ 977,585.75	\$ 1,048,576.42	\$ (70,990.67)	\$ 1,501,342.75	\$ 5,242,882.08	\$ (3,741,539.33)	28.636%	\$ 12,582,917.00	\$ 11,081,574.25	11.932%
Charges for Service	26,480.91	\$ 178,641.67	\$ (152,160.76)	554,719.38	\$ 893,208.33	\$ (338,488.95)	62.104%	\$ 2,143,700.00	\$ 1,588,980.62	25.877%
Miscellaneous	13544.3	\$ 20,667.08	\$ (7,122.78)	57,335.17	\$ 103,335.42	\$ (46,000.25)	55.485%	\$ 248,005.00	\$ 190,669.83	23.119%
subtotal	\$ 1,017,610.96	\$ 1,247,885.17	\$ (230,274.21)	\$ 2,113,397.30	\$ 6,239,425.83	\$ (4,126,028.53)	33.872%	\$ 14,974,622.00	\$ 12,861,224.70	14.113%
transfers in	93230.67	\$ 93,230.67	\$ 0.00	466,153.35	\$ 466,153.33	\$ 0.02	100.000%	\$ 1,118,768.00	\$ 652,614.65	41.667%
Total	\$ 1,110,841.63	\$ 1,341,115.83	\$ (230,274.20)	\$ 2,579,550.65	\$ 6,705,579.17	\$ (4,126,028.52)	38.469%	\$ 16,093,390.00	\$ 13,513,839.35	16.029%
Expenditures										
Administration	\$ 162,344.30	\$ 149,888.83	\$ 12,455.47	\$ 791,632.73	\$ 749,444.17	\$ 42,188.56	105.629%	\$ 1,798,666.00	\$ 1,007,033.27	44.012%
Operations	373,676.77	\$ 676,478.00	\$ (302,801.23)	2,469,659.67	\$ 3,382,390.00	\$ (912,730.33)	73.015%	8,117,736.00	5,648,076.33	30.423%
subtotal	\$ 536,021.07	\$ 826,366.83	\$ (290,345.76)	\$ 3,261,292.40	\$ 4,131,834.17	\$ (870,541.77)	78.931%	\$ 9,916,402.00	\$ 6,655,109.60	32.888%
Capital outlay	\$ 153,078.78	\$ 615,833.33	\$ (462,754.55)	\$ 153,078.78	\$ 3,079,166.67	\$ (2,926,087.89)	4.971%	\$ 7,390,000.00	\$ 7,236,921.22	2.071%
Subtotal (cume)	\$ 689,099.85	\$ 1,442,200.17	\$ (753,100.32)	\$ 3,414,371.18	\$ 7,211,000.83	\$ (3,796,629.65)	47.349%	\$ 17,306,402.00	\$ 16,617,302.15	19.729%
Transfers out	\$ -	\$ 38,873.17	\$ (38,873.17)	\$ 370,812.17	\$ 194,365.83	\$ 176,446.34	190.781%	\$ 466,478.00	\$ 95,665.83	79.492%
Total (cume)	\$ 689,099.85	\$ 1,481,073.33	\$ (791,973.48)	\$ 3,785,183.35	\$ 7,405,366.67	\$ 3,620,183.32	51.114%	\$ 17,772,880.00	\$ 13,987,696.65	21.298%
Net Revenue over Expenditures	\$ 421,741.78	\$ (139,957.50)	\$ 561,699.28	\$ (1,205,632.70)	\$ (699,787.50)	\$ (7,746,211.83)	172.286%	\$ (1,679,490.00)	\$ (473,857.30)	71.786%